

APPENDIX B.
2017-2021 RCTP: YEAR 3 PROGRESS
PLANNING REGION STATUS SHEETS

MARCH 1, 2019-MARCH 31, 2020

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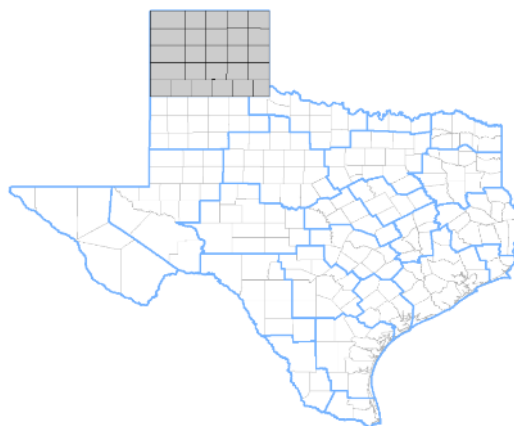
1. PANHANDLE

LEAD AGENCY

Panhandle Regional Planning Commission (PRPC)

COUNTIES

Armstrong	Gray	Oldham
Briscoe	Hall	Parmer
Carson	Hansford	Potter
Castro	Hartley	Randall
Childress	Hemphill	Roberts
Collingsworth	Hutchinson	Sherman
Dallam	Lipscomb	Swisher
Deaf Smith	Moore	Wheeler
Donley	Ochiltree	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	4
Organizations or individuals that received information about regional transportation planning activities	46
Organizations or individuals that actively participated in regional transportation planning activities	35
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	12
Fully achieved strategies, goals, or objectives	1
Newly identified needs, gaps, inefficiencies	2

Active, Formal Partnerships**Count: 4**

Partners	Contact Person	Priority Population	Type of Agreement
City of Amarillo Transit	Marita Wellage-Reiley	<ul style="list-style-type: none">• General public• Children• Individuals age 60 and over	Letter of Commitment
CORD Care	Jana Goodman	<ul style="list-style-type: none">• General public• Individuals with disabilities• Individuals with low-income• Individuals age 65 and over	
Jan Werner Adult Daycare	Jim Chilcothe	<ul style="list-style-type: none">• Individuals age 65 and over• Individuals with low-income• Veterans	
Panhandle Community Services	Lylene Springer	<ul style="list-style-type: none">• General public• Individuals with low-income• Individuals with disabilities• Individuals age 65 and over• Individuals seeking employment• Veterans• Children	

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 46

Name	Contact Person	Priority Population	Contact Method
Amarillo Education Foundation	Susan Stevenson	• Children	Email, phone call, meetings
Amarillo Metropolitan Planning Organization	Travis Muno	• General public	Email, phone call, meetings
Area Agency on Aging	Melissa Carter	• Individuals age 65 and over	Email, phone call, meetings
Armstrong County	Judge Hugh Reed	• General public	Email, phone call, meeting
Canadian EDA	Shane Spencer	• General public	Email, phone call, site visit
Carson County	Judge Dan Looten	• General public	Email, phone call, meetings
Childress County	Judge Jay Mayden	• General public	Email, phone call, meetings
City of Amarillo Transit Office	Marita Wellage-Reiley	• General public	Email, phone call, meetings
City of Amarillo Transit Office	Chris Quigley	• General public	Email, phone call, meetings
City of Borger	Joe Price	• General public	Email, phone call, meeting
City of Cactus	Aldo Gallegos	• General public	Email, meeting
City of Canyon	Dan Reese	• General public	Email, phone call, meeting
City of Channing	Kelly Garrison	• General public	Email, phone call, meeting
City of Dalhart	James Stroud	• General public	Email, phone call, meeting
City of Perryton	Jim Powell	• General public	Email, phone call, meeting
CORD Care	Jana Goodman	• Individuals age 65 and over	Email, phone call, meetings
Dallam County	Judge Wes Ritchey	• General public	Email, phone call, meeting
Deaf Smith County	Judge DJ Wagner	• General public	Email, phone call, meeting
Gray County	Judge Richard Peet	• General public	Email, phone call, meeting
Hansford County	Judge Benny Wilson	• General public	Email, phone call, meetings

Name	Contact Person	Priority Population	Contact Method
Hartley County	Judge Ronnie Gordon	• General public	Email, phone call, meeting
Hemphill County	Judge George Briant	• General public	Email, phone call, meeting
Hutchinson County	Judge Cindy Irwin	• General public	Email, phone call, meeting
Jan Werner Adult Day Care	Jim Chilcote	• Individuals age 65 and over	Email, phone call, meetings
Lipscomb County	Judge Willis Smith	• General public	Email, phone call, meeting
Logisticare	Jeremy Geyman	• Medicaid Recipients	Email, phone call, meetings
Ludell Hill	Susan Stevenson	• Public	Email, phone call
Moore County	Travis Muno	• General public	Email, phone call, meetings
Ochiltree County	Melissa Carter	• General public	Email, phone call, meeting
Oldham County	Judge Hugh Reed	• General public	Email, phone call, meeting
Panhandle Community Services	Shane Spencer	• Rural transit riders	Email, phone call, meetings
Panhandle Independent Living Center	Judge Dan Looten	• Individuals with disabilities	Email, phone call, meetings
Potter County	Judge Jay Mayden	• General public	Email, phone call, meetings
Randall County	Marita Wellage-Reiley	• General public	Email, phone call, meeting
Roberts County	Chris Quigley	• General public	Email, phone call, meeting
Senior Ambassador Coalition	Joe Price	• Individuals age 65 and over	Email, phone call, meetings
Sherman County	Aldo Gallegos	• General public	Email, phone call, meeting
TAMAR	Dan Reese	• Medicaid Recipients	Email, phone call, meetings
Texas Health & Human Services	Kelly Garrison	• Healthcare	Email, phone call, meetings
TxDOT AMA District	James Stroud	• TxDOT	Email, phone call, meetings
TxDOT Amarillo District	Jim Powell	• TxDOT	Email, phone call, meeting
TxDOT PTN	Jana Goodman	• TxDOT	Email, phone call, meetings

Name	Contact Person	Priority Population	Contact Method
Veterans Affairs Hospital	Judge Wes Ritchey	• Veterans	Email, phone call, meetings
Veterans Affairs Hospital	Judge DJ Wagner	• Veterans	Email, phone call, meetings
Workforce Solutions	Judge Richard Peet	• Job seekers	Email, phone call, meetings
WTAMU	Judge Benny Wilson	• Education	Email, phone call

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 35

Name	Description	Contact Person	Participation Method
Amarillo Metropolitan Planning Organization		Travis Muno	Attended Panhandle Regional Organization to Maximize Public Transportation (PROMPT) meetings
Area Agency on Aging		Melissa Carter	
Carson County		Judge Dan Looten	
City of Amarillo Transit		Chris Quigley	
CORD Care Transportation		Jana Goodman	
Panhandle Community Services		Lylene Springer	
Panhandle Independent Living Center		Joe Rogers	
Potter County		Judge Nancy Tanner	
Senior Ambassador Coalition		Laura Reyher	
Texas Health & Human Services		Desha Butler	
TxDOT PTN		Richard Neill	
Veterans Affairs Hospital		Robin Moseley	
Workforce Solutions - Panhandle		Trent Morris	
City of Amarillo	Metropolitan Planning Organization	Travis Muno	Attended a Panhandle Rural Transportation Planning Organization (PRPO) meeting
City of Amarillo	Metropolitan Planning Organization	Cody Balzen	
City of Borger		Joe Price	
City of Canyon		Dan Reese	

Name	Description	Contact Person	Participation Method
Dallam County		Judge Wes Ritchey	Attended a Panhandle Rural Transportation Planning Organization (PRPO) meeting
Deaf Smith County		Judge DJ Wagner	
Hemphill County		Judge George Briant	
Lipscomb County		Judge Micky Simpson	
Ochiltree County		Judge Charles Kelly	
Roberts County		Judge Rick Tennant	
TxDOT	Amarillo District	Terry Nix	
TxDOT	Amarillo District	Russell Washer	
TxDOT	Amarillo Area Office	Bernardo Ferrel	
TxDOT	Amarillo District	Blair Johnson	
TxDOT	Pampa Area Office	Wes Kimmell	
TxDOT	Amarillo District	Clint Harms	
TxDOT	Dumas Area Office	Ofelia Garbalena	
TxDOT	Amarillo District	Kenneth Petr	
TxDOT	Amarillo District	Kit Black	

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 12

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Goal #1 - Objective 1: To reduce the number of AC students reporting transportation is a barrier by 25% by the 2021 school year 	<ul style="list-style-type: none"> Amarillo College has received a grant from the Kresge Foundation and Amarillo National Bank to encourage AC students to use public transportation. Students will use their identification card to "swipe in" and ride City of Amarillo Transit services for free.
<ul style="list-style-type: none"> Goal #1 - Strategy A: Conduct research into the locations of individuals in need of public transportation & communicate with them about the time & destination needs they have 	<ul style="list-style-type: none"> The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. This campaign will include a research component which will identify the needs of residents who do not have access to transportation information.
<ul style="list-style-type: none"> Goal #1 - Strategy D: Develop coordinated transportation resource document for public education 	<ul style="list-style-type: none"> The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. This campaign will include a resource document for public education.
<ul style="list-style-type: none"> Goal #1 - Strategy G: Develop a Digital Universal Voucher & Ride Schedule App 	<ul style="list-style-type: none"> The Panhandle Regional Planning Commission began a TxDOT supported demonstration project in 2017 to develop a ride schedule application. This project is still in process and is expected to be completed in Summer 2020.
<ul style="list-style-type: none"> Goal #2 - Strategy D: Develop coordinated transportation resource document for public education 	<ul style="list-style-type: none"> The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. This campaign will include a resource document for public education.
<ul style="list-style-type: none"> Goal #2 - Strategy E: Establish even more affordable routes 	<ul style="list-style-type: none"> The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. A goal of this campaign will be to not only inform riders about transit options, but also to collect information regarding availability of transit to provide to transit agencies. This information will inform those agencies about the needs of riders in the region, which should also lead to changes in routes for affordability.

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Goal #2 - Strategy G: Develop a Digital Universal Voucher & Ride Schedule App 	<ul style="list-style-type: none"> • The Panhandle Regional Planning Commission began a TxDOT supported demonstration project in 2017 to develop a ride schedule application. This project is still in process and is expected to be completed in Summer 2020.
<ul style="list-style-type: none"> • Goal #4 - Objective 2: To Reduce the number of reported job turnover & college dropouts by 15% by 2021 	<ul style="list-style-type: none"> • Amarillo College has received a grant from the Kresge Foundation and Amarillo National Bank to encourage AC students to use public transportation. Students will use their identification card to "swipe in" and ride City of Amarillo Transit services for free. Transportation deficiency is a reported factor in students not-attending college. This project strives to decrease the number of college dropouts at Amarillo College by the number indicated in the objective.
<ul style="list-style-type: none"> • Goal #4 - Strategy C: Conduct extensive research into federal funding streams that may be available 	<ul style="list-style-type: none"> • Panhandle Regional Planning Commission Staff work to research any FTA funding streams that may be available for regional transit partners. In addition to informing those partners, staff offered assistance with application preparation, letters of support, and any other assistance that may be needed by the transit agency.
<ul style="list-style-type: none"> • Goal #4 - Strategy D: Explore private sector grants that may be available to meet specific transportation needs of specific groups (elderly, disabled, low-income, etc.) 	<ul style="list-style-type: none"> • Panhandle Regional Planning Commission Staff work to research any private funding streams that may be available for regional transit partners. In addition to informing those partners, staff offered assistance with application preparation, letters of support, and any other assistance that may be needed by the transit agency.
<ul style="list-style-type: none"> • Goal #5 - Objective 1: To increase the % of the public aware of resources by 100% by 2021 	<ul style="list-style-type: none"> • The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. The goal of this project is to increase public awareness of transit options in the region.
<ul style="list-style-type: none"> • Goal #5 - Objective 3: To establish a steady public awareness presence in the region by 2021 	<ul style="list-style-type: none"> • The Panhandle Regional Planning Commission has submitted an application for the 2020 Coordinated Call for funding to develop and implement a public education campaign. The goal of this project is to increase public awareness of transit options in the region.

Fully Achieved Strategies, Goals, or Objectives**Count: 1**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Goal #1 - Strategy B: Support & participate in City of Amarillo Goodman Corporation research into routes	<ul style="list-style-type: none">• The City of Amarillo completed their Goodman Research Corporation Transit Master Plan which included information on optimal route options and improvements that could be made to save money or increase availability of routes for citizens.

Newly Identified Needs, Gaps, Inefficiencies

Count: 2

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">• Lack of primary care physicians in rural counties and lack of access to telemedicine	<ul style="list-style-type: none">• Research into solutions for access to primary care physicians in neighboring counties via available transit options
<ul style="list-style-type: none">• Lack of access to GAP service to dialysis centers	<ul style="list-style-type: none">• Research into available GAP funding options and providers to provide better access for patients at dialysis centers

Supporting Documents

- Active, Formal Partnership Letters
- Emails Recording Organizations/Individuals who Received and/or Participated in Planning Activities
- Evidence of Goals, Strategies, Objectives Moved from Planning to Implementation
- Evidence of Goals, Strategies, Objectives Fully Achieved
- Evidence of Newly Identified Unmet Needs in Transportation
- Sign-In Sheets
- Meeting Agendas
- Letters of Support and Commitment for Regional Transit Agency Projects

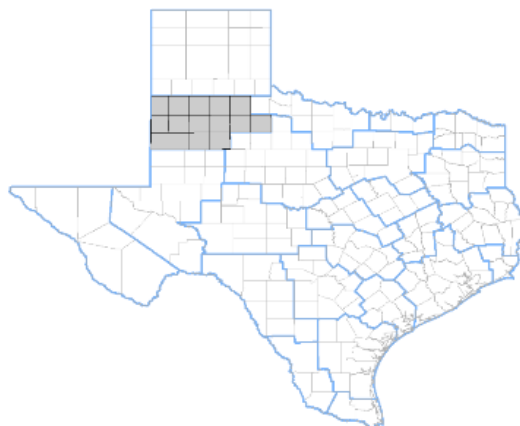
2. SOUTH PLAINS

LEAD AGENCY

South Plains Association of Governments

COUNTIES

Bailey	Hale
Cochran	Hockley
Crosby	King
Dickens	Lamb
Floyd	Lubbock
Garza	Lynn



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	5
Organizations or individuals that received information about regional transportation planning activities	18
Organizations or individuals that actively participated in regional transportation planning activities	17
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	0
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships**Count: 5**

Partners	Contact Person	Priority Population	Type of Agreement
2-1-1 Texas South Plains	Ayda Chapa	• All	Committee Vice Chair
Citibus	Chris Mandrell	• All	Committee
Lubbock MPO	David Jones	• All	Committee
SPARTAN	Brian Baker	• All	Committee
Veterans Affairs	Michael Boyd	• Veterans	Committee Chair

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 18

Name	Contact Person	Priority Population	Contact Method
Central Plains Center	Carla Lewis	• Individuals with disabilities	Phone/Email
Central Plains Center	Guillerma Gonzales	• Individuals with disabilities	Phone/Email
City of Wellman	Donna DeBusk	• General public	Phone/Email
Firstcare	Jennifer Hernandez	• Individuals with disabilities	Phone/Email
Firstcare	Cynthia Cruz	• Individuals with disabilities	Phone/Email
Fresenius	Ramona Rocha	• Individuals with disabilities	Phone/Email
HHSC	Stacie Chavez	• Individuals age 65 and over	Phone/Email
Logisticare	Grace Strait	• Individuals with disabilities	Phone/Email
Red Cross	Rosemary Trevino	• Individuals with low Income	Phone/Email
SPAG 2-1-1	Gracie Perez	• Individuals with low Income	Phone/Email
SPAG 2-1-1	Vanissa Esparza	• Individuals with low Income	Phone/Email
SPAG -AAA	Lisa Gonzales	• Individuals age 65 and over	Phone/Email
SPAG -AAA	Diann Dorn	• Individuals age 65 and over	Phone/Email
Starcare	Autumn Looney	• Individuals with disabilities	Phone/Email
Starcare	Rebecca Opamen	• Individuals with disabilities	Phone/Email
VetStar	Jae McGlothlin Warren	• Veterans	Phone/Email
VetStar	Amanda Cerrone	• Veterans	Phone/Email
West Texas Opportunities	Karen Faulkner	• General public	Phone/Email

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 17

Name	Contact Person	Participation Method
Amerigroup	Jennifer Whitfield	SPRCTAC Committee
Citibus	Chris Mandrell	
Community Health Center of Lubbock	Yvonne Gutierrez	
Department of Veterans Affairs	Michael Boyd	
Hope Community of Shalom	Mary Guetersloh	
LIFE/RUN	Michelle Crain	
Logisticare	Jeremy Geyman	
Lubbock Economic Development Alliance	Carolyn Rowley	
Lubbock MPO	David Jones	
Ports to Plains	Duffy Hinkle	
South Plains Association of Governments/AAA	Liz Castro	
SPARTAN	Brian Baker	
StarCare	Robyn Johnston	
Texas Tech University	Cynthia Phelps	
TWC/Division for Blind Services	Tanya Washington	
Voice of Hope	Shelby Cargill	
Workforce Solutions of the South Plains	Mario Ybarra	

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 0

None

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Association of Government's Mobility Coordination Project funded by TxDOT- Final Evaluation Findings
- SPRCTAC Member Roster
- South Plains Association of Governments Meeting Agenda
 - May 17, 2019
 - Aug 16, 2019
 - Nov 8, 2019
 - Jan 17, 2020

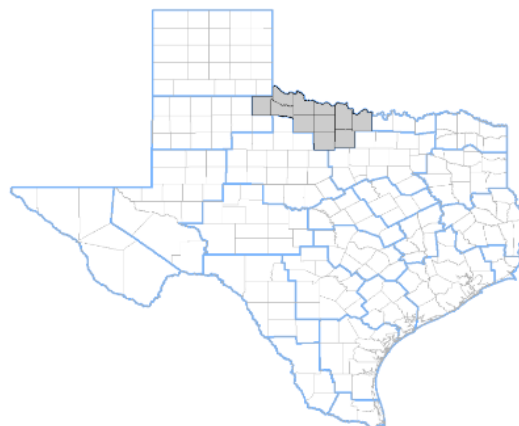
3. NORTEX

LEAD AGENCY

Nortex Regional Planning Commission (Nortex RPC)

COUNTIES

Archer	Foard
Baylor	Hardeman
Clay	Jack
Cottle	Montague



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	16
Organizations or individuals that received information about regional transportation planning activities	49
Organizations or individuals that actively participated in regional transportation planning activities	15
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	2
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships**Count: 16**

Partners	Contact Person	Priority Population	Type of Agreement
Area Agency on Aging	Rhonda Pogue	• Seniors & Disabled	Letter of Commitment
Bowie Economic Development	Janis Crawley	• All Citizens	Verbal*
City of Wichita Falls Transportation	Jenny Stevens	• All Citizens	Letter of Commitment
Helen Farabee Center	Roddy Atkins	• Disabled	Verbal*
Homeless & Ryan White Programs	Diane Morgan	• Homeless & HIV	Verbal*
Red River Aging & Disability Resource Center	Dee Anna Booker	• Seniors & Disabled	Verbal*
Rolling Plains Mgmt Corp	Debra Thomas	• All Citizens	Provider
Sharplines	Lezlie Carroll	• All Citizens	Provider
Texas Veterans/Workforce Solution	David Dohme	• Veterans	Verbal*
Trans Star	Ryan Matthews	• All Citizens	Private Provider
VFW	Joel Jimenez	• Veterans	Verbal*
Wichita Falls MPO	Chairman Lin Barnett	• All Citizens	Committee Chair
Workforce Solutions	Lisa McDaniels	• All Citizens	Verbal*
Workforce Solutions	Patti Hamilton	• All Citizens	Verbal*
Workservices Corp	Mileasha Rizan	• Disabled	Letter of Commitment
YMCA Wichita Falls	Megan Gibson	• All Citizens	Verbal*

* Organization does not have a formal agreement type but regularly attends committee meetings.

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 49

Name	Contact Person	Priority Population	Contact Method
Big 4 SSA			
bparker (bparker.hcmh@yahoo.com)			
burkcdir@gmail.com			
Camp Fire North Texas	Bette Ricks		
Children with Special Health Care Needs			
CHPM, Inc.			
Christmas in Action, Wichita County, TX Inc.			
City of Wichita Falls, TX	Kathy Geil		
Clay County Memorial Hospital			
Community Healthcare Center	Phyllis Hiraki		
County Indigent Health Care Programs		Not Available	Email Only
Disability in Action	Jim Wise		
Disaster Helping Hands			
Ed Simpson			
Electra Hospital District			
Encompass Health			
Evangel Church			
First Step Prodirector	Debra Dyson		
Hands to Hands Community Fund, Wichita Falls	Nancy Brown		
Harvest Food Ministry			
Jerry Yocom			

Name	Contact Person	Priority Population	Contact Method
Kidney Health Care Program			
Montague Indigent Healthcare			
NAMI Wichita Falls			
Nocona General Hospital			
Olney Hamilton Hospital			
Oral Health Program			
Paducah Housing Authority			
Phased In Project			
Primary Health Care Program			
Project Back to School			
Readiness Center			
River Bend Nature Center		Not Available	Email Only
russonna (russonna@yahoo.com)			
SBC Global			
Scarlet Letters Ministries			
Solid Rock of House of God			
Southside Youth Center			
Starry Counseling			
Straight Street			
Taft Counseling Center			
Texas Diabetes Council			
Texas Paralyzed Veterans			
Texas State Affordable Housing Corporation			

Name	Contact Person	Priority Population	Contact Method
Wichita County, TX	Mandy Patlan	Not Available	Email Only
Wichita County, TX	Sheri Hunt		
Wilbarger County, TX	Tony Fonseca		
Wilbarger Shared Services Arrangement	Rita Collier		
Young County, TX	Wayne McCallum		

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 15

Name	Description	Contact Person	Participation Method
Area Agency on Aging	Represents Senior Needs	Rhonda Pogue	Advises on Senior Transportation Needs
Bowie Economic Development	Helps with employer issues	Janis Crawley	Advised from Business Prospective
City of Wichita Falls Transportation	Transportation Provider	Jenny Stevens	Advises from Provider Prospective
Helen Farabee Center	Represents Persons with Mental Issues	Roddy Atkins	Advises on Mental Health Transportation
Homeless & Ryan White Programs	Helps Homeless and HIV Patients	Diane Morgan	Advises on Homeless and HIV Needs
Red River Aging & Disability Resource Center	Provides Resource Information to Public	Dee Anna Booker	Advise public on transportation service
Rolling Plains Mgmt Corp	Transportation Provider	Debra Thomas	Advises from Provider Prospective
Sharplines	Transportation Provider	Lezlie Carroll	Advises on Provider Issues
Texas Veterans/Workforce Solution	Veterans looking for work	David Dohme	Advises on Veteran Issues
VFW	Provides Veteran Transportation Services	Joel Jimenez	Advises on Veteran Transportation Needs
Wichita Falls MPO	Wichita Falls MPO	Chairman Lin Barnett	Committee Chair, Leadership
Workforce Solutions	Workforce Employment	Lisa McDaniels	Advises on employment transportation
Workforce Solutions	Employment Rapid Response	Patti Hamilton	Advises on critical employment needs
Workservices Corp	Works with Disabled on Employment	Mileasha Rizan	Advises on disable transportation needs
YMCA Wichita Falls	Works with Fitness /Daycare	Megan Gibson	Advises on transportation of activities

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase**Count: 2**

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none">• Increase the number of private citizens and human service agencies from priority populations and ask them to participate in the regional public transportation planning process.	<ul style="list-style-type: none">• An invitation to join in the planning process was sent to all agencies receiving information. Only 1 responded.
<ul style="list-style-type: none">• Improve communications between service providers and clients.	<ul style="list-style-type: none">• Document the transit providers methods that assist clients to use services. Document ridership changes annually.

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Nortex Regional Planning Commission, Committee Agenda
 - Apr 11, 2019
 - Oct 16, 2019

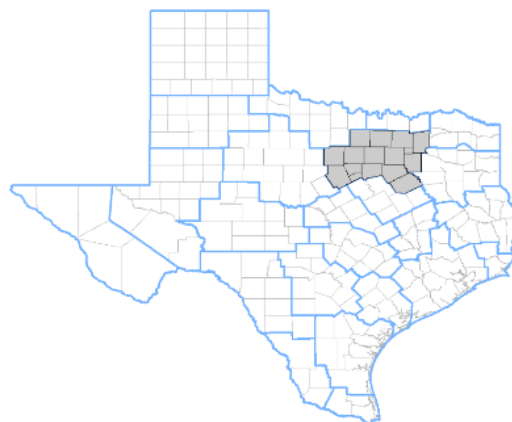
4. NORTH CENTRAL

LEAD AGENCY

North Central Texas Council of Governments
(NCTCOG)

COUNTIES

Collin	Hunt	Rockwall
Dallas	Johnson	Somervell
Denton	Kaufman	Tarrant
Ellis	Navarro	Wise
Erath	Palo Pinto	
Hood	Parker	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	14
Organizations or individuals that received information about regional transportation planning activities	24
Organizations or individuals that actively participated in regional transportation planning activities	3
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	14
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 14

Partners	Contact Person	Priority Population	Type of Agreement
Catholic Charities of Fort Worth	Matt Jacobs	• Individuals with low income	Funding agreement
City/County Transportation	Troy Lestina	• Older adults and people with disabilities	Funding agreement
Community Transit Services (CTS)	Daniel Edwards	• Older adults and people with disabilities	Funding agreement
Dallas Area Rapid Transit (DART)	Beverly Adler	• Older adults, people with disabilities, and low-income	Funding agreement
Denton County Transportation Authority (DCTA)	Michelle Bloomer	• Older adults, people with disabilities, and low-income	Funding agreement
Feonix Mobility Rising	Valerie Lefter	• Older adults	Coordinating committee
Fort Worth Transportation Authority (FWTA)	Detra Whitmore	• Older adults, people with disabilities, and low-income	Funding agreement
My Ride Dallas	Jessica Walker	• Older adults	Funding agreement
Paratransit Accessibility Advisory Group	Chris Hawkins	• People with disabilities	Coordinating committee
Public Transit Service (PTS)	Reta Brooks	• Older adults and people with disabilities	Funding agreement
Senior Center Resources and Public Transit	Danny Allembaugh	• Older adults and people with disabilities	Funding agreement
Social Service Agency Roundtable	Nicole Recker	• Older adults and people with disabilities	Coordinating committee
Span Transit	Michelle McMahon	• Older adults and people with disabilities	Funding agreement
STAR Transit	Tommy Hendricks	• Older adults and people with disabilities	Funding agreement

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 24

Name	Contact Person	Priority Population	Contact Method
Catholic Charities of Fort Worth	Brittany Holland	• Individuals with low-income	Annual Provider Meeting
Catholic Charities of Fort Worth	Matt Jacobs	• Individuals with low-income	Annual Provider Meeting
City of Dallas	Ana Camacho	• Older adults	Annual Provider Meeting
City of Dallas	James Ramirez	• Older adults	Annual Provider Meeting
City/County Transportation	Troy Lestina	• Older adults	Annual Provider Meeting
Community Council of Greater Dallas	Jessica Walker	• Older adults	Annual Provider Meeting
DART	Todd Plesko	• General Public	Annual Provider Meeting
DCTA	Whitney Trayler	• General Public	Annual Provider Meeting
FTA	Melissa Forman	• General Public	Annual Provider Meeting
FTA	Don Koski	• General Public	Annual Provider Meeting
My Health My Resources of Tarrant County	Twanda Wadington	• Older adults	Annual Provider Meeting
My Health My Resources of Tarrant County	Stephanie Morris	• Older adults	Annual Provider Meeting
Public Transit Services	Terry Roberson	• Older adults	Annual Provider Meeting
Public Transit Services	Reta Brooks	• Older adults	Annual Provider Meeting
Span Transit	Laura Joy	• Older adults	Annual Provider Meeting
Span Transit	Nic Gray	• Older adults	Annual Provider Meeting
STAR Transit	Kim Britton	• Older adults	Annual Provider Meeting
STAR Transit	Tommy Henricks	• Older adults	Annual Provider Meeting
STAR Transit	Ashley Berryhill	• Older adults	Annual Provider Meeting
Trinity Metro	Onyinye Akujuo	• General Public	Annual Provider Meeting

Name	Contact Person	Priority Population	Contact Method
Trinity Metro	Ayleen Viera	• General Public	Annual Provider Meeting
Trinity Metro	Kelli Gregory	• General Public	Annual Provider Meeting
Trinity Metro	Rodney Woods	• General Public	Annual Provider Meeting
Trinity Metro	Phil Dupler	• General Public	Annual Provider Meeting

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities**Count: 3**

Name	Description	Contact Person	Participation Method
29 Acres	CEO/Founder	Debra Caudy, M.D.	29 Acres discussed with NCTCOG, DCTA and SPAN the gap in transit for their clients, adults with autism and other related disabilities.
Special Olympics	Program Director	Everett King	Special Olympics discussed with NCTCOG the transit needs of their athletes, as they travel to and from training facilities.
Western Extrusions	Director of Human Resources	Kenny Schappert	Western Extrusions discussed with NCTCOG and DART first/last mile services to their facility that is needed for low-income employees.

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 14

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Tarrant Strategy 2 - Connect communities county-wide and across the region 1. Expand and connect existing and future transportation services 2. Develop mobility solutions that meet community needs Regional Strategy 1 - In areas with no public transit service, assess community needs and implement transit Regional Strategy 3 - Create partnerships to simplify regional trips and reduce the number of transfers between providers 	<ul style="list-style-type: none"> Service in operation (4/15/2019) Operations of the TRE Link transition to Trinity Metro to ensure connectivity to DFW Airport for employees. Service is provided in partnership with NCTCOG, DART, Trinity Metro, and DFW International Airport.
<ul style="list-style-type: none"> Dallas Strategy 1 - In areas with no public transit service, assess community needs and implement transit Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit Regional Strategy 7 - Identify, evaluate, and implement where appropriate non-traditional ways to deliver public transportation service, including partnerships among public transit agencies, private transportation providers, and transportation network companies 	<ul style="list-style-type: none"> Service in operation (6/3/2019) DART introduced GoLink program in Rowlett, which enables customers to book on-demand trips through GoLink vehicles or request UberPool rides in Rowlett.
<ul style="list-style-type: none"> Denton Strategy 1 - In areas with no public transit service, assess community needs and implement transit Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit Regional Strategy 4 - Explore partnerships to increase the affordability of fares for those most in need 	<ul style="list-style-type: none"> Service in operation (6/3/2019) Collin County Transit Service, in partnership with City of McKinney, the McKinney Urban Transit District, and DCTA, expanded service to the Town of Prosper. Service includes a taxi voucher program for older adults, individuals with disabilities, and low income residents.
<ul style="list-style-type: none"> Tarrant Strategy 1 - Increase affordable mobility solutions: 1. Develop public-private and community partnerships, including joint pursuit of funding, to offset passenger and provider costs as a means of expanding access 2. Develop incentivized ride-sharing solutions Tarrant Strategy 2 - Connect communities county-wide and across the region 1. Expand and connect existing and future transportation services Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit 	<ul style="list-style-type: none"> Service in operation (7/22/2019) Trinity Metro introduced a new ZipZone area, providing shared-ride vehicles operated by Via within the mercantile area and increasing first-last mile solutions in Fort Worth.

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Denton Strategy 7 - Conduct planning to assess needs and identify transportation solutions to improve access to education and education facilities • Regional Strategy 4 - Explore partnerships to increase the affordability of fares for those most in need • Regional Strategy 6 - Advocate to integrate funding sources to maximize efficiency and increase available affordable public transportation 	<ul style="list-style-type: none"> • Service in operation (8/1/2019) • DCTA established a University Pass Program Fare Structure to provide an affordable and convenient commute alternative for students, faculty and staff of local universities.
<ul style="list-style-type: none"> • Dallas Strategy 2 - In areas with limited public transit service, expand service to: Serve new populations (such as older adults, people with disabilities, children, students, employees, etc.) • Regional Strategy 1 - In areas with no public transit service, assess community needs and implement transit 	<ul style="list-style-type: none"> • Service Approved (8/28/2019) • DART approved purchase of additional vehicles for UTD Campus Area to create increased connectivity to local sites for student, faculty and staff
<ul style="list-style-type: none"> • Tarrant Strategy 2 - Connect communities county-wide and across the region 1. Expand and connect existing and future transportation services 2. Develop mobility solutions that meet community needs • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit • Regional Strategy 7 - Identify, evaluate, and implement where appropriate non-traditional ways to deliver public transportation service, including partnerships among public transit agencies, private transportation providers, and transportation network companies 	<ul style="list-style-type: none"> • Service in operation (9/10/2019) • Catholic Charities expanded job access trips within Tarrant County to include Precinct 3, near DFW International Airport.
<ul style="list-style-type: none"> • Tarrant Strategy 2 - Connect communities county-wide and across the region 1. Expand and connect existing and future transportation services • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit 	<ul style="list-style-type: none"> • Service in operation (9/20/2019) • The Dash is Trinity Metro's first electric bus that will take riders from downtown Fort Worth to the 7th Street corridor and the Cultural District. Complimentary rides were provided through Oct. 31
<ul style="list-style-type: none"> • Dallas Strategy 1 - In areas with no public transit service, assess community needs and implement transit • Dallas Strategy 13 - Create partnerships between transit agencies, municipalities, and community organizations to increase the accessibility of bus stops and paths to bus and rail transit; leverage municipal investment in accessibility projects to further support cities' investment in public transportation • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit 	<ul style="list-style-type: none"> • Service Approved (10/8/2019) • DART agreed to Richardson Shuttle Agreement for first-last-mile connectivity creating increased connectivity for industrial park areas, corporate offices, entertainment, and residential areas in Richardson

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Dallas Strategy 8 - Complete and expand projects that have a no wrong door approach to accessing transit: • Kaufman Strategy 2 - Add capacity to the existing system by: 2. Planning for additional services by identifying need, funding, and potential service structure in areas with high demand (e.g. circulator in Terrell) • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit 	<ul style="list-style-type: none"> • Service in operation (11/04/2019) • STAR Transit introduced STARNow, a mobile app that allows riders to book on-demand trips in Mesquite and Terrell.
<ul style="list-style-type: none"> • Denton Strategy 1 In areas with no public transit service, assess community needs and implement transit • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit 	<ul style="list-style-type: none"> • Service in operation (12/1/2019) • Span expanded trip purpose for seniors and individuals with disabilities in Lake Cities. Individuals can now use service for grocery shopping, employment, and recreational activities.
<ul style="list-style-type: none"> • Dallas Strategy 2 - In areas with limited public transit service, expand service to: 1. Add additional hours of operation 2. Serve new populations (such as older adults, people with disabilities, children, students, employees, etc.) • Regional Strategy 4 - Explore partnerships to increase the affordability of fares for those most in need • Regional Strategy 6 - Advocate to integrate funding sources to maximize efficiency and increase available affordable public transportation 	<ul style="list-style-type: none"> • Service Approved (12/16/2019) • DART extended Student Passes Pilot for Dallas County Community College District for 3 more years, enhancing connectivity for DCCCD students
<ul style="list-style-type: none"> • Denton Strategy 9 - Advocate for agencies to integrate funding sources to maximize efficiency and increase available affordable public transportation • Regional Strategy 4 - Explore partnerships to increase the affordability of fares for those most in need 	<ul style="list-style-type: none"> • Service in operation (1/13/2020) • DCTA added two morning shuttles running from Monsignor King Outreach Center to Our Daily Bread to connect homeless residents to food opportunities. Provided shuttle service is free to all passengers.
<ul style="list-style-type: none"> • Dallas Strategy 9- Advocate for agencies to integrate funding sources to maximize efficiency and increase available affordable public transportation • Regional Strategy 2 - Continue and expand projects that have a no-wrong-door approach to accessing transit or information about available transit • Regional Strategy 4 - Explore partnerships to increase the affordability of fares for those most in need 	<ul style="list-style-type: none"> • Service in operation (2/10/2020) • DART implemented a Discount GoPass Tap Card Pilot Program to make fares more affordable for those who qualify or apply for one of eight social service programs. The payment system will deduct fares at a 50 percent discount as the customer rides DART and will automatically monitor and provide the benefit of daily and monthly fare capping.

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Transit Providers Meeting Agenda and Sign-In Sheet
- Website News: TRE Link offers new option to DFW Airport
- Site Specific Shuttle Proposal for Western Extrusions
- Interlocal Cooperative Agreement between North Central Texas Council of Government and DARTA

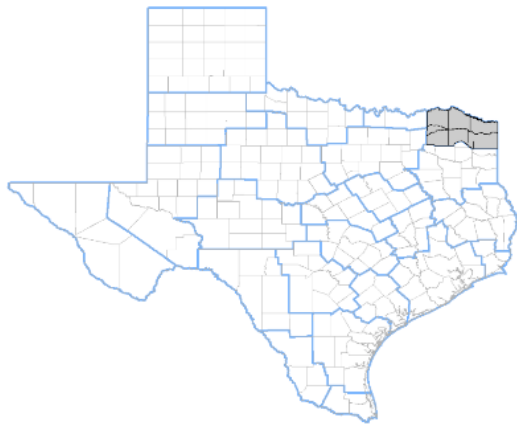
5. ARK-TEX

LEAD AGENCY

Ark-Tex Council of Governments (ATCOG)

COUNTIES

Bowie	Franklin	Morris
Cass	Hopkins	Red River
Delta	Lamar	Titus



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	5
Organizations or individuals that received information about regional transportation planning activities	5
Organizations or individuals that actively participated in regional transportation planning activities	5
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	2
Fully achieved strategies, goals, or objectives	1
Newly identified needs, gaps, inefficiencies	1

Active, Formal Partnerships**Count: 5**

Partners	Contact Person	Priority Population	Type of Agreement
Area Agency on Aging	Lisa Reeve	• Individuals with disabilities	Memorandum of Understanding
Lennox Foundation	Mary Clark	• Individuals with low-income	Contract
Paris Regional Medical Center		• General public	Contract
United Way of Great	Molly Riley	• Individuals with low-income	Contract
United Way of Lamar County	Jenny Wilson	• Individuals with low-income	Contract

Organizations or Individuals that Received Information about Regional Transportation Planning Activities**Count: 5**

Name	Contact Person	Priority Population	Contact Method
Kimberly Clarke	Christopher Wilkerson	• General public	Email, meeting
Texarkana Housing Authority of Texarkana Texas	Tarisha Duson	• Housing low income family	Email, meeting
Texarkana MPO	Rea-Donna Jones	• General public	Email, meeting
Turner Industries Group	Trey Glascock	• General public	Email, meeting
We Pack Logistics	Brandon Hoog	• General public	Email, meeting

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities**Count: 5**

Name	Description	Contact Person	Participation Method
Bowie County Veterans Office	Veterans Service Officer	Ken Kunkel	Support Letter
East Texas Communities Foundation	Non-Profit Organization	Kyle L. Penny	Support Letter
King's Daughter	Social Services and Welfare in Paris, TX	Kay Mcneal	Support Letter
Opportunities Inc.	Providing developmental & support services	Myra Jones	Support Letter
United Way of Greater Texarkana	United Way of Greater Texarkana is a local non-profit organization that advances the common good	Molly Riley	Support Letter

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase**Count: 2**

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none">• Enhance the quality of customer’s travel experience	<ul style="list-style-type: none">• Distributed Passenger Surveys and held public meeting for service feedback
<ul style="list-style-type: none">• Expand the availability of services to those who are unserved	<ul style="list-style-type: none">• We moved from planning a regional connection shuttle with ETCOG to implementation with the shuttle starting on schedule

Fully Achieved Strategies, Goals, or Objectives**Count: 1**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Increase the cost-effectiveness and efficiency of service delivery	<ul style="list-style-type: none">• This will allow us to operate more efficiently and reduce costs and passenger wait times.

Newly Identified Needs, Gaps, Inefficiencies

Count: 1

Identified Needs

- We are working on a Flex route for Saturday service with Paris Metro

Steps for Resolution

- Surveys and Meeting with Industry Leaders in Lamar County

Supporting Documents

- The Ben and Maytee Fish Foundation support letter
- Paris Metro and future service to Industry employers Email
- Ark-Tex Regional Coordination Steering Committee Meeting Agenda

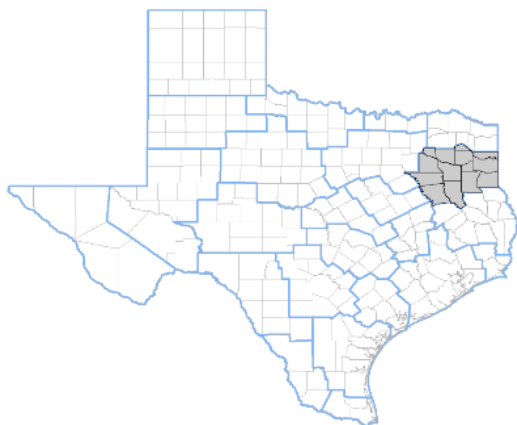
6. EAST TEXAS

LEAD AGENCY

East Texas Council of Governments (ETCOG)

COUNTIES

Anderson	Henderson	Smith
Camp	Marion	Upshur
Cherokee	Panola	Van Zandt
Gregg	Rains	Wood
Harrison	Rusk	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	4
Organizations or individuals that received information about regional transportation planning activities	23
Organizations or individuals that actively participated in regional transportation planning activities	23
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	3
Fully achieved strategies, goals, or objectives	2
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships**Count: 4**

Partners	Contact Person	Priority Population	Type of Agreement
ATCOG	Mark Compton	• Anyone traveling between service regions	MOU
Gateway Community Partners	Maggie Benge	• Persons with disabilities	MOU
Longview Transit	Scott Lewis	• Longview UZA 5310 Clients	ILA
NDMJ	Jamal Moharer	• Smith county residents	Contract

Organizations or Individuals that Received Information about Regional Transportation Planning Activities
Count: 23

Name	Contact Person	Priority Population	Contact Method
Amtrak	Griff Hubbard		
Cherokee County	Maggie Benge		
City of Longview	Scott Lewis		
City of Longview	Macie Wyers		
City of Tyler	Michael Howell		
City of Tyler	Robert Gil		
City of Tyler	Davis Dickson		
Community Healthcore	Chesley Knowles		
East Texas Council on Alcoholism and Drug Abuse	Linda Oyer		
Gregg County	Roy Miller		
Greyhound	Rick Skinner	Not Available	Not Available
Harrison County	Zephaniah Timmins		
Jim Snow			
Kristy Range			
National Assn of Rail Road Passengers	Christina Anderson		
NET RMA	Chris Miller		
Palestine Center for Independent living	Sara Minton		
Panola County	Ida Beck		
Rains County	Patsy Marshall		
Rusk County	Hoel Hale		
Smith County	Jamal Moharer		

Name	Contact Person	Priority Population	Contact Method
The Chariot	Helen Thornton		
TxDOT, Tyler District (PTC)	Nancy Hoehn	Not Available	Not Available

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 23

Name	Contact Person	Priority Population	Contact Method
Amtrak	Griff Hubbard		
Cherokee County	Maggie Benge		
City of Longview	Scott Lewis		
City of Longview	Macie Wyers		
City of Tyler	Michael Howell		
City of Tyler	Robert Gil		
City of Tyler	Davis Dickson		
Community Healthcore	Chesley Knowles		
East Texas Council on Alcoholism and Drug Abuse	Linda Oyer		
Gregg County	Roy Miller		
Greyhound	Rick Skinner	Not Available	Not Available
Harrison County	Zephaniah Timmins		
Jim Snow			
Kristy Range			
National Assn of Rail Road Passengers	Christina Anderson		
NET RMA	Chris Miller		
Palestine Center for Independent living	Sara Minton		
Panola County	Ida Beck		
Rains County	Patsy Marshall		
Rusk County	Hoel Hale		
Smith County	Jamal Moharer		

Name	Contact Person	Priority Population	Contact Method
The Chariot	Helen Thornton	Not Available	Not Available
TxDOT, Tyler District (PTC)	Nancy Hoehn		

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase**Count: 3**

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none">• Re-establish service linking Longview and Gladewater	<ul style="list-style-type: none">• GoBus partnership with Longview Transit to provide the service
<ul style="list-style-type: none">• Re-establish service to Tyler UZA area	<ul style="list-style-type: none">• Working with NDMJ to provide services in the Tyler UZA area
<ul style="list-style-type: none">• Expand service between Henderson County and Tyler	<ul style="list-style-type: none">• Added an additional bus because of the high demand

Fully Achieved Strategies, Goals, or Objectives**Count: 2**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Establish link between GoBus and ATCOG (TRAX)	<ul style="list-style-type: none">• There was not as much participation as we had hoped or thought was needed
<ul style="list-style-type: none">• Increase marketing via social media	<ul style="list-style-type: none">• Increased ridership and knowledge of services offered• Created posters for social service officers

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- ETC Members with Contact
- EasTexConnects Steering Committee Meeting Minutes

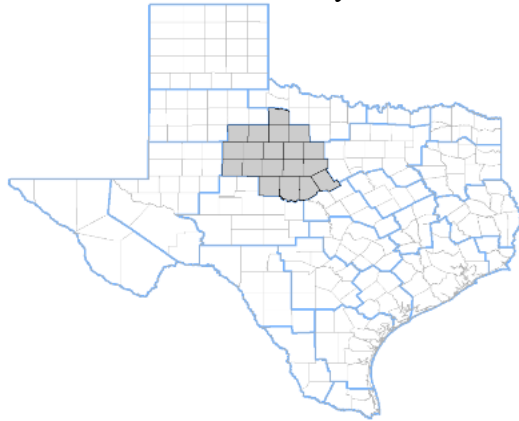
7. WEST CENTRAL TEXAS

LEAD AGENCY

City of Abilene

COUNTIES

Brown	Jones	Shackelford
Callahan	Kent	Stephens
Coleman	Knox	Stonewall
Comanche	Mitchell	Taylor
Eastland	Nolan	Throckmorton
Fisher	Runnels	
Haskell	Scurry	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	19
Organizations or individuals that received information about regional transportation planning activities	19
Organizations or individuals that actively participated in regional transportation planning activities	19
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	2
Fully achieved strategies, goals, or objectives	1
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 19

Partners	Contact Person	Priority Population	Type of Agreement
Abilene MPO	E'Lisa Smetana	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Letter of Commitment
Armed Forces Services Cooperation, a Subsidiary of Magellan Health, AF Wounded Warrior Program	Debra Morotini	<ul style="list-style-type: none"> • Veterans 	Letter of Commitment
Betty Hardwick Center	Jennifer Farrar	<ul style="list-style-type: none"> • Individuals with Disabilities 	Letter of Commitment
Center for Life Resources	Ronnie Cardenas	<ul style="list-style-type: none"> • Individuals with Disabilities 	Letter of Commitment
Central Texas Rural Transit District	Rhonda Kelton	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Letter of Commitment
Cisco College - Abilene	Carol Dupree	<ul style="list-style-type: none"> • Advocates for Children 	Letter of Commitment
CityLink	Bobby Sharpe	<ul style="list-style-type: none"> • 5307 - Small Urban Transportation Providers 	Letter of Commitment
Communities In Schools of the Big Country	Justin Whiteley	<ul style="list-style-type: none"> • Advocates for Children 	Letter of Commitment
Community Advocate	Debra Turner	<ul style="list-style-type: none"> • Individuals with Disabilities 	Letter of Commitment
Cornertson Community Action Agency	Gordon Gloria	<ul style="list-style-type: none"> • Human Services Providers 	Letter of Commitment
Disability in Action	Leah Beltran	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Letter of Commitment
Double Mountain Coach	Cherry Pittcock	<ul style="list-style-type: none"> • 5311 - Rural Transportation Providers 	Letter of Commitment
Lynkup Taxi	Michelle Helwig-Brown	<ul style="list-style-type: none"> • Individuals with Disabilities 	Letter of Commitment
Office of Neighborhood Services City of Abilene	Joana Wuest	<ul style="list-style-type: none"> • Individuals with Low Income 	Letter of Commitment

Partners	Contact Person	Priority Population	Type of Agreement
SPARTAN Rural Public Transit	Brian Baker	<ul style="list-style-type: none"> • 5311 - Rural Transportation Providers 	Letter of Commitment
Uber Abilene	Dan Carpenter	<ul style="list-style-type: none"> • Veterans 	Letter of Commitment
United Way/2-1-1	Mary Cooksey	<ul style="list-style-type: none"> • Human Services Providers 	Letter of Commitment
WCTCOG AAA	Alison Covington	<ul style="list-style-type: none"> • Individuals 65 and Older 	Letter of Commitment
Workforce Solutions of West Central Texas	Kathy Turner	<ul style="list-style-type: none"> • Human Services Providers 	Letter of Commitment

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 19

Name	Contact Person	Priority Population	Contact Method
Abilene MPO	E'Lisa Smetana	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Email; At meetings
Armed Forces Services Cooperation, a Subsidiary of Magellan Health, AF Wounded Warrior Program	Debra Morotini	<ul style="list-style-type: none"> • Veterans 	Email; At meetings
Betty Hardwick Center	Jennifer Farrar	<ul style="list-style-type: none"> • Individuals with Disabilities 	Email; At meetings
Center for Life Resources	Ronnie Cardenas	<ul style="list-style-type: none"> • Individuals with Disabilities 	Email; At meetings
Central Texas Rural Transit District	Rhonda Kelton	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Email; At meetings
Cisco College - Abilene	Carol Dupree	<ul style="list-style-type: none"> • Advocates for Children 	Email; At meetings
CityLink	Bobby Sharpe	<ul style="list-style-type: none"> • 5307 - Small Urban Transportation Providers 	Email; At meetings
Communities In Schools of the Big Country	Justin Whiteley	<ul style="list-style-type: none"> • Advocates for Children 	Email; At meetings
Debra Turner, Community Advocate for Blind	Debra Turner	<ul style="list-style-type: none"> • Individuals with Disabilities 	Email; At meetings
Cornertstone Community Action Agency	Gordon Gloria	<ul style="list-style-type: none"> • Human Services Providers 	Email; At meetings
Disability in Action	Leah Beltran	<ul style="list-style-type: none"> • 5310 Enhanced Mobility of Seniors and Individuals with Disabilities 	Email; At meetings
Double Mountain Coach	Cherry Pittcock	<ul style="list-style-type: none"> • 5311 - Rural Transportation Providers 	Email; At meetings
Lynkup Taxi	Michelle Helwig-Brown	<ul style="list-style-type: none"> • Individuals with Disabilities 	Email; At meetings
Office of Neighborhood Services City of Abilene	Joana Wuest	<ul style="list-style-type: none"> • Individuals with Low Income 	Email; At meetings
SPARTAN Rural Public Transit	Brian Baker	<ul style="list-style-type: none"> • 5311 - Rural Transportation Providers 	Email; At meetings

Name	Contact Person	Priority Population	Contact Method
Uber Abilene	Dan Carpenter	• Veterans	Email; At meetings
United Way/2-1-1	Mary Cooksey	• Human Services Providers	Email; At meetings
WCTCOG AAA	Alison Covington	• Individuals 65 and Older	Email; At meetings
Workforce Solutions of West Central Texas	Kathy Turner	• Human Services Providers	Email; At meetings

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 19

Name	Description	Contact Person	Participation Method
Abilene MPO	MPO	E'Lisa Smetana	meeting participation, response to requests for input, letters of support
Armed Forces Services Cooperation, a Subsidiary of Magellan Health, AF Wounded Warrior Program	Military	Debra Morotini	response to requests for input
Betty Hardwick Center	Mental Health Authority	Jenny Goode	meeting participation, response to requests for input, letters of support
Center for Life Resources	Mental Health Authority	Ronnie Cardenas	meeting participation, response to requests for input
Central Texas Rural Transit District	Transit	Rhonda Kelton	regional mobility management, meeting participation, response to requests for input, letters of support
Cisco College - Abilene	College	Carol Dupree	meeting participation, response to requests for input
CityLink	Urban Transit	Bobby Sharpe	Stakeholder leadership, meeting leadership, response to requests for input, letters of support
Communities In Schools of the Big Country	At-Risk Youth Program	Justin Whiteley	meeting participation, response to requests for input
Cornertson Community Action Agency	Community Action Agency	Hanna Adams	response to requests for input
Disability in Action	Center for Independent Living	Leah Beltran	meeting participation, response to requests for input
Double Mountain Coach	Transit	Cherry Pittcock	meeting participation, response to requests for input, letters of support
Lynkup Taxi	Taxi	Michelle Helwig-Brown	meeting participation, response to requests for input
Office of Neighborhood Services City of Abilene	HUD CDBG Funds	Joana Wuest	response to requests for input

Name	Description	Contact Person	Participation Method
Public Transit Advocate	Individual with blindness	Debra Turner	meeting participation, response to requests for input, specialized feedback for accessibility for individuals with blindness
SPARTAN Rural Public Transit	Rural Transit	Brian Baker	meeting participation, response to requests for input, letters of support
Uber Abilene	Taxi	Dan Carpenter	meeting participation, response to requests for input
United Way/2-1-1	Community Convener and Information & Referral Services	Mary Cooksey	Stakeholder coordinator, meeting leadership, response to requests for input, letters of support, website development, statewide metric reporting
WCTCOG AAA	Area Agency on Aging	Alison Covington	meeting participation, response to requests for input
Workforce Solutions of West Central Texas	Community Convener and Information & Referral Services	Kathy Turner	meeting participation, response to requests for input, letters of support, leadership for website and brochure design and development

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 2

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Improve coordination among information lines – United Way 2-1-1, and human services improve the integration of transportation information into processes and information. Region 7 Transit’s website could have a link to United Way and Health and Human Services and Human Services and other sources. 	<ul style="list-style-type: none"> Implemented with continuous improvement Cornerstone Community Action, previously known as Central Texas Opportunities, continues to provide transportation advocacy, as well as providing payment assistance for transportation as allowable by guidelines. -Region 7 RCTP website is up and running providing information on trip planning, rider education, and stakeholder information coordination. Additional enhancements and content will continue to be added.
<ul style="list-style-type: none"> Establish mobility manager to address regulatory and billing issues – Identify a central entity to provide mobility management services can help to coordinate among the various transportation providers to overcome regulatory and billing barriers to coordination. 	<ul style="list-style-type: none"> Implemented with continuous improvement Mobility Managers are in place at all transits in Region 7. Intra-transit communications continue to grow and improve. - CTRTD Mobility & Transit Manager, will act as the Mobility Manager for Region 7. We continue to work on the billing issues and barriers. For now, contacts are made on behalf of individuals, she totals the fare and then instructs the individual how the connections will work and how they will pay each agency involved. She also looks for funding from community resources to help pay for individuals rides when possible.

Fully Achieved Strategies, Goals, or Objectives**Count: 1**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Establish mobility manager to address regulatory and billing issues	<ul style="list-style-type: none">• Public is able to use public transit to get from point A to B in West Central Texas

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Region 7 Regionally Coordinated Transportation Planning Stakeholders Council Operating Procedure
- Region 7 Regionally Coordinated Transportation Planning Stakeholders Meeting Agenda
- Quarterly meeting attendance tracking
- Find My Ride brochure
- An email chain between Mary Cooksey and Rhonda Kelton

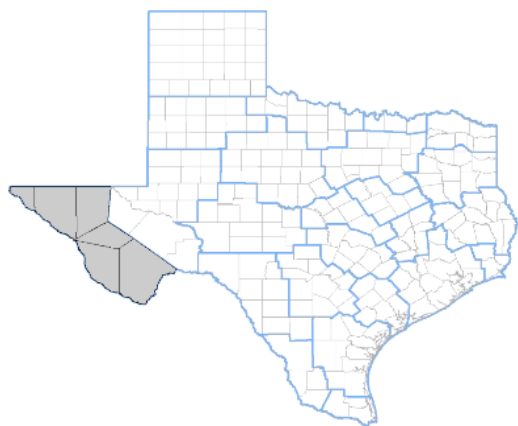
8. UPPER RIO GRANDE

LEAD AGENCY

Project Amistad

COUNTIES

Brewster	El Paso	Jeff Davis
Culberson	Hudspeth	Presidio



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	10
Organizations or individuals that received information about regional transportation planning activities	131
Organizations or individuals that actively participated in regional transportation planning activities	75
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	11
Fully achieved strategies, goals, or objectives	3
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships**Count: 10**

Partners	Contact Person	Priority Population	Type of Agreement
2-1-1 Texas Rio Grande Area Information Center, El Paso Department of Public Health	Robert Resendes	Not Available	Letter of Support
Aging, Disability, & Transportation Resource Center	Celia Garcia		Letter of Commitment
Big Bend Community Action Committee, Inc.	Adan Estrada		Letter of Commitment
City of Socorro	Victor Reta		Steering Committee & Letter of Support
El Paso County	Sal Alonzo		Steering Committee & Letter of Commitment
Project Bravo	Laura Ponce		Letter of Commitment
South Central Regional Transit District	David Armijo		Letter of Support
Sun Metro	Jay Banasiak		Letter of Support
Village of Vinton	Manuel Leos		Letter of Commitment
Volar Center for Independent Living	Luis Enrique Chew		Letter of Commitment

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 131

Name	Contact Person	Priority Population	Contact Method
2020Census	Roque A.Aguon.Jr		
All Aboard America	Benji		
American Renal	R. Morgan		
Amerigroup	Stacy Barnett		
Anthem	Monica Esparza		
Area Agency on Aging (Rio Grande COG)	Yvette Lugo		
Bienvivir	Josie Macias		
Bienvivir	Irais McNeely		
Bienvivir	Ryan Gonzalez		
Big Bend Community Action Committee, Inc. (BBCA)	Adan Estrada		
Big Bend Community Action Committee, Inc. (BBCA)	Mary Tita Nunez	Not Available	Email
BorderPlex	Cassandra Brown		
BorderPlex	Marisela Correa		
Caring Partners	Ernesto		
Caring Partners	Fabiola		
City of El Paso	Francisco Benavidez		
City of El Paso	Claudia Garcia		
City of El Paso	Julio Perez		
City of El Paso	Michael Villa		
City of El Paso	Alfredo Austin		

Name	Contact Person	Priority Population	Contact Method
City of El Paso	Joy Leos		
City of San Elizario	Mayor (San Elizario)		
City of Socorro			
City of Socorro	Victor Reta		
City of Socorro	E. Marquez		
City of Socorro	Mayor (Socorro)		
Congress	Karina rivera		
County of El Paso	Daniel Marquez		
County of El Paso			
County of El Paso	Michael Flores		
County of El Paso	Reyna Mayorga		
County of El Paso	Robert Schwab	Not Available	Email
County of El Paso	Sal Alonzo		
County of Presidio	County Judge		
Davita	Beatriz Zavala		
Davita	Alexis Bruce		
Davita	Ana Weintraub		
Davita	Barbara Diaz		
Davita	Benjamin Valencia		
Davita	Carmen Atkins		
Davita	Cecilia Borrego		
Davita	Celia Rodriguez		
Davita	Diana Brewer		

Name	Contact Person	Priority Population	Contact Method
Davita	Jesus Saenz	Not Available	Email
Davita	Joel Villa		
Davita	John Schlesinger		
Davita	Julio Facio		
Davita	Kimberly Delgado		
Davita	Luz Castillo		
Davita	Mercedes Marquez		
Davita	Miriam Tello		
Davita	Ramon Castaneda		
Davita	Rosario Madrid		
Davita	Ruben Gonzales		
Davita	Sandra Cortez		
Davita	Tiffany Irizarry		
Department of Family & Protective Services (DFPS)	Jesus Sanchez		
Desert Adapt	Joann Cross		
Desert Adapt	Josue		
Dona Ana County	Dona Ana County		
Dona Ana County	R. Gonzalez		
El Paso County	County Commissioner		
El Paso County	County Commissioner		
El Paso County	County Commissioner		
El Paso County	County Commissioner		
El Paso County	Jose Landeros		

Name	Contact Person	Priority Population	Contact Method
El Paso County	Km Mcelhaney	Not Available	Email
El Paso Health	R. Medina		
El Paso MPO	Gabriela Lopez		
El Paso MPO	Marisol Enriquez		
El Paso MPO	Michael Medina		
El Paso MPO	Roger Williams		
Fresenius Medical Center	Jessica Dominguez		
Fresenius Medical Center	Joe Carranza		
Fresenius Medical Center	Jose Atilano		
Fresenius Medical Center	Laiza Gonzales		
Fresenius Medical Center	Martha Moreno		
Fresenius Medical Center	Monica Ortiz		
Fresenius Medical Center	Monica Pulido		
Habitat for Humanity	Oscar Ramirez		
HHSC	William Fuller		
HHSC	Eduardo Ortiz		
HHSC	Sylvia Martinez		
HHSC Region 10	Patricia Jaramillo		
Horizon City	Mayor (Horizon)		
Jeff Davis County	Kerith Sproul		
Maximus	Elena Saldana		
MCNA	L. Galvan		
MVTransit / Sun Metro	Ralph Fernandez		

Name	Contact Person	Priority Population	Contact Method
MVTransit / Sun Metro	Alexander Arrieta	Not Available	Email
New Mexico Family Services			
Other	Bennett		
Other	Elvia Padilla		
Other	Mike Doyal		
Other	Raul Zamarripa		
Other	Robert Geyer		
Other	Jenny Barajas		
Other	Lily Israel		
Other	M. Marquez		
Other	Terri Santacruz		
Paso Del Norte Children's	Flor Bermudez		
Project Bravo	Laura Ponce		
Project Bravo	Mona Mangloña		
Project Vida	E Arias		
South Central Regional Transit (NM)	David Armijo		
Superiorhealthplan	Beau Butler		
Superiorhealthplan	Emilia Torres		
Superiorhealthplan	Janice Cordova		
Superiorhealthplan	Maribel Palomo		
Superiorhealthplan	Nadia Villa		
Superiorhealthplan	Perla Rosas		
Superiorhealthplan	Valerie Moore		

Name	Contact Person	Priority Population	Contact Method
Texas A&M AgriLife	Lorena Iverson	Not Available	Email
Town of Anthony	B. Romero		
Town of Clint	Clint		
TX DOT	Alfredo Gonzales		
University Medical Center	Mary Licon		
US Renal Care	Isabelle Robles		
US Renal Care	Jaime Loya		
US Renal Care	Martina Urbina		
US Renal Care	Mary Havlovic		
US Renal Care	Norma Garcia		
Veteran Affairs	Emily Horstman		
Veteran Affairs	Jacob Hinojosa		
Veteran Affairs	Javier Tosky		
Viba Transportation	Roberto Wallace		
Village of Vinton	Sonia Arceo		
Village of Vinton	M. Leos		
Visually Impaired Persons Group	John Eger		
Volar CIL	Jose Lara		
Volar CIL	Luis Chew		

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 75

Name	Contact Method
2-1-1 – Joy Leos	Panel Participant
2-1-1 – Margie Resendez	Panel Participant
Adult Protective Services - Jesus Sanchez	Attended Meeting
Ambient Logistics - Maria Hunt	Attended Meeting
Amerigroup - Alejandra Martinez	Panel Participant
Amerigroup - Dorette Cereceres	Panel Participant
Amerigroup - Stacy Barnett	Serves on Steering Committee
Amerigroup Medicare - Monica Esparza	Attended Meeting
Area Agency on Aging - Yvette Lugo	Serves on Steering Committee
Bienvivir - Irais McNeely	Attended Meeting
Bienvivir - Ryan Gonzalez	Attended Meeting
Big Bend Comm. Act. - Mary Tita Nunez	Serves on Steering Committee
Caring Partners Home Care - Ernesto Navarro	Attended Meeting
Caring Partners Home Care - Krystal Duran	Attended Meeting
City of El Paso Streets & Maintenance - Hannah Williams	Attended Meeting
City of Horizon - Michell Padilla	Attended Meeting
City of Socorro - Alejandra Valadez	Attended Meeting
City of Socorro - Eunice Marquez	Attended Meeting
City of Socorro - Lizbeth Castro	Attended Meeting
City of Socorro - Victor Reta	Serves on Steering Committee
Congressman Will Hurd - Karina Rivera	Attended Meeting

Name	Contact Method
Davita - Alexis Bruce	Attended Meeting
Davita - Annika Smith	Attended Meeting
Davita - Beatriz Zavala	Attended Meeting
Davita - Celia Rodriguez	Attended Meeting
Davita - Lluvia Nakay	Panel Participant
Davita - Mercedes Marquez	Attended Meeting
Davita - Rosario Madrid	Attended Meeting
Davita - Tiffany Irizarry	Attended Meeting
Department of Family & Protective Services (DFPS) - Jesus Sanchez	Attended Meeting
El Paso County - Bob Schwab	Attended Meeting
El Paso County - Daniel Marquez	Attended Meeting
El Paso County - Jose Landeros	Attended Meeting
El Paso County - Reyna Mayorga	Attended Meeting
El Paso County - Sal Alonzo	Serves on Steering Committee
El Paso County Pct. 4 - Karl McElhaney	Attended Meeting
El Paso Health - Rosalinda Medina	Attended Meeting
El Paso MPO - Rodger Williams	Attended Meeting
El Paso MPO - Gabriela Lopez	Attended Meeting
Fresenius Kidney Care - Jennifer Barajas	Attended Meeting
HHS Dept. of Access & Eligibility - Eduardo Ortiz	Attended Meeting
HHS Dept. of Access & Eligibility - Patsy Jaramillo (fka DADS)	Attended Meeting
HHS Dept. of Access & Eligibility - Sylvia Martinez	Attended Meeting
MAXIMUS - Elena Saldana	Attended Meeting

Name	Contact Method
MCNA Dental - Lucy Galvan	Attended Meeting
Nurses Care Home Health - Lily Ramos	Attended Meeting
Paso del Norte Children's Development Center - Flor Bermudez	Attended Meeting
Project Bravo - Mona Manglona	Attended Meeting
Project Vida Health Center - Leticia Irigoyen	Attended Meeting
Project Vida Health Center - Maria Chaparro	Attended Meeting
Sun Metro - Claudia Garcia	Attended Meeting
Sun Metro - Julio Perez	Attended Meeting
Sun Metro - Michael Villa	Attended Meeting
Sun Metro LIFT - Alexander Arrieta	Attended Meeting
Superior - Beau Butler	Attended Meeting
Superior - Emilia Torres	Attended Meeting
Superior - Janice Cordova	Attended Meeting
Superior - Maribel Palomo	Attended Meeting
Superior - Nadia Villa	Attended Meeting
Superior - Perla Rosas	Attended Meeting
Teresa Santa Cruz	Attended Meeting
Texas A & M AgriLife - Lorena Iverson	Attended Meeting
TxDOT - Alfredo Gonzalez	Public Transportation Coordinator (PTC)
TxDOT - Armida Sagaribay	Former PTC
U.S. Department of Commerce - Roque Aguon	Attended Meeting
US Renal Care - Isabelle Robles	Attended Meeting
US Renal Care -Mary Havlovic	Attended Meeting

Name	Contact Method
VA Healthcare System - Jacob Hinojosa	Attended Meeting
Veterans Administration - Javier Tosky	Attended Meeting
Viba Transportation - Roberto Wallace	Attended Meeting
Village of Vinton - Soñia Arceo	Serves on Steering Committee
Visually Impaired Persons Group - John Eger	Attended Meeting
Visually Impaired Persons Group - Mark S.	Attended Meeting
Volar CIL - Jose Lara	Attended Meeting
Volar CIL - Luis Enrique Chew	Attended Meeting

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 11

Strategy, Goal, or Objective	Status
• Objective 1.2	• Began taking steps to network, attend meetings, and participate in events in the adjacent regions
• Objective 1.3	• Began taking steps to network, attend meetings, and participate in events in the adjacent regions
• Objective 2.2	• Discussion of surveys and needs assessment for the community is in various agendas for Stakeholder meetings
• Objective 2.6	• Ongoing project. Amistad did pilot a program to pre-schedule return trips.
• Objective 3.1	• Human service agencies continue to be a part of our network & database and conversations about fixed route assistance are on the agendas
• Objective 3.2	• El Paso County is in the process of adding bus shelters throughout the area served; BBKA is working to also add bus shelters and other improvements to their current route stops
• Objective 3.9	• Planning & Organizing Summit in July 2019 and Orientation February 2020
• Objective 5.3	• "El Paso County Regional Transit Institutional Options Feasibility Study; July 2018 and Updated April 2019
• Objective 5.4	• Create a Local Government Corporation (LGC) which allows one vendor to oversee Countywide (including city) transportation services – In Progress – LGC Development"
• Objective 5.5	• Task Order 10 is ongoing and will be complete Summer 2020 "Best Practices Analysis and Guidelines for El Paso County Rural Public Transportation to Identify Potential Stop Locations and Route Configurations" – This study will show where improvements can be made for better coverage in rural El Paso County and close gaps that aren't being served. The final study report will give justification for EPC to make any necessary changes on current routes, (or add new ones, if needed) to cover more areas and serve more county residents.
• Objective 6.1	• Task Order 9 will be complete Spring 2020 "Developing Guidelines and Best Practices for Shelter Locations along Rural Transit Routes" – Upon full completion, this study will show where along rural El Paso County Routes there is need (justification) for passenger shelters and/or passenger benches. The final study report will give more justification for EPC to obtain funding for project phases and ultimately construction of these passenger shelters/benches.

Fully Achieved Strategies, Goals, or Objectives**Count: 3**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Objective 3.2	<ul style="list-style-type: none">• El Paso County is in the process of adding bus shelters throughout the area served; BBKA is working to also add bus shelters and other improvements to their current route stops• Continue to identify and advocate for improvement in signage and system informational materials, the removal of pathway barriers and other design changes that make the urban fixed-route more accessible to persons with disabilities
<ul style="list-style-type: none">• Objective 3.3	<ul style="list-style-type: none">• Via use of all media, implement program to inform public about service reliability and increase rural demand response ridership• Review operating standards and identify resources necessary to accept all trip requests within service schedule to improve perception of service reliability and build ridership in rural demand-response system
<ul style="list-style-type: none">• Objective 3.9	<ul style="list-style-type: none">• WTEP held a Summit in July 2019 in which transportation providers and human service organizations were able to hold panel-type discussions. Another informative session was held in February 2020.• Conduct forums or facilitate other means to inform transit providers, health and human service organizations and other stakeholders of transportation funding opportunities and encourage collaborative projects that are consistent with the Regional Plan and priorities

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Not Available

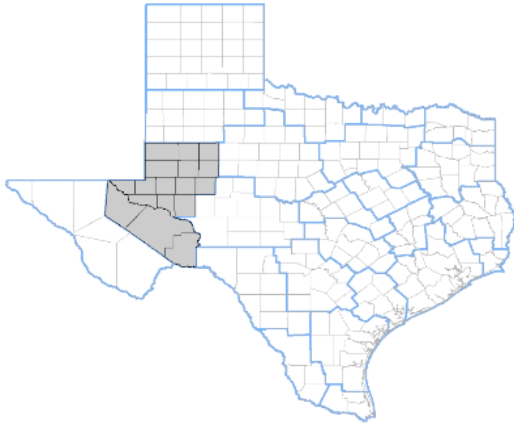
9. PERMIAN BASIN

LEAD AGENCY

Midland Odessa Urban Transit District/EZ Rider

COUNTIES

Andrews	Glasscock	Reeves
Borden	Howard	Terrell
Crane	Loving	Upton
Dawson	Martin	Ward
Ector	Midland	Winkler
Gaines	Pecos	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	4
Organizations or individuals that received information about regional transportation planning activities	31
Organizations or individuals that actively participated in regional transportation planning activities	14
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	0
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	1

Active, Formal Partnerships**Count: 4**

Partners	Contact Person	Priority Population	Type of Agreement
Able Center	Marilyn Hancock	• Individuals with disabilities	Inter-Agency Agreement
Ector County	Donna Greaves	• Individuals 65 and older	Inter-Agency Agreement
Greyhound	Tim Valdez	• All	Contract
Senior Life Midland	Kathleen Kirwin-Haynie	• Individuals 65 and older	Inter-Agency Agreement

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 31

Name	Contact Person	Priority Population	Contact Method
2-1-1 Texas	Soeli Erazo/Sean Blair	• All	E-mail
ABLE Center	Audriana Prieto/Marilyn Hancock/Britni Veretto	• Individuals with disabilities	E-mail
All Aboard America!	Bert Beall	• All	E-mail
Aphasia Center of West Texas	Kim Henderson	• Individuals with disabilities	E-mail
City of Midland - Community Development	Isaac Garnett	• All	E-mail
City of Midland - Planning & Zoning	Cristina Odenborg	• All	E-mail
Department of State Health Services	Joanne Mundy	• Individuals with low income, Individuals with disabilities, Individuals 65 and older, children	E-mail
Disabled American Veterans	Chuck Flora	• Veterans, Individuals with disabilities	E-mail
Ector County ISD	Rose Valderaz	• Children	E-mail
Ector County Senior Services	Donna Greaves	• Individuals 65 and older	E-mail
Ector County Veterans Service Office	Sunshine Thompson	• Veterans	E-mail
Experience Works	Patricia Hogan	• Individuals 65 and older	E-mail
First Care	Blas Zenteno	• Individuals with disabilities/Individuals 65 and older	E-mail
Midessa Transportation	Thomas Sie	• NEMT	E-mail
Midland Behavioral Health Leadership	Elaine Bedell	• All	E-mail
Midland Vet Center	LeAnne Thornton	• Veterans	E-mail

Name	Contact Person	Priority Population	Contact Method
Mission Center Adult Day Services	Jayni Whitefield	• Individuals 65 and older	E-mail
Permian Basin Community Centers for MHMR/PermiaCare	Michael Black	• Individuals with disabilities	E-mail
Permian Basin MPO	Cameron Walker/Lorraine Quimiro	• All	E-mail
Permian Basin Regional Planning Commission	Virginia Belew	• All	E-mail
Permian Basin Rehabilitation Center	Stephanie Trotman	• children with disabilities	E-mail
Project Amistad	Rosario Fernandez	• Elderly, Individuals with disability, and at risk persons	E-mail
Salvation Army	Katiria Hernandez/ Jeremy Walker	• All	E-mail
Silver Star Senior Transportation	Stephanie Lewis	• Individuals 65 and older	E-mail
Texas Veterans Commission	Maria Gonzalez	• Veterans	E-mail
Texas Workforce Solutions	Beth Carrell/Willie Taylor	• Individuals with low income	E-mail
TxDOT	Alfredo Gonzales/Eric Garcia	• All	E-mail
United Way	Jane Hellinghausen	• All	E-mail
West Texas ADRC	Sohnna Williams/Regina Swafford	• Individuals 65 and older, Individuals with disabilities	E-mail
West Texas Gifts of Hope/Hope House	Susan Calvin	• All/medical	E-mail
West Texas Opportunities	Karen Faulkner/Jenny Gibson/Janet Everheart	• Individuals with low income	E-mail

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 14

Name	Contact Person	Participation Method
2-1-1 Texas	Sean Blair	Participated in stakeholder meetings
ABLE Center	Audriana Hartwig/Marilyn Hancock	Participated in stakeholder meetings
All Aboard America!	Bert Beall	Participated in stakeholder meetings
Aphasia Center of West Texas	Kim Henderson	Participated in stakeholder meetings
City of Midland	Taslima Khandaker	Participated in stakeholder meetings
Ector County Purchasing	Cathleen Hamilton	Participated in stakeholder meetings
Ector County Veterans Service Office	Sunshine Thompson	Participated in stakeholder meetings
Permian Basin Community Centers for MHMR/PermiaCare	Michael Black	Participated in stakeholder meetings
Permian Basin MPO	Lorraine Quimiro	Participated in stakeholder meetings
Texas Veterans Commission	Maria Gonzalez	Participated in stakeholder meetings
Texas Workforce Solutions	Beth Carrell	Participated in stakeholder meetings
TxDOT	Eric Garcia / Alfredo Gonzalez	Participated in stakeholder meetings
West Texas Aging & Disability Resource Center	David Gutierrez	Participated in stakeholder meetings
West Texas Opportunities	Karen Faulkner	Participated in stakeholder meetings

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 0

None

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 1

Identified Needs

- Low- or no-cost service for veterans

Steps for Resolution

- Discussed looking at in the next RCTP

Supporting Documents

- Meeting Minutes
 - May 8, 2019
 - Jul 10, 2019
 - Sep 18, 2019
 - Nov 13, 2019
 - Feb 12, 2020
- Senior Link Midland Partnership confirmation
- Ector County support letter
- Agreement with Greyhound Lines
- Able Center Support letter

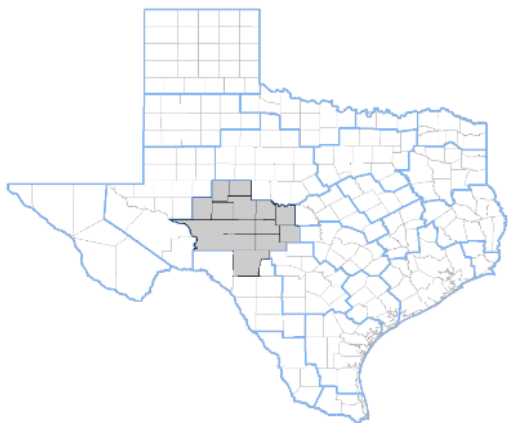
10. CONCHO VALLEY

LEAD AGENCY

Concho Valley Transit District (CVTD)

COUNTIES

Coke	Mason	Sterling
Concho	McCulloch	Sutton
Crockett	Menard	Tom Green
Irion	Reagan	
Kimble	Schleicher	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	26
Organizations or individuals that received information about regional transportation planning activities	71
Organizations or individuals that actively participated in regional transportation planning activities	24
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	7
Fully achieved strategies, goals, or objectives	14
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships
Count: 26

Partners	Contact Person	Priority Population	Type of Agreement
AMR	Nelly Vazquez	• Individuals with Disabilities, Individuals 65+, Veterans , Low Income	Contract
Angelo State University	Jennifer Marie Lennon	• General Public, Children/Students	Interlocal Cooperation Agreement
Area Agency on Aging	Toni Roberts	• Individuals 65+	Memorandum of Understanding
Bronte Health & Rehab Center	Ken Petty	• Individuals with Disabilities, Individuals 65+, Veterans , Low Income	Inter-Local Agreement
Chamber of Commerce - Goodfellow Tour	Stephen C Floyd	• Veterans	Interlocal Cooperation Agreement
Coke County	Paul Williams	• General Public	Inter-Local Agreement
Concho County	David Dillard	• General Public	Inter-Local Agreement
Concho Health and Rehabilitation Center	Rose Walston	• Individuals 65 & older	Contract
Concho Valley Community Action Agency (CVCAA)	Dr. Mark Bethune	• General Public	MOU
COSA	Stephen C Floyd	• General Public	Interlocal Cooperation Agreement
Crockett County	Robert F. "Bob" Rodriguez	• General Public	Inter-Local Agreement
Foster Grandparents Program	Nolen Myers	• Individuals 65+	In Kind Contribution
Greyhound	Eric Dunn	• General Public	Inter-Local Agreement
Irion County	Jeff Davidson	• General Public	Inter-Local Agreement
Kimble County	Delbert R. Roberts	• General Public	Inter-Local Agreement
La Esperanza Clinic Inc.	Mike Campbell	• General Public, Individuals with Disabilities, Individuals 65+	MOU

Partners	Contact Person	Priority Population	Type of Agreement
McCulloch County	Michelle Pitcox	• General Public	Inter-Local Agreement
Menard County	Richard Cordes	• General Public	Inter-Local Agreement
Reagan County	Larry Isom	• General Public	Inter-Local Agreement
San Angelo Economic Development District, Inc.	Albert Rodriguez	• Individuals with Disabilities, Individuals 65+, Veterans , Low Income	MOU
San Angelo Economic Development District, Inc.	Albert Rodriguez	• Individuals with Disabilities, Individuals 65+, Veterans , Low Income	MOU
Schleicher County	Charlie Bradley	• General Public	Inter-Local Agreement
Senior Companion Program	Nolen Myers	• Individuals 65+	In Kind Contribution
Sterling County	Leslie Mackie	• General Public	Inter-Local Agreement
Tom Green County	Becky Dunn	• General Public	Inter-Local Agreement
West Texas Counseling & Guidance	Dusty McCoy	• General Public, Low Income	Contract

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 71

Name	Contact Person	Priority Population	Contact Method
211/AAA	Erin Hernandez	• Individuals 65+, General Public	Email
Adult Literacy Council of the Concho Valley	Marilynn Golightly	• General Public, Low Income	Email
Alcohol & Drug Abuse Council for the Concho Valley	Paul Ettes	• General Public, Individuals with Disabilities	Email
Angelo State University - Marketing	Catherine vanIttersum	• General Public	Email
ARC of San Angelo	Lettitia McPherson	• Individuals with Disabilities	Email
Area Agency on Aging	Toni Roberts	• Individuals 65+	Email
ASU-Community Development Center	Kenneth Stewart	• General Public	Email
Chamber ED	Michael Looney	• General Public	Email
Children's Advocacy Center of Tom Green County	Matt Groth	• Children	Email
Children's Advocacy Center of Tom Green County	Marcy Ash	• Children	Email
Children's Advocacy Center - Tom Green	Nathan Nicks	• Children	Email
Children's Advocacy Center of Tom Green County	McCoy	• Children	Email
City of Big Lake	Stacey Stroud	• General Public	Email
City of San Angelo Texas	Catherine Hand	• General Public	Email
City of Sonora	Armie Sanchez	• General Public	Email
Coldwell Banker Legacy	Tiffany Sellers	• General Public	Email
Combat Veterans	General Email	• Veterans	Email
Community Volunteer	Lynne Transki	• General Public	Email
Concho Concierge	Justin Walcott	• General Public	Email
Concho Kids	General Email	• Children	Email

Name	Contact Person	Priority Population	Contact Method
Concho Valley Community Supervision & Corrections Department and Adult Probation	Kimberly Bagett	• General Public	Email
Concho Valley Food Bank	General Email	• Low Income	Email
Concho Valley Transit District	Kendall Mahler	• All Areas	Email
Concho Valley Transit District	Jeff York	• All Areas	Email
Concho Valley Transit District	Steven Beck	• All Areas	Email
Concho Valley Transit District	Audrey Aguirre	• All Areas	Email
Concho Valley Workforce Solutions	Lisette Alverio-Perez	• People Seeking Employment	Email
CV Community Action Agency	Mark Bethune	• Low Income	Email
CV Economic Development	Katy Matschek	• General Public	Email
Disability Connections	Kristi Ramirez	• Individuals with Disabilities	Email
Evins Personnel	Betty Menson	• People Seeking Employment	Email
Family Shelter San Angelo	General Email	• General Public, Children	Email
First Presbyterian Church San Angelo	General Email	• General Public	Email
Goodwill West Texas	B Favor	• Low Income	Email
Holy Angels San Angelo	Parish	• Individuals 65+	Email
Howard College	Michael Hemmeter	• General Public	Email
Johnson Street Church	Janet Branham	• General Public	Email
Legal Aid West Texas	James Canillas	• Low Income	Email
Light House for the Blind	General Email	• Individuals with Disabilities	Email
Maximus	Shelly Bailey	• Individuals with Disabilities, Individuals 65+	Email

Name	Contact Person	Priority Population	Contact Method
Maximus	Latoya Smith	• Individuals with Disabilities, Individuals 65+	Email
Meals for the Elderly	General Email	• Low Income	Email
Metropolitan Planning Organization	Major Hofheins	• General Public	Email
Metropolitan Planning Organization	Jennifer Juarez	• General Public	Email
Metropolitan Planning Organization	Pete Madrid	• General Public	Email
MHMR of the Concho Valley	Catherine Hood	• Individuals with Disabilities	Email
People Ready	General Email	• People Seeking Employment	Email
Salvation Army	Jan Henderson	• Low Income	Email
San Angelo Chamber of Commerce	General Email	• General Public	Email
San Angelo Clubhouse	Ami Mizell-Flint	• Individuals with Disabilities	Email
San Angelo Health Foundation	Tom Early	• General Public	Email
San Angelo ISD Headstart	Cathy Love	• Children	Email
Shannon Supportive Heath	Amber Contreras	• General Public	Email
Texas Department of State Health Services	Richard Klein	• General Public	Email
Texas Hunger Initiative	Betty Teston	• Low Income	Email
Texas Silver Haired Legislators	Brigitte Rogers	• Individuals 65+	Email
Texas Workforce Commission	General Email	• People Seeking Employment	Email
The Family Shelter	Donna Solis	• General Public, Children	Email
Tom Green County	Pat Graves	• General Public	Email
Tom Green County	Jonathan Compton	• General Public	Email
TxDOT	Delma Childress	• General Public	Email

Name	Contact Person	Priority Population	Contact Method
United Way of Concho Valley	Robyn	• General Public	Email
West Texas Counseling and Guidance	Greg Hickey	• General Public, Low Income	Email
West Texas Counseling and Guidance	Dusty McCoy	• General Public, Low Income	Email
West Texas Counseling and Guidance	D'Nae Johnson	• General Public, Low Income	Email
West Texas Counseling and Guidance	Jennifer	• General Public, Low Income, Veterans	Email
West Texas RSVP	Dolores Schwertner	• Individuals 65+	Email
West Texas RSVP	Teresa Covey	• Individuals 65+	Email
Youth Advocate Programs	L Gutierrez	• Children	Email

*The planning region reported 71 organizations or individuals that received information about regional transportation planning activities. Only 69 were provided.

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 24

Name	Contact Person	Participation Method
211/AAA	Erin Hernandez	Attended Regional Coordination Meetings
AAA	Toni Roberts	Attended Regional Coordination Meetings
AAA	Matt Kuhn	Attended Regional Coordination Meetings
Adult Literacy Council of the Concho Valley	Marilynn Golightly	Attended Regional Coordination Meetings
Childrens Advocacy Center	Nathan Nicks	Attended Regional Coordination Meetings
Concho Valley Economic Development District	Albert Rodriguez	Attended Regional Coordination Meetings
Concho Valley Transit District	Jeff York	Attended Regional Coordination Meetings
Concho Valley Transit District	Ryan Jansa	Attended Regional Coordination Meetings
Concho Valley Transit District	O'Keith Weatherspoon	Attended Regional Coordination Meetings
Concho Valley Transit District	Kendall Mahler	Attended Regional Coordination Meetings
CV Community Action Agency	Mark Bethune	Attended Regional Coordination Meetings
Disability Connections	Krisit Ramirez	Attended Regional Coordination Meetings
MHMRCV	Jason Vaquera	Attended Regional Coordination Meetings
Region 15	Hector Pindea	Attended Regional Coordination Meetings
RSVP	Delores Schwertner	Attended Regional Coordination Meetings
SAISD Headstart	Cathy Love	Attended Regional Coordination Meetings
San Angelo Metropolitan Planning Organization	Jennifer Juarez	Attended Regional Coordination Meetings
San Angelo Metropolitan Planning Organization	Major Hofheins	Attended Regional Coordination Meetings

Name	Contact Person	Participation Method
San Angelo Metropolitan Planning Organization	Pete Madrid	Attended Regional Coordination Meetings
Texas Hunger Initiative	Betty Teston	Attended Regional Coordination Meetings
TxDOT - PTN	Delma Childress	Attended Regional Coordination Meetings
West Texas Counseling and Guidance	D'Nae Johnson	Attended Regional Coordination Meetings
West Texas Counseling and Guidance	Megan Cerney	Attended Regional Coordination Meetings
West Texas RSVP	Teresa Covey	Attended Regional Coordination Meetings

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 7

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Accessibility 	<ul style="list-style-type: none"> • CVTD is in the process of partnering with local organizations in order to allow the community to 'sponsor' a bus shelter on our fixed route. This will allow for a higher degree of accessibility to all of our fixed route riders as the shelters will be ADA compliant and will protect clients from various levels of heat and cold.
<ul style="list-style-type: none"> • Awareness 	<ul style="list-style-type: none"> • Concho Valley Transit has begun the creation stage for a city wide organizational training program that would allow staff members and social workers to attend various public education events at our Depot location in order to learn how to apply for various programs, operate our system, set up trips, and the partnership opportunities available. This will benefit all services and will allow for a more aware and educated community.
<ul style="list-style-type: none"> • Disabilities 	<ul style="list-style-type: none"> • CVTD has applied for additional 5310 services in order to provide fare free transportation to individuals with disabilities within our rural and urbanized areas.
<ul style="list-style-type: none"> • Seniors 	<ul style="list-style-type: none"> • CVTD has applied for additional 5310 services in order to provide fare free transportation to individuals sixty five and older within our rural and urbanized areas.
<ul style="list-style-type: none"> • Appointments 	<ul style="list-style-type: none"> • CVTD has submitted a 5310 application to TxDOT in request for additional Ecolane call system software in order to allow for an automated call system to contact demand response clients with both Spanish and English options. This will improve the efficiency of the appointment process for both our urban and our rural demand response areas and reduce the number of no shows due to the confirmation aspect of the programming.
<ul style="list-style-type: none"> • Low Income 	<ul style="list-style-type: none"> • CVTD is currently in the process of partnering with multiple homeless organization coalition members in order to provide reduced fixed route bus passes for their clients. This will allow both the uninsured as well as low income individuals to have access to the transportation services they need at a reduced or free rate at the discounted expense of the purchasing organization.
<ul style="list-style-type: none"> • Low Vehicle Access 	<ul style="list-style-type: none"> • March 2020 - CVTD purchased land and a small maintenance facility. CVTD plans to build a larger maintenance facility to perform all repairs and preventative maintenance on the fleet. This will provide a more reliable fleet for transporting citizens of Region 10.

Fully Achieved Strategies, Goals, or Objectives

Count: 14

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none"> • Accessibility 	<ul style="list-style-type: none"> • CVTD has successfully implemented and achieved: 1) Created a new fixed route to provide greater coverage of the City of San Angelo. 2) Installed bus stop signs along the new and modified routes to mark all stops.
<ul style="list-style-type: none"> • Awareness 	<ul style="list-style-type: none"> • CVTD has successfully implemented and achieved: 1) Public outreach and educational initiatives and events which increase the community awareness of our services such as resource fairs, specialized training discussions, organizational meetings and trainings for various types of employees, and more. 2) CVTD has completed the furnishing of our annex meeting building, therefore we now have a conference area to train drivers as well as outside agencies on safety and our general services in an environment that fosters learning. CVT host various organizations meetings to give awareness to our location and services provided.
<ul style="list-style-type: none"> • Worker Utilization 	<ul style="list-style-type: none"> • CVTD has successfully implemented and achieved: Transportation services training has been provided to the local Organizations and Hospital and Clinic staff members. This allowed for these organizations to have better insight into how to operate our services and how their clients could utilize our services to go to work.
<ul style="list-style-type: none"> • Veterans 	<ul style="list-style-type: none"> • CVTD has successfully implemented and achieved: CVTD attended and provided bus passes for the local Stand Down event at the Elks Lodge. This event allowed CVTD to provide information to Veterans about transportation services.
<ul style="list-style-type: none"> • Disabilities 	<ul style="list-style-type: none"> • CVTD has successfully implemented and achieved: 1)CVTD continues to obtain funds from the 5310 grant to provide free trips for individuals with disabilities. 2) CVTD provides training on public transportation to students at SAISD who were a part of the 19+ special education group. This project allowed these individuals with disabilities to feel more comfortable with operating our fixed route and demand response services independently.
<ul style="list-style-type: none"> • Seniors 	<ul style="list-style-type: none"> • CVTD continues to obtain funds from the 5310 grant to provide free trips for individuals over the age of sixty five until the funds dissolved, high participation was observed within all county communities.
<ul style="list-style-type: none"> • Capacity 	<ul style="list-style-type: none"> • CVTD continues to be fare free in the rural areas of our demand response rural general public operations, thus increasing ridership and increasing the capacity for our rural services.
<ul style="list-style-type: none"> • Low Vehicle Access 	<ul style="list-style-type: none"> • CVTD has been able to add a new route, extend operating hours, and install multiple new bus stops this year based off of high demand from our ridership. This will allow for higher vehicle access and increased accessibility to all who ride on our services.

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none"> • Low Income 	<ul style="list-style-type: none"> • CVTD Provided free fixed route transportation services for the Kids Eat Free summer meals program for the local community.
<ul style="list-style-type: none"> • Scheduling 	<ul style="list-style-type: none"> • CVTD has extended the contract for the bus fares app to provide customers the option to purchase tickets electronically.

*The planning region reported 14 fully achieved strategies, goals, or objectives. Only 10 were provided.

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Regional Coordination Meeting Agenda
 - Apr 24, 2019
 - Nov 19, 2019
 - Feb 18, 2020
- Regional Coordination Meeting Sign-In Sheet
 - Apr 24, 2019
 - Nov 19, 2019
 - Feb 18, 2020
- Memorandum of Understanding
 - Concho Valley Community Action Agency
 - Concho Valley Council of Government Area
- Agency on Aging
 - Concho Valley Economic Development
- Vendor Agreement
 - Foster Grandparent Program
 - Senior Companion Program
- Contract Service Agreement
 - Angelo State University
 - Concho Health and Rehab Center
 - La Esperanza Clinic
- Transportation Service Agreement
 - San Angelo Chamber of Commerce
 - Concho Health and Rehab Center
 - West Texas Counseling & Guidance
- Interlocal Agreement
 - Coke County
 - Concho County
 - City of San Angelo
 - Crockett County
 - Irion County
 - Kimble County
 - McCulloch County

- Menard County
 - Reagan County
 - Schleicher County
 - Sterling County
 - Tom Green County
- Amendment
 - Greyhound
- Brochure
 - Rural Service
 - Urban Service

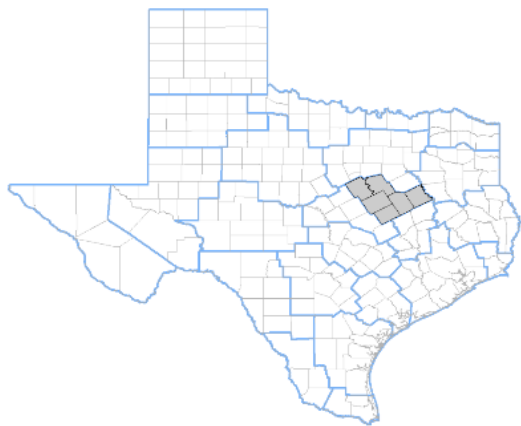
11. HEART OF TEXAS

LEAD AGENCY

Heart of Texas Council of Governments

COUNTIES

Bosque	Freestone	Limestone
Falls	Hill	McLennan



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	0
Organizations or individuals that received information about regional transportation planning activities	0
Organizations or individuals that actively participated in regional transportation planning activities	0
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	0
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 0

None

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 0

None

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 0

None

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 0

None

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- No Documents

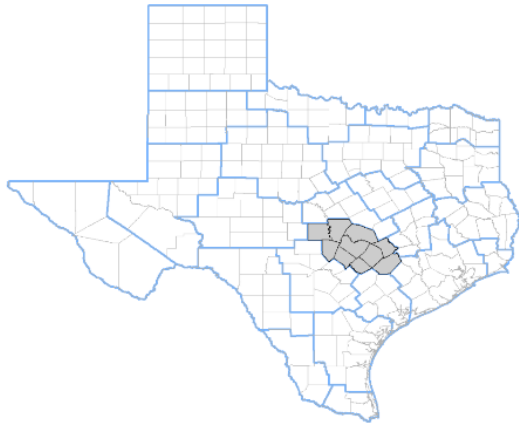
12. CAPITAL AREA

LEAD AGENCY

- Capital Area Regional Transit Coordination Committee (RTCC)
- Capital Area Metropolitan Planning Organization (CAMPO)

COUNTIES

Bastrop	Caldwell	Lee
Blanco	Fayette	Travis
Burnet	Hays	Williamson



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	1
Organizations or individuals that received information about regional transportation planning activities	23
Organizations or individuals that actively participated in regional transportation planning activities	23
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	5
Fully achieved strategies, goals, or objectives	4
Newly identified needs, gaps, inefficiencies	4

Active, Formal Partnerships**Count: 1**

Partners	Contact Person	Priority Population	Type of Agreement
CAPCOG	Rachel Steele	• General Public	ILA

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 23

Name	Contact Person	Priority Population	Contact Method
AGE of Central Texas	Annette Cooper	• Individuals 65 years or older	Email/Phone call
AGE of Central Texas	Suzanne Anderson	• Individuals 65 years or older	Email/Phone call
Area Agency on Aging of the Capital Area	Patty Bordie	• Individuals 65 years or older	Email/Phone call
Austin Resource Center for Independent Living	Esperanza Ontiveros	• Individuals 65 years or older	Email/Phone call
Austin-Travis County Integral Care	Rod Gibbs	• Individuals with disabilities	Email/Phone call
Bastrop County	Commissioner Clara Beckett	• General Public	Email/Phone call
Bluebonnet Trails Community Services	Dorothy Light	• Individuals 65 years or older	Email/Phone call
CAMPO	Nirav Ved	• General Public	Email/Phone call
Capital Area Council of Governments	Andrew Hoekzema	• General Public	Email/Phone call
Capital Area Metropolitan Planning Organization	Todd Gibson	• General Public	Email/Phone call
Capital Area Rural Transportation System	Lyle Nelson	• General Public	Email/Phone call
Capital Area Rural Transportation System	Dave Marsh	• General Public	Email/Phone call
Capital Metropolitan Transit Authority	Suzie Edrington	• General Public	Email/Phone call
Central Health	JP Eichmiller	• General Public	Email/Phone call
City of Round Rock	Edna Johnson	• General Public	Email/Phone call
Drive A Senior - West Austin	Martha Stuber	• Individuals 65 years or older	Email/Phone call
Hill Country Transit District (ex officio)	Tony Austin	• General Public	Email/Phone call
Office of Mobility Management (ex officio)	Julie Mazur	• General Public	Email/Phone call
Senior Access	Serita Lacasse	• Individuals 65 years or older	Email/Phone call
TxDOT-Austin District	Marisabel Ramthun	• General Public	Email/Phone call

Name	Contact Person	Priority Population	Contact Method
TxDOT-Public Transportation Division	Vanessa Owens	• General Public	Email/Phone call
United Way of Williamson County	Laurie Garza	• General Public	Email/Phone call
Workforce Solutions Rural Capital Area	Cara DiMattina Ryan	• People seeking employment	Email/Phone call

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 23

Name	Contact Person	Participation Method
AGE of Central Texas	Annette Cooper	Attended quarterly RTCC meetings
AGE of Central Texas	Suzanne Anderson	Attended quarterly RTCC meetings
Alpha order		
Area Agency on Aging of the Capital Area	Patty Bordie	Attended quarterly RTCC meetings
Austin Resource Center for Independent Living	Esperanza Ontiberos	Attended quarterly RTCC meetings
Austin-Travis County Integral Care	Rod Gibbs	Attended quarterly RTCC meetings
Bastrop County	Commissioner Clara Beckett	Attended quarterly RTCC meetings
Bluebonnet Trails Community Services	Dorothy Light	Attended quarterly RTCC meetings
CAMPO	Nirav Ved	Attended quarterly RTCC meetings
Capital Area Council of Governments	Andrew Hoekzema	Attended quarterly RTCC meetings
Capital Area Metropolitan Planning Organization	Todd Gibson	Attended quarterly RTCC meetings
Capital Area Rural Transportation System	Lyle Nelson	Attended quarterly RTCC meetings
Capital Area Rural Transportation System	Dave Marsh	Attended quarterly RTCC meetings
Capital Metropolitan Transit Authority	Suzie Edrington	Attended quarterly RTCC meetings
Central Health	JP Eichmiller	Attended quarterly RTCC meetings
City of Round Rock	Edna Johnson	Attended quarterly RTCC meetings
Drive A Senior - West Austin	Martha Stuber	Attended quarterly RTCC meetings
Hill Country Transit District (ex officio)	Tony Austin	Attended quarterly RTCC meetings

Name	Contact Person	Participation Method
Office of Mobility Management (ex officio)	Julie Mazur	Attended quarterly RTCC meetings
Senior Access	Serita Lacasse	Attended quarterly RTCC meetings
TxDOT-Austin District	Marisabel Ramthun	Attended quarterly RTCC meetings
TxDOT-Public Transportation Division	Vanessa Owens	Attended quarterly RTCC meetings
United Way of Williamson County	Laurie Garza	Attended quarterly RTCC meetings

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 5

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Preserve and expand transportation services for public and human service agencies, especially those that meet the critical needs of the transportation disadvantaged 	<ul style="list-style-type: none"> • Continue to improve coordination among agencies and providers. • Work with transportation service providers and others to increase the level of service for existing transportation consumers. • Work with transportation service providers and others to serve currently unmet transportation needs. • Work with transportation service providers, the Office of Mobility Management and others to develop action plans to explore the use of additional transportation resources made available through coordination to preserve and expand transportation services.
<ul style="list-style-type: none"> • Maintain and improve the quality and safety of transportation services for the public 	<ul style="list-style-type: none"> • Identify, adopt and implement measurement of common performance indicators for a coordinated public transit system. • Facilitate demonstration projects that improve the quality of transportation services. • Work with transportation service providers and others to identify, adopt and implement minimum training, vehicle, service, operator, privacy and other safety standards and policies for participants in the coordinated public transit system. • Work with transportation service providers to track and improve the performance of the coordinated public transit system on an on-going basis; and prepare an annual report on the state of the coordinated system. • Identify problem areas and improve bus stop and pathway accessibility and safety.
<ul style="list-style-type: none"> • Secure formal state and local agency agreements and identify and address funding, regulatory, programmatic, attitudinal and geographic barriers to implement coordinated transportation in the Capital Area 	<ul style="list-style-type: none"> • Adopt and maintain a Coordinated Public Transit-Health and Human Services Transportation Plan for the Capital Area. • Establish formal written agreements among participating agencies and programs outlining the decision-making process for implementing a coordinated system. • Secure the resources necessary to implement coordinated transportation services in the Capital Area region. • Work with transportation service providers to adopt interlocal, interagency agreements on mentoring, cost sharing, funding mechanisms and arrangements for vehicle sharing.

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Increase the efficiency of transportation services for public and human service clients 	<ul style="list-style-type: none"> • Identify legislative and regulatory changes that could remove barriers and support coordinated public transportation services • Work with transportation service providers and others to develop processes to allow grouping of trips funded by multiple agencies or programs. • Advocate for public and private sector agencies to make land use planning and facility location decisions based on availability and location of public transportation. • Work with transportation service providers and others to develop intermodal facilities that allow for seamless transfers between transportation providers.
<ul style="list-style-type: none"> • Increase public awareness of mobility options and improve access to transportation services for the public 	<ul style="list-style-type: none"> • Develop and continue to implement a multi-agency marketing plan and develop materials that advertise the availability of coordinated public transit services. • Gather public feedback on transportation coordination activities on a regular basis. • Provide targeted training and information materials about available transportation services. • Create user-friendly, single-entry phone and website access for passenger information.

Fully Achieved Strategies, Goals, or Objectives**Count: 5**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Preserve and expand transportation services for public and human service agencies, especially those that meet the critical needs of the transportation disadvantaged	Not Available
<ul style="list-style-type: none">• Maintain and improve the quality and safety of transportation services for the public	
<ul style="list-style-type: none">• Secure formal state and local agency agreements and identify and address funding, regulatory, programmatic, attitudinal and geographic barriers to implement coordinated transportation in the Capital Area	
<ul style="list-style-type: none">• Increase the efficiency of transportation services for public and human service clients.	
<ul style="list-style-type: none">• Increase public awareness of mobility options and improve access to transportation services for the public.	

Newly Identified Needs, Gaps, Inefficiencies

Count: 4

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">• New locations of high population with no transit services	<ul style="list-style-type: none">• Increased coordination with service providers
<ul style="list-style-type: none">• Increased concerns with seniors in rural areas	<ul style="list-style-type: none">• Increased coordination with service providers
<ul style="list-style-type: none">• Increased volunteer services	<ul style="list-style-type: none">• Increased coordination with service providers
<ul style="list-style-type: none">• Consolidation of resources	<ul style="list-style-type: none">• Creation of a robust website

Supporting Documents

- Interlocal Agreement between CAMPO and CAPCOG
- Current RTCC Members
- Quarterly meeting attendance list Nov 6, 2018
- Capital Area Regional Transit Coordination Committee Agenda, Nov 6, 2018

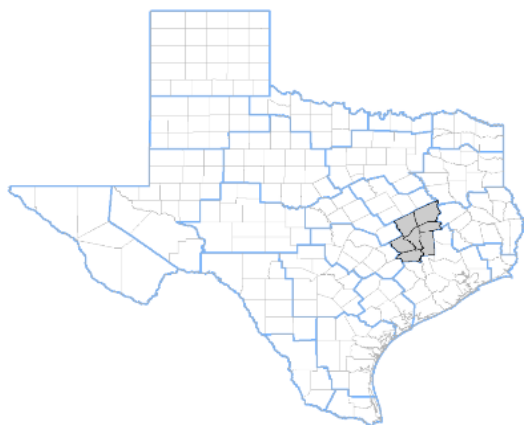
13. BRAZOS VALLEY

LEAD AGENCY

Brazos Valley Council of Governments (BVCOG)

COUNTIES

Brazos	Leon	Washington
Burleson	Madison	
Grimes	Robertson	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	0
Organizations or individuals that received information about regional transportation planning activities	68
Organizations or individuals that actively participated in regional transportation planning activities	38
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	9
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 0

None

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 68

Name	Contact Person	Priority Population	Contact Method
Area Agency on Aging	Ronnie Gipson	• Individuals 65+	email
B/CS Chamber of Commerce	Tedi Ellison	• General public	email
Brazos County	Duane Peters	• General public	email
Brazos County	Gary Arnold	• General public	email
Brazos County	Prathana Banerji	• General public	email
Brazos Transit District	Jo Penn	• General public	email
Brazos Transit District	Margie Lucas	• General public	email
Brazos Transit District	Wendy Weedon	• General public	email
Brazos Valley Center for Independent Living	Dan Baur	• Individuals with a Disability	email
Brazos Valley Center for Independent Living	Jackie Pacha	• Individuals with a Disability	email
Brazos Valley Council on Alcohol and Substance Abuse	Crystal Crowell	• Individuals with a Disability	email
Brazos Valley Workforce Solutions Board	Vonda Morrison	• Individuals seeking employment	email
Brazos Valley Workforce Solutions Board	Barbara Clemmons	• Individuals seeking employment	email
Bryan/College Station Chamber of Commerce	John Nichols	• General public	email
Bryan/College Station MPO	Bart Benthul	• General public	email
Bryan/College Station MPO	Daniel Rudge	• General public	email
Burleson County	Vincent Svec	• General public	email
Burleson County	Keith Schroeder	• General public	email
Burleson Health Resource Center	Amy Hildebrand	• Individuals 65+	email

Name	Contact Person	Priority Population	Contact Method
Burleson Health Resource Center	Albert Ramierz	• Individuals 65+	email
BV Community Action Agency	Eric Todd	• Individuals with low incomes	email
BVCOG - Housing Choice Voucher Program	Harold Womble	• Individuals with low incomes	email
City of Brenham	Dane Rau	• General public	email
City of Brenham	James Fisher	• General public	email
City of Brenham	Lori Sanguedolce	• General public	email
City of Brenham	Stephanie Doland	• General public	email
City of Bryan	Lindsay Hackett	• General public	email
City of Bryan	Paul Kaspar	• General public	email
City of Caldwell	Camden White	• General public	email
City of Caldwell	Melissa Gonzalez	• General public	email
City of Madisonville	Camilla Viator	• General public	email
City of Navasota	Brad Stafford	• General public	email
City of Somerville	Barbara Pederson	• General public	email
Grimes County	Chad Mallett	• General public	email
Leon County	Byron Ryder	• General public	email
Leon County	David Ferguson	• General public	email
Leon County	Joey Sullivan	• General public	email
Leon County	Tracy Schieffer	• General public	email
Madison County	Carl Wiseman	• General public	email
Madisonville CISD	Keith Smith	• Children	email
MHMR	Barbara Dever-Henson	• Individuals with a Disability	email

Name	Contact Person	Priority Population	Contact Method
MHMR	Robert Reed	• Individuals with a Disability	email
MHMR Authority of Brazos Valley	Jermaine East	• Individuals with a Disability	email
North Zulch ISD	Alan Andrus	• Children	email
Project Unity	Ella McGruder	• Children	email
Robertson County	Bill Lightsey	• General public	email
Robertson County	Charles Ellison	• General public	email
Robertson County	Keith Petitt	• General public	email
Robertson County	Nester Leamon	• General public	email
Robertson County	Shelley Smith	• General public	email
School of Rural Public Health	Angie Alaniz	• General public	email
SOS Ministries	Kyle Salmon	• Children	email
Texas A&M Transportation Institute	Dennis Christiansen	• General public	email
Texas A&M Transportation Institute	Tim Lomax	• General public	email
Texas A&M Transportation Services	Peter Lange	• General public	email
Texas A&M University - College of Nursing	Hannah Palmer	• General public	email
Texas Central Railway	Beverly Collinsworth	• General public	email
Texas Department of Agriculture	Michelle Bobo	• General public	email
Texas Department of Transportation	Darla Walton	• General public	email
Texas Department of Transportation	Doug Marino	• General public	email
Texas Department of Transportation	Stephanie Broadus	• General public	email
Texas Veterans Commission	Troy Robie	• Veterans Representative	email
TTI	Laura Higgins	• General public	email

Name	Contact Person	Priority Population	Contact Method
United Way of the Brazos Valley	Peggi Goss	• General public	email
Vets	Thomas Powell	• Veterans Representative	email
Washington County	John Durrenberger	• General public	email
Washington County	Ross McCall	• General public	email
Washington County	Erwin Sander	• General public	email

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 38

Name	Description	Contact Person	Participation Method
Area Agency on Aging	Program Manager	Ronnie Gipson	Attended the Transportation Workgroup Meeting
Brazos Co. Health District	Health Program Manager	Sara Mendez	Attended the Transportation Workgroup Meeting
Brazos County	County Engineer	Prathana Banerji	Attended the Transportation Workgroup Meeting
Brazos Transit District	Marketing & Local Relations Director	Jo Penn	Attended the Transportation Workgroup Meeting
Brazos Valley Center for Independent Living	Mobility Manager	Dan Baur	Attended the Transportation Workgroup Meeting
Brazos Valley Center for Independent Living	Executive Director	Jackie Pacha	Attended the Transportation Workgroup Meeting
Brazos Valley Workforce Solutions Board	Program Manager	Vonda Morrison	Attended the Transportation Workgroup Meeting
Bryan/College Station Chamber of Commerce		John Nichols	Attended the Transportation Workgroup Meeting
Bryan/College Station MPO	Principal Planner	Bart Benthul	Attended the Transportation Workgroup Meeting
Bryan/College Station MPO	Director	Daniel Rudge	Attended the Transportation Workgroup Meeting
Burleson Health Resource Center	Executive Director	Albert Ramierz	Attended the Transportation Workgroup Meeting
Burleson Health Resource Center	Office Manager	Amy Hildebrand	Attended the Transportation Workgroup Meeting
BVCOG	Asst. Executive Dir.	Michael Parks	Attended the Transportation Workgroup Meeting
City of Brenham	City Manager	James Fisher	Attended the Transportation Workgroup Meeting
City of Brenham	City Engineer	Lori Sanguedolce	Attended the Transportation Workgroup Meeting
City of Bryan	Planner	Lindsay Hackett	Attended the Transportation Workgroup Meeting
City of bryan	Transportation Engineer	Matt Dawson-Mathur	Attended the Transportation Workgroup Meeting

Name	Description	Contact Person	Participation Method
City of Madisonville	City Manager	Camilla Viator	Attended the Transportation Workgroup Meeting
City of Navasota	City Manager	Brad Stafford	Attended the Transportation Workgroup Meeting
Health for All	Executive Director	Liz Dickey	Attended the Transportation Workgroup Meeting
Robertson County	Citizen	Bill Lightsey	Attended the Transportation Workgroup Meeting
Robertson County	County Judge	Charles Ellison	Attended the Transportation Workgroup Meeting
Robertson County	Citizen	Margaret Quinn	Attended the Transportation Workgroup Meeting
Robertson County	BVHAC Board of Directors	Nester Leamon	Attended the Transportation Workgroup Meeting
SOS Ministries	Executive Director	Kyle Salmon	Attended the Transportation Workgroup Meeting
Texas A&M Transportation Institute	Regents Fellow	Tim Lomax	Attended the Transportation Workgroup Meeting
Texas A&M Transportation Services	Transit Manager	Justin Tippy	Attended the Transportation Workgroup Meeting
Texas A&M Transportation Services	Assoc. Vice President	Peter Lange	Attended the Transportation Workgroup Meeting
Texas Department of Agriculture	Field Representative	Michelle Bobo	Attended the Transportation Workgroup Meeting
Texas Department of Transportation		Darla Walton	Attended the Transportation Workgroup Meeting
Texas Department of Transportation	Transportation Planning & Dev. Director	Doug Marino	Attended the Transportation Workgroup Meeting
Texas Veterans Commission	Field Representative	Troy Robie	Attended the Transportation Workgroup Meeting
The Prenatal Clinic	Executive Director	Lynn Yeager	Attended the Transportation Workgroup Meeting
TTI		Laura Higgins	Attended the Transportation Workgroup Meeting
TxDOT	PTC	Stephanie Broadus	Attended the Transportation Workgroup Meeting
United Way of the Brazos Valley	VP of Community Impact	Peggi Goss	Attended the Transportation Workgroup Meeting

Name	Description	Contact Person	Participation Method
Vets	Veteran	Thomas Powell	Attended the Transportation Workgroup Meeting
Washington County	County Engineer	Ross McCall	Attended the Transportation Workgroup Meeting

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 9

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Objective 1.1: Continue with Transportation Workgroup meetings (monthly, bi-monthly or quarterly) so as to encourage the exchange of ideas and an ongoing examination of ways to coordinate and promote transportation services. 	<ul style="list-style-type: none"> Staff continues to hold quarterly meetings for transportation workgroup members
<ul style="list-style-type: none"> Objective 1.2: Continue to promote and pursue funding for travel training and disability awareness classes for transportation drivers and riders. 	<ul style="list-style-type: none"> Met with BVCIL who hosts travel trainings to discuss how to work together in providing those.
<ul style="list-style-type: none"> Objective 1.3: Identify and pursue funding mechanisms for paid skilled drivers for various services including health resource centers and veterans. 	<ul style="list-style-type: none"> Actively looking for transportation funding and continuing partnership with Area Agency on Aging to provide funding for transportation options for the elderly populations
<ul style="list-style-type: none"> Objective 1.4: Actively pursue Texas Department of Transportation planning pilot project grants. 	<ul style="list-style-type: none"> Actively looking for TxDOT grants.
<ul style="list-style-type: none"> Objective 2.1: Establish a single source that would allow any organization with a client needing transportation services to book the use of the services of any organization providing transportation services, in addition to continuing the transportation resource guide. 	<ul style="list-style-type: none"> Continuing to update the Transportation Resource Guide that compiles information on all local public transportation options for the region.
<ul style="list-style-type: none"> Objective 3.2: Work with Brazos Transit, other transportation providers and community leaders to encourage and develop the possible enhancements of services in the Brazos Valley Region. 	<ul style="list-style-type: none"> Continuing discussions with local transportation providers to determine challenges and gaps that need to be filled and how they can work together.
<ul style="list-style-type: none"> Objective 4.1: Actively promote existing transportation services to local elected officials 	<ul style="list-style-type: none"> Continuing to host transportation workgroup meetings with local transportation representatives and attending local transportation meetings.
<ul style="list-style-type: none"> Objective 4.2: Create a streamlined route of communication between local elected officials and transportation providers regarding challenges and needs they encounter in their daily operations. 	<ul style="list-style-type: none"> Continuing to host transportation workgroup meetings with local transportation representatives and attending local transportation meetings.
<ul style="list-style-type: none"> Objective 4.3: Ensure that all local transportation providers are prepared for forecasted Transportation Management Area (TMA) status. 	<ul style="list-style-type: none"> The 2020 Census will soon take the Bryan-College Station area to a Transportation Management Area classification. Discussions are continuing to be had around the future change and the requirements that are associated with it.

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- BVCOG Transportation Workgroup Sign-in sheet May 14, 2019

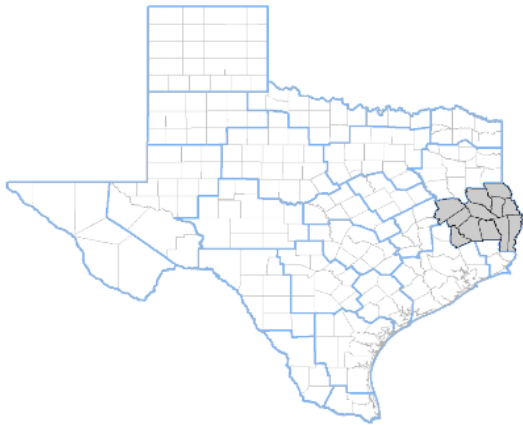
14. DEEP EAST TEXAS

LEAD AGENCY

Deep East Texas Council of Governments (DETCOG)

COUNTIES

Angelina	Newton	San Jacinto
Houston	Polk	Shelby
Jasper	Sabine	Trinity
Nacogdoches	San Augustine	Tyler



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	5
Organizations or individuals that received information about regional transportation planning activities	0
Organizations or individuals that actively participated in regional transportation planning activities	11
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	0
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships**Count: 5**

Partners	Contact Person	Priority Population	Type of Agreement
American Legion, Angelina Post 113	Michele Scuito	• Veterans	Commitment Letter
Brazos Transit District	Wendy Weedon	• Low/Moderate Income Population	Commitment Letter
Crockett-Palestine Resource Center for Independent Living	Sara Minton	• People with Disabilities	Commitment Letter
Pineland Housing Authority	Phil Yocom	• Low/Moderate Income Population	Commitment Letter
Tri-County Community Action, Inc.	George T. Simon, Jr.	• Head Start Youngsters	Commitment Letter

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 0

None

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities**Count: 11**

Name	Contact Person	Participation Method
American Legion Post 113	Michele Scuito	Email/Phone
Brazos Transit District	Wendy Weedon	Email/Phone
Crockett/Palestine Resource Center	Sara Minton	Email/Phone
DETCOG 2 1 1	Holly Anderson	Email/Phone
DETCOG Aging Disability Resource Center	Donna Sprouse	Email/Phone
DETCOG Region Housing Authority	JanettLewis	Email/Phone
Pineland Activity & Nutrition Center	Phil Yocom	Email/Phone
Pineland Housing Authority	Phil Yocom	Email/Phone
Sabine County Food Pantry	Phil Yocom	Email/Phone
Tri County Community Action Inc	George Simon Jr	Email/Phone
Work Force Solutions	Mark Durand	Email/Phone

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 0

None

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- No Documents

15. SOUTH EAST TEXAS

LEAD AGENCY

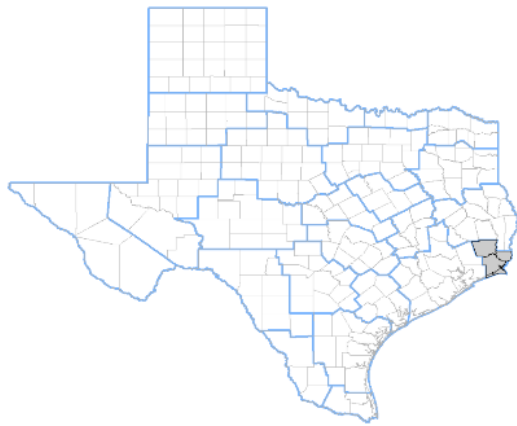
South East Texas Regional Planning Commission
(SETRPC)

COUNTIES

Hardin

Jefferson

Orange



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	0
Organizations or individuals that received information about regional transportation planning activities	37
Organizations or individuals that actively participated in regional transportation planning activities	20
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	1
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 0

None

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 37

Name	Contact Person	Priority Population	Contact Method
Arc of Greater Beaumont	Gary Hidalgo	• Persons with Intellectual Disabilities	e-mail
Area Agency on the Aging	Colleen Halliburton	• Seniors	e-mail
Beaumont Municipal Transit	Bill Munson	• Persons of Beaumont	e-mail
Catholic Charities	Randi Fertitta	• Regional Residents	e-mail
City of Beaumont	Chris Boone	• City Residents	e-mail
City of Orange	Kelvin Knauf	• Citizens of Orange	e-mail
City of Sour Lake	Shane Rich	• Citizens of Sour Lake	e-mail
Council of the Blind	Kenneth Semien	• Persons with Sight Disabilities	e-mail
Department of Veterans Affairs	Belinda Richard	• Regional Veterans	e-mail
Goodwill Services	Greta Willis	• Persons of Jefferson County	e-mail
Health and Human Resources	Janet Rideaux	• Regional Residents	e-mail
Jefferson County	Eddie Arnold	• County Residents	e-mail
Jefferson County Veterans Services	Hilary Guest	• Regional Veterans	e-mail
Lamar University	Dr. Henry Venta	• University Students	e-mail
MTM, Inc.	Valorie Williams	• N/A	e-mail
N/A	Karen McKinney	• N/A	e-mail
Nutrition & Services For Seniors	Elaine Shellenberger	• Senior and Harden and Jefferson County Persons	e-mail
Orange Community Actiin Association	Linda Hughes	• Seniors and City of Orange proper Citizens	e-mail
Orange County Transportation	Janell Dischler	• County Residents	e-mail

Name	Contact Person	Priority Population	Contact Method
Port Arthur Housing Authority	Tisha Armstead	• Regional Residents	e-mail
Port Arthur Transit	Bradford Coleman	• City Residents	e-mail
Rise Center	Stacy Jackson	• Persons with disabilities	e-mail
Rise-Resource, Information, Support and Empowerment	Jim Brocato	• Persons with Disabilities	e-mail
South East Texas Transit	D'Juana Fowler	• SETRPC-MPO Residents	e-mail
Southeast Texas Food Bank	Dan Maher	• Regional Residents	e-mail
Southeast Texas Regional Planning Commission	Jimmie Lewis	• Regional Residents	e-mail
Sun Travel	Michael Labrie	• Regional Residents	e-mail
Texas Workforce Solutions Vocational Rehab Services	Dr. Harold Whitfield	• Regional Residents	e-mail
TWC/Division for Rehabilitation Services	Nicole Byerly	• Regional Residents	e-mail
TxDOT Public Transportation	Darla Walton	• State residents	e-mail
TxDOT Public Transportation	Dana Green	• State residents	e-mail
United Way of Beaumont & North Jefferson County	Karen Husabnds	• Regional Residents	mail
United Way of Mid & South Jefferson County	Karen Do	• Persons of Jefferson County	e-mail
United Way of Orange Country	Maureen McAlister	• Regional Residents	e-mail
Workforce Solution/ Port Arthur	Imogene Chargois	• Regional Residents	e-mail
Workforce Solutions Southeast Texas	Marilyn Smith	• Regional Residents	e-mail
Workforce Solutions Southeast Texas	Lauren Van Gerven	• Regional Residents	e-mail

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 20

Name	Description	Contact Person	Participation Method
Beaumont Area Council of the Blind		Kenneth Semien	Attended Regional Coordination Steering Committee Meeting
Beaumont Municipal Transit	Assists Person With Independent Living Issues	Bill Munson	Attended Regional Coordination Steering Committee Meeting
Catholic Charities	Assists Person With Independent Living Issues	Randi Fertitta	Attended Regional Coordination Steering Committee Meeting
City of Beaumont		Jes Prince	Attended Regional Coordination Steering Committee Meeting
City of Orange		Kelvin Knauf	Attended Regional Coordination Steering Committee Meeting
Interested Citizen		Karen McKinney	Attended Regional Coordination Steering Committee Meeting
Orange County Action Association	Provides Transportation Planning Services to City Orange Proper	Karen Stevens	Attended Regional Coordination Steering Committee Meeting
Orange County Transportation	Provides Transportation Planning Services to Orange County	Janell Dischler	Attended Regional Coordination Steering Committee Meeting
Port Arthur Transit		Bradford Coleman	Attended Regional Coordination Steering Committee Meeting
Port Arthur Transit		Ivan Mitchell	Attended Regional Coordination Steering Committee Meeting
Rise Center	Assists Person With Independent Living Issues	Stacy Jackson	Attended Regional Coordination Steering Committee Meeting
Rise Center	Assists Persons With Disabilities	Seth Wells	Attended Regional Coordination Steering Committee Meeting
SETRPC Community Services Block Grant	Assists Person With Independent Living Issues	Sarah Torres-Garcia	Attended Regional Coordination Steering Committee Meeting

Name	Description	Contact Person	Participation Method
SETRPC Independent Living	Assists Person With Independent Living Issues	Christine Jackson	Attended Regional Coordination Steering Committee Meeting
SETRPC Transportation and Environmental Resources	Provides Transportation Planning Services to SETRPC Region	Jimmie Lewis	Attended Regional Coordination Steering Committee Meeting
SETRPC Transportation Program	Provides Transportation Planning Services to SETRPC Region	D'Juana Flower	Provides Transportation Planning Services to SETRPC Regio
South East Texas Regional Planning Commission	Community Service Case Manager	Sara Torres-Garcia	Attended Regional Coordination Steering Committee Meeting
Southeast Texas Food Bank		Dan Maher	Attended Regional Coordination Steering Committee Meeting
TWC/Rehabilitation Services		Nicole Byerly	Attended Regional Coordination Steering Committee Meeting
United Way of Orange County	Assists Community Services Organizations	Maureen McAllister	Attended Regional Coordination Steering Committee Meeting

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase**Count: 1**

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none">• Transit Connectivity Study	<ul style="list-style-type: none">• Staff has made a formal request to the TxDOT Transit Division for funding for the study. Staff has also prepared an RFP for selection of a consultant to carry out the requirements of the Express bus survey.

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- Regional Public Transportation Coordination Steering Committee Meeting, Agenda and minute
 - Aug 29, 2019
 - Feb 20, 2020

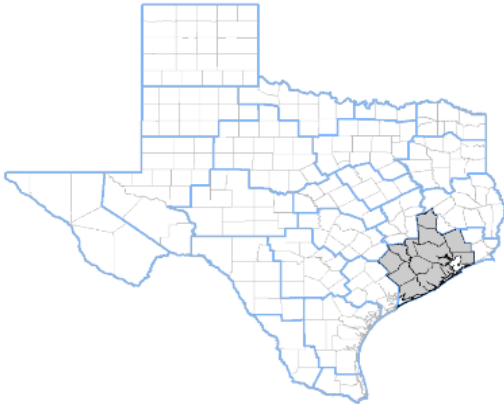
16. GULF COAST

LEAD AGENCY

Houston-Galveston Area Council (HGAC)

COUNTIES

Austin	Galveston	Walker
Brazoria	Harris	Waller
Chambers	Liberty	Wharton
Colorado	Matagorda	
Fort Bend	Montgomery	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	9
Organizations or individuals that received information about regional transportation planning activities	21
Organizations or individuals that actively participated in regional transportation planning activities	26
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	3
Fully achieved strategies, goals, or objectives	4
Newly identified needs, gaps, inefficiencies	5

Active, Formal Partnerships**Count: 9**

Partners	Contact Person	Priority Population	Type of Agreement
Brazos Transit District	Wendy Weedon	• General Public	Memorandum of Understanding
Colorado Valley Transit District	Claudia Wicks	• General Public	Memorandum of Understanding
Connect Transit	Sean Middleton	• General Public	Memorandum of Understanding
Conroe Connection	Shawn Johnson	• General Public	Memorandum of Understanding
Fort Bend County Transit	Perri D'Armond	• General Public	Memorandum of Understanding
Harris County Transit	Ken Fickes	• General Public	Memorandum of Understanding
Island Transit	Rick Beverlin	• General Public	Memorandum of Understanding
Metropolitan Transit Authority of Harris County	Kenneth Brown	• General Public	Memorandum of Understanding
The Woodlands Township	Ruthanne Haut	• General Public	Memorandum of Understanding

Organizations or Individuals that Received Information about Regional Transportation Planning Activities
Count: 21

Name	Contact Person	Priority Population	Contact Method
American Youth Works	Annie Stencil	• Youth-Summer Jobs	Conference Call
Chambers County- City of Mont Belvieu	Meagan Coughlin	• General Public, Advocates	Public Meeting
City of Houston Grayson Community Ctr.	Meagan Coughlin	• General Public, Advocates	Public Meeting
Galveston County Transit District	Sean Middleton	• General Public, Advocates	Board Meetings
Galveston County-City of Friendswood	Meagan Coughlin	• General Public, Advocates	Public Meeting
Galveston County-City of League City	Meagan Coughlin	• General Public, Advocates	Public Meeting
Harris County -Kingdom City Houston	Meagan Coughlin	• General Public, Advocates	Public Meeting
Harris County RIDES	Vernon Chambers	• Seniors/Persons w Disabilities	Conference Call
Harris County-City of Baytown	Meagan Coughlin	• General Public, Advocates	Public Meeting
Harris County-City of Tomball	Meagan Coughlin	• General Public, Advocates	Public Meeting
H-GAC Buy Cooperative Purchasing	Brian Denzel	• Transit Agencies	Conference Call
Houston Food Bank	Harry Hadland, Gabrielle Hackett	• Low Income Job Seekers	Collaborative Meeting
Houston-Galveston Area Council	Meagan Coughlin	• General Public, Advocates	Public Meeting
Houston-Galveston Area Council	Meagan Coughlin	• General Public, Advocates	Public Meeting
Liberty County- City of Cleveland	Meagan Coughlin	• General Public, Advocates	Public Meeting
Liberty County- City of Liberty	Meagan Coughlin	• General Public, Advocates	Public Meeting
Metropolitan Transit Authority of Harris County	Russ Frank	• General Public, Advocates	Public Meeting
Metropolitan Transit Authority of Harris County	Albert Lyne	• Seniors/Persons w Disabilities	Preapplication Workshop
Montgomery County- City of Conroe	Meagan Coughlin	• General Public, Advocates	Public Meeting
Southern Brazoria County Transit Committee	Sean Middleton	• General Public, Advocates	Committee Meetings

Name	Contact Person	Priority Population	Contact Method
United Way -THRIVE	Becca Fritze	• Low Income Job Seekers	Collaborative Meeting

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 26

Name	Description	Contact Person	Participation Method
American Red Cross-Transportation	Non-Profit Organization	Steve Atchison	Agency Highlight, Agency Reports
Brazos Transit District	Transit Agency	Wendy Weedon, Sarah Santoy	Vice Chair RTC, Agency Highlight, Agency Reports, coordination with agency staff.
Central Houston Inc.	Management District	Bob Eury	Agency reports, coordination with agency staff.
City of Conroe	Local Government	Shawn Johnson	Agency reports, coordination with agency staff for Google Transit Implementation.
City of Houston	Local Government	Sharon Moses Burnside	Agency reports, coordination with agency staff.
City of Pearland	Local Government	Valerie Marvin	Agency reports, coordination with agency staff.
City of Sugarland	Local Government	Lisa Kocich-Meyer	Agency reports, coordination with agency staff.
City of Webster	Local Government	Karen Coglianese	Accepted the RCTP
Colorado Valley - Go Transit	Transit Operator	Claudia Wicks	Agency highlight, agency report.
Connect Transit	Transit Agency	Sean Middleton	Agency reports, coordination with agency staff.
Fort Bend County Transit	Transit Agency	Tennille Jones, Perri D'Armond	Helped to refine TIP Evaluation Criteria, Call for Projects Methodology
Harris County CSD Veterans Services	County Government	Vincent Morrison	Agency reports, coordination with agency staff.
Harris County Transit	Transit Agency	Vernon Chambers, Ken Fickes	Chairperson Regional Transit Coordination (RTC) Subcommittee, provided leadership and assistance.
Houston Center for Independent Living	Non-Profit Organization	Charmiane Barrow	Agency reports, coordination with agency staff, ex-officio.
Island Transit - Galveston	Transit Operator	Lila Zunida	Agency highlight, agency report.
LAJ Transport Srvs.	Transit Operator	Larna Brown	Agency highlight, agency report.

Name	Description	Contact Person	Participation Method
LINK Houston	Community Advocacy	Oni Blair	Agency reports, coordination with agency staff, ex-officio.
Metropolitan Transit Authority of Harris County	Transit Agency	Kenneth Brown	Agency reports, coordination with agency staff.
Mounting Horizons	Center for Independent Living	Perry Hunter	Agency Highlight, Advocate
N.A.	Local Bus Rider	Janis Scott	Reviewed information, shared experiences
Texas Department of Transportation-PTN	State Agency	Travis Madison, Anthony Cochran, Paula Polk, Darla Walton	Agency reports, coordination with agency staff, ex-officio.
Texas Workforce Commission-Rehab	State Agency	Betty Evans-Klappenbach	Advocate
The Goodman Corp.	Private Corp.	Donnie Ardeau	Coordination with stakeholders
The Woodlands Township	Township Government	Ruthanne Haut	Assisted with RCTP Action Plan--Interactive Database Refinements
United Way	Non-Profit Organization	Becky Fritze	Agency highlight, agency report.
Workforce Development	Council of Government	Omar Fortune	Coordinated Job Employee Candidate Transportation (JET) Pilot Project

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 3

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Improve access to public information about available transportation options. 	<ul style="list-style-type: none"> The Job Candidate and Employee Transportation (JET) Pilot Project was designed to develop a collaborative model to help people discover and connect to a variety of commuting options to support their employment efforts. Approximately 10% of the 1000 JET Pilot participants started using some form of transit or rideshare services.
<ul style="list-style-type: none"> Improve access to transit services for persons with disabilities. 	<ul style="list-style-type: none"> METRO began implantation of \$30 million program to upgrade accessibility of sidewalks within City of Houston partially funded by H-GAC. Program in early stages of implementation.
<ul style="list-style-type: none"> Expanded transit options for persons with disabilities to access educational, training and job opportunities. 	<ul style="list-style-type: none"> Mounting Horizons Center for Independent Living (CIL) trained their consumers to use existing transit services more effectively and has advocated for and helped to implement expanded transportation services.

Fully Achieved Strategies, Goals, or Objectives**Count: 4**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Mobility Links - Regional Transit and Human Services Transportation Regionwide Online Service	<ul style="list-style-type: none">• Regionally coordinated transportation information provided in an easily accessible form.
<ul style="list-style-type: none">• Expand transit services from neighboring cities, towns and suburban communities.	<ul style="list-style-type: none">• Regional Transportation linking distant suburb to downtown and Texas Medical Center for work and medical trips
<ul style="list-style-type: none">• Expand transit services in small urban and rural communities.	<ul style="list-style-type: none">• Expanded significantly scope of Harris County Transit service. Provided substantial connectivity with METTRO to the west
<ul style="list-style-type: none">• Expand Transit Services in Student Areas	<ul style="list-style-type: none">• Initiated May 2019 as project completed December 2019

Newly Identified Needs, Gaps, Inefficiencies**Count: 5**

Identified Needs	Steps for Resolution
• Local Service needs for Eastern portion Pearland	• Pearland and H-GAC are developing a Needs Assessment scope
• Circulator Service in Brookshire in Waller County	• An action plan that would also target norther Waller County cities
• Park and Ride service in Southeastern Waller County	• Develop Feasibility Plan for Location and Service
• Circulator Service in Mont Belvieu	• Develop Feasibility Plan for Location and Service
• Extension of I0-East Park and Ride Service to Mont Belview	• Develop Feasibility Plan for Location and Service

Supporting Documents

- No Documents

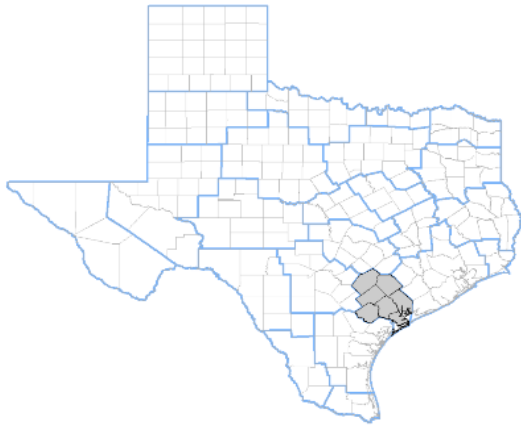
17. GOLDEN CRESCENT

LEAD AGENCY

Golden Crescent Regional Planning Commission

COUNTIES

Calhoun	Gonzales	Victoria
DeWitt	Jackson	
Goliad	Lavaca	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	11
Organizations or individuals that received information about regional transportation planning activities	13
Organizations or individuals that actively participated in regional transportation planning activities	5
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	8
Fully achieved strategies, goals, or objectives	4
Newly identified needs, gaps, inefficiencies	4

Active, Formal Partnerships**Count: 11**

Partners	Contact Person	Priority Population	Type of Agreement
Calhoun County Senior Citizens, Inc.	Carrie Harlan	• All populations	Interagency Agreement
Community Connections of Lavaca County	Erica Furnace	• All populations	Interagency Agreement
Deveruex Foundation	Robert Vargas	• Those with Disabilities	Contract
Family 1st Advisory Committee	Angie Stafford	• Those with disabilities and families with low income	Informal
Friends of Elder Citizens, Inc.	Julia Gonzales	• All populations	Interagency Agreement
GCRPC Transit Operations	Don Graf	• All populations	Interagency Agreement
Goliad County Transit	Mary Wade	• All populations	Interagency Agreement
Gonzales County Senior Citizens Association	Kari Breitschopf	• All populations	Interagency Agreement
Gulf Bend Center	Melissa Garcia	• Those with disabilities	Informal
Victoria County Metropolitan Planning Organization	Maggie Bergeron	• All populations	Interagency Agreement
Yoakum Community Hospital	Stephanie Lerch	• All populations	Informal

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 13

Name	Contact Person	Priority Population	Contact Method
Community	multiple people	• All populations	Back2School Community Event
Community	multiple people	• All populations	Walk with the Homeless Community Event
Community	multiple people	• All populations	Day of Care Community Event
Community	multiple people	• All populations	Bloomington Informational Fair
Community Connections of Lavaca County	Becky Janak	• All populations	Meeting
Family 1st Advisory Committee	Angie Stafford	• All populations	Meeting
Goliad County	Mary Wade	• All populations	Meeting
Hannah Crone	Self	• N/A	Meeting
Helen Spann	Self	• All populations	Meeting
Rudy Wagner	Self	• All populations	Meeting
Southside Community Coalition	Bethany Castro	• All populations	Meeting, phone call
Victoria ISD Task Force	multiple people	• Students	Meeting
Yoakum Community Hospital	Debbie Long	• All populations	Meeting

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities**Count: 5**

Name	Contact Person	Participation Method
Community Connections of Lavaca County	Erica Furnace	Hosted a meeting / met with organization leaders to discuss transportation needs
Family 1st Advisory Committee	Angie Stafford	Distributed information about transportation to committee members and organizations
Friends of Elder Citizens, Inc.	Julia Gonzales	Held meetings / met with organization leaders to discuss transportation needs
GCRPC Transit Operations	Don Graf	Assisted in implementation of various projects
Victoria County MPO	Maggie Bergeron	Assisted with planning and facilitating all bus stop improvement projects within the City of Victoria

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 8

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Extend service area with voucher program 	<ul style="list-style-type: none"> We extended our Choose My Ride voucher program to other counties in our service area including Goliad, Gonzales, Jackson, and Matagorda Counties. We also extended the service to include the rural area of Victoria County as well.
<ul style="list-style-type: none"> Expanded Service Routes 	<ul style="list-style-type: none"> We made a few route modifications to our Fixed routes which allowed our routes to go further towards the edge of the city limits.
<ul style="list-style-type: none"> Sheltered Bus Stops 	<ul style="list-style-type: none"> GCRPC was awarded a \$1.2 million dollar grant by the FTA which included funds to upgrade current Fixed route bus stops. These upgrades includes adding passenger bus shelters, solar lighting, map holders and bicycle racks.
<ul style="list-style-type: none"> Maps displaying routes at bus stops 	<ul style="list-style-type: none"> GCRPC was awarded a \$1.2 million dollar grant by the FTA which included funds to upgrade current Fixed route bus stops. These upgrades includes adding passenger bus shelters, solar lighting, map holders and bicycle racks.
<ul style="list-style-type: none"> Affordable Transportation 	<ul style="list-style-type: none"> GCRPC started selling the University of Houston-Victoria discounted bus passes for them to distribute to students in need on campus.
<ul style="list-style-type: none"> Insure all sites are wheelchair accessible 	<ul style="list-style-type: none"> As part of our current Bus Stop Improvement Project, we are upgrading some existing bus stops and bringing them up to ADA standards.
<ul style="list-style-type: none"> Public awareness of public transportation services 	<ul style="list-style-type: none"> We've entered into an agreement with an advertising/marketing agency to install advertisements on our vehicles. We are hoping that this would bring attention to our vehicles, so that more of the public takes notice of the public transportation in the area. We've also been involved in numerous community events recently, informing the community of our services and giving out complementary passes to try out our services.
<ul style="list-style-type: none"> Cost share routes for job access 	<ul style="list-style-type: none"> We were set to begin two new commuter routes that would provide transportation from Calhoun and Wharton counties to individuals who are employed at a manufacturing plant in Jackson County as well as the general public needing to travel into this area, on April 1, 2020; however, due to the COVID-19 pandemic the plans has been temporarily halted.

Fully Achieved Strategies, Goals, or Objectives**Count: 4**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Affordable Transportation	<ul style="list-style-type: none">• Victoria College students can now purchase bus passes at a discounted rate and even using Financial Aid funds from the bookstore on campus
<ul style="list-style-type: none">• Options to purchase passes	<ul style="list-style-type: none">• Customers can now purchase bus passes at the Transportation Operations Department using a credit or debit card.
<ul style="list-style-type: none">• Provide access to reserve trips via telephone during all service hours	<ul style="list-style-type: none">• Customers can now call after regular business hours and speak to our Dispatcher on call to schedule demand response trips
<ul style="list-style-type: none">• Business / Agency advertising on buses	<ul style="list-style-type: none">• GCRPC entered into an agreement with advertising agency who will handle all marketing and installations of advertisements on all buses.

Newly Identified Needs, Gaps, Inefficiencies**Count: 4**

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">• Transportation for children involved in after-school activities at the YMCA	<ul style="list-style-type: none">• Enter into an agreement with the YMCA and create afterschool routes to transport children from their campus to the YMCA facilities
<ul style="list-style-type: none">• Access to transportation without needing a reservation	<ul style="list-style-type: none">• Create a small Fixed route for the City of Yoakum
<ul style="list-style-type: none">• Access for school-age parents who need transportation in rural areas to school, community resources, etc.	<ul style="list-style-type: none">• Extend the voucher program to include school-age parents in both urban and rural communities
<ul style="list-style-type: none">• Access to Higher Education for high school students - Victoria ISD & Victoria College	<ul style="list-style-type: none">• Collaborate with Victoria ISD and Victoria College to discuss organizing some sort of transportation arrangement.

Supporting Documents

- Families First Advisory Committee
- Gulf Bend Regional Collaborative
- Southside Community Coalition
- VISD Task Force
- Back2school Event
- 211 Day of Care Event
- Walk with the Homeless Event
- Bloomington Health and Information Fair
- Community Connections of Lavaca County

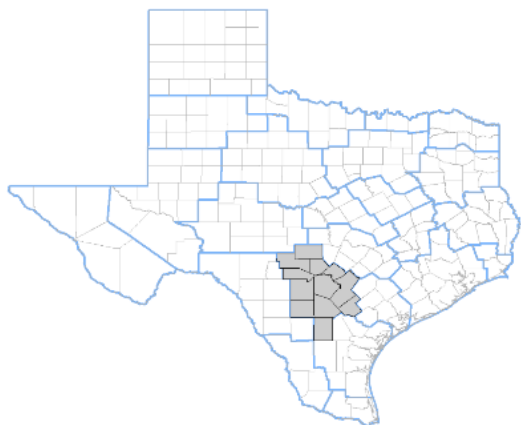
18. ALAMO AREA

LEAD AGENCY

Alamo Area Council of Governments (AACOG)

COUNTIES

Atascosa	Gillespie	Kerr
Bandera	Guadalupe	McMullen
Comal	Karnes	Medina
Frio	Kendall	Wilson



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	0
Organizations or individuals that received information about regional transportation planning activities	5
Organizations or individuals that actively participated in regional transportation planning activities	5
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	0
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	0

Active, Formal Partnerships

Count: 0

None

Organizations or Individuals that Received Information about Regional Transportation Planning Activities**Count: 5**

Name	Description	Contact Person	Priority Population	Contact Method
ART	Rural Transit		• General	Meeting
Frio County	Government		• General	Meeting
GRASP	Non Profit	F. Martin	• 5310	Meeting
Logisticare	Transportation Broker	C. Whatley	• NEMT	Meeting
VIA	Metro Transit	L. Smith	• 5310	Meeting

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities**Count: 5**

Name	Description	Contact Person	Participation Method
AAA	Aging population	G. Vasquez	Meeting to discuss options for seniors
EDC		C. Mora	Meeting
Logisticare	NEMT	C. Whattley	Meeting
VIA	Urban Transit	L. Smith	Meeting
Yellow Cab		J. Boulbouse	E-mail

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 0

None

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies

Count: 0

None

Supporting Documents

- No Documents

19. SOUTH TEXAS

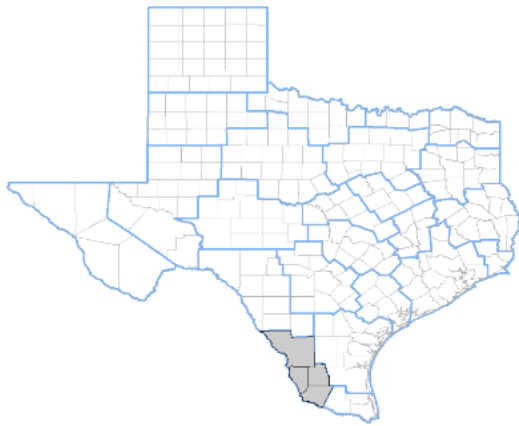
LEAD AGENCY

South Texas Development Council (STDC)

COUNTIES

Jim Hogg
Starr

Webb
Zapata



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	13
Organizations or individuals that received information about regional transportation planning activities	26
Organizations or individuals that actively participated in regional transportation planning activities	15
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	5
Fully achieved strategies, goals, or objectives	1
Newly identified needs, gaps, inefficiencies	2

Active, Formal Partnerships**Count: 13**

Partners	Contact Person	Priority Population	Type of Agreement
Area Agency on Aging	Nancy Rodriguez, Director	<ul style="list-style-type: none">• Individuals age 65 or older	Letter of Support on March 20, 2019 Continuation of commitment
Border Area Nutrition Council	Diana Rodriguez, Director	<ul style="list-style-type: none">• Individuals age 60 or older	Letter of Support: June 14, 2019
City of Laredo, MPO	Vanessa Guerra, Acting Director	<ul style="list-style-type: none">• General Public/General Audiences	Formal Agreement (Email) on March 20, 2019 Continuation of commitment on
Jim Hogg County Transportation Program	Petra Garcia	<ul style="list-style-type: none">• Individuals age 65 and older• Individuals with disabilities	Letter of Support: June 13, 2019
Laredo Transit Management Inc., El Metro	Claudia San Miguel and Eduardo Bernal	<ul style="list-style-type: none">• General Public/General Audiences	Letter of Support: June 18, 2019
REAL, Inc.	Martin Ornelas, Director, Stephanie Garcia, Manuel Bueno Mobility Manager	<ul style="list-style-type: none">• General Public/General Audience• Individuals age 60 or older	Letter of Support: June 17, 2019
South Texas Aging & Disability Resource Center	Susy Venegas, Program Manager	<ul style="list-style-type: none">• General Public/General Audiences	Letter of Support on June 27, 2019 Continuation of commitment
South Texas Workforce	Rogelio Trevino, Executive Director	<ul style="list-style-type: none">• General Public/General Audiences	Letter of Support on June 17, 2019 Continuation of commitment
Starr County Transportation	Marisol De La Garza	<ul style="list-style-type: none">• Individuals age 65 and older• Individuals with disabilities	Letter of Support on June 17, 2019 Continuation of commitment
Texas Dept. of State Health Services	Rosario Rocha, Provider Relations Representative	<ul style="list-style-type: none">• Human Services/Children	Formal Agreement (Email) on June 25, 2019 Continuation of commitment
Webb County El Aguila	Robert Martinez, Director	<ul style="list-style-type: none">• Individuals age 65 or older	Letter of Support: June 14, 2019

Partners	Contact Person	Priority Population	Type of Agreement
Webb County Head Start	Luz Munoz, Head Start Assistant Director	<ul style="list-style-type: none"> • Advocate for Children 	Letter of Support on May 21, 2019 Continuation of commitment
Zapata County Transportation Program	Rosalinda Gonzalez, Director	<ul style="list-style-type: none"> • Individuals age 60 or older 	Letter of Support on June 17, 2019 Continuation of commitment

Organizations or Individuals that Received Information about Regional Transportation Planning Activities
Count: 26

Name	Contact Person	Priority Population	Contact Method
BCFS	Araceli Flores, Executive Director	• Human Services	Email and phone
Bethany House of Laredo, Inc	Javier A. Garcia Jr., Executive Director	• General Public/General Audiences	Email & STDC Stakeholder Meetings
Border Area Nutrition Council	Diana Rodriguez, Director	• Individuals age 65 or older	Email, Phone, Onsite visit
City of Laredo, MPO	Vanessa Guerra, Acting Director	• General Public/General Audiences	Email
City of Roma Chambers of Commerce	Josie Hinojosa, City of Roma Grants Administrator	• General Public/General Audiences	Email & Phone Call, Onsite STDC Office Visit
Endeavors	Dr. Melissa Escamilla, Program Director	• Veterans	Email
Housing Authority of the City of Laredo	Monica Rivera, Project Manager	• Individuals with low income or representatives of/advocates for individuals with low income	Email, ADRC Meeting, STDC Stakeholder Steering Committee Meetings
Jim Hogg County Judge	Judge Juan Carlos Guerra	• General Public/General Audiences	Email & Phone Call
Jim Hogg County Transportation Program	N/A	• N/A	Email, Phone, Stakeholder Steering Committee Meeting, STDC Onsite Visit
Jim Hogg County Veterans Office	Donald Muller, County Veterans Officer	• Veterans	Email and Phone
Laredo Transit Management Inc., El Metro	N/A	• N/A	Email, Phone, STDC Stakeholder Steering Committee Meeting
Logisticare	Joel Cantu, Regional Manager	• General Public/General Audiences	Email

Name	Contact Person	Priority Population	Contact Method
REAL, Inc.	N/A	• N/A	Email, Phone, STDC Stakeholder Steering Committee Meeting
South Texas Aging & Disability Resource Center	N/A	• N/A	Email, Phone, STDC Onsite visit, STDC Stakeholder Steering Committee Meeting and ADRC Local Advisory Committee Meeting
South Texas Development Council Board Of Directors	Robert Mendiola, Executive Director	• General Public/General Audiences	Onsite Quarterly Meeting Presentation of the Transportation Coordination Program Staff Report on the RCTP to Board of Directors
South Texas Workforce	Rogelio Trevino, Executive Director	• General Public/General Audiences	Email & Phone Call
Starr County Industrial Foundation	Rose Benavidez, President	• General Public/General Audiences	Email and STDC staff attended RGC Community Roundtable Meeting
Starr County Transportation	Marisol De La Garza	• Individuals age 65 and older • Individuals with disabilities	Email & Onsite STDC Office Visit, STDC Stakeholder Meetings
Texas Dept. of State Health Services	Rosario Rocha, Provider Relations Representative	• Human Services/Children	Email and attended meeting
Texas Veterans Commission	Homero Prado Jr., Rural Veterans Career Advisor	• Veterans	Email
University of Texas Rio Grande Valley	Gabriel Zuniga, Director of Transportation UTRGV	• General Public/General Audiences	Email & STDC Stakeholder Meetings
VAIL- A Center for Independent Living	Ricardo Medina, Independent Living Specialist	• Individuals with Disability	Email, ADRC Meeting,
Valley Metro Rio Grande Valley	Tom Logan, Director	• General Public/General Audiences	Email and STDC onsite visit
Webb County El Aguila	N/A	• N/A	Email, Phone, STDC Stakeholder Steering Committee Meeting

Name	Contact Person	Priority Population	Contact Method
Webb County Head Start	Luz Munoz, Head Start Assistant Director	<ul style="list-style-type: none"> • Advocate for Children 	Email
Zapata County Transportation Program	Rosalinda Gonzalez, Director	<ul style="list-style-type: none"> • Individuals age 60 or older 	Email & Onsite STDC Office Visit, STDC Stakeholder Meetings

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 15

Name	Description	Contact Person	Participation Method
Area Agency on Aging	AAA provides local aging programs that provide information and services on a range of assistance for older adults and those who care for them. (mobility assistance programs, assistance gaining access to services, individual counseling, support groups, caregiver training, respite care, supplemental services)	Nancy Rodriguez	Emails, onsite visits, serving on the Stakeholder Steering Committee, Provided letter of support, data/feedback during the implementation phase.
Bethany House of Laredo, INC	Bethany House of Laredo is a coordinating agency designed to provide food, shelter, and transportation services to the homeless, disabled, indigent and veterans while connecting them to case management and supportive services	Julian H. Flores Jr.	New attendee to meetings
City of Roma Chambers of Commerce	Federal and State Programs Department for the City of Roma	Josie Hinojosa, City of Roma Grants Administrator	Ongoing participation with conference calls and emails providing updates on City of Roma Transportation Projects
Housing Authority of the City of Laredo	Services for Laredo - affordable housing opportunities/affordable public housing	Monica Rivera, Project Manager	New attendee to meetings
Jim Hogg County	Jim Hogg County Judge's Office	Judge Juan Carlos Guerra	Emails and STDC Board of Director's Meeting
Jim Hogg County Transportation Program		N/A	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP

Name	Description	Contact Person	Participation Method
Laredo Transit Management Inc., El Metro		N/A	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP
REAL, Inc.		N/A	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP
Ruth B. Cowl Rehabilitation Center	Ruthe B. Cowl Rehabilitation Center is to assist all individuals with disabilities whose condition can be improved by the services offered at the Center regardless of age, origin, race nationality, creed or economic status	Jackie Rodriguez, Executive Director	New attendee to meetings
South Texas Aging & Disability Resource Center	ADRC services Individuals who are older/with disabilities, or chronic diseases, family caregivers, families with children who have special needs, Veterans	Susy Venegas, Program Manager	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP
Starr County	Starr County Federal and State Programs 5310	Marisol De La Garza	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP
University of Texas Rio Grande Valley	Transportation Department for UTRGV and services Starr County	Gabriel Zuniga, Director of Transportation UTRGV	Email and attendance of meeting
Valley Metro	Public Transportation for urbanized and non-urbanized areas of the Lower Rio Grande Valley that service Zapata, Starr	Tom Logan, Director	Emails and meeting

Name	Description	Contact Person	Participation Method
Webb County El Aguila		N/A	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP
Zapata County Transportation Program	5310 Provider/Nutrition Center	N/A	Regular ongoing participation of attending meetings, conference call, Serving on the Stakeholder Steering Committee, Provided Letter of Support, Provided data/feedback during the implementation phase of the RCTP

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 5

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Service Strategy No. 5 Urban Service 	<ul style="list-style-type: none"> This project is still in the process of completion – Starr County is in the process of improving a bus infrastructure that will make travel safer and easier in the City of Roma. City of Roma received a \$700,000.00 for a new Bus Terminal to help alleviate this congestion and house four bays for buses, facility parking, and street development.
<ul style="list-style-type: none"> Coordination Strategy No. 2: Development of a Mobility Manager 	<ul style="list-style-type: none"> Project Title: 5310 Rural-Urban Linkage and Mobility Management was submitted to the Laredo Transit Management Inc. El Metro under the 2019 Call for Projects 5310 Grant Program for the Laredo Urbanized Area. Project focuses on mobility management and purchase of service of seniors and persons with disabilities. Throughout stakeholder meeting discussion of need for transportation for Jim Hogg County residents leaving the Laredo area into Jim Hogg County has been a needed service. Ideas were proposed as grant application was submitted to El Metro on April 8, 2019.
<ul style="list-style-type: none"> Goal 1: Enhance the quality of the customer's travel experience & Goal 6: Improve the image of transit across the region 	<ul style="list-style-type: none"> El Metro has purchased two Ticket Genfare Vending Machines and Genfare Mobile Payment for the El Metro System. System will allow us riders to purchase bus tickets and us passes at the Transit Center or via mobile phone. This project was authorized and approved at the City Council Meeting on September 16, 2019.
<ul style="list-style-type: none"> Coordination Strategy No.3: Formalize Coordinated Working Group 	<ul style="list-style-type: none"> STDC has participated in the Starr County Industrial Foundation Strategic Planning has provided transportation issues within the area. The goal is coordinate and apply for funding opportunities that will enhance mobility, accessibility, and connectivity for Rio Grande City residents.
<ul style="list-style-type: none"> Service Strategy No.3: Rural Services 	<ul style="list-style-type: none"> Jim Hogg County Transportation Program applied for the 5310 TxDOT grant application to further improve, expand, and enhance transportation services. Jim Hogg procured a 12 passenger bus and is in the process of procurement.

Fully Achieved Strategies, Goals, or Objectives**Count: 1**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Service Strategy No. 5: Urban Service	<ul style="list-style-type: none">• New Circulator Route service has enabled Mines Road area residents, visitors, and employees of the warehousing district to have better connectivity to other routes on the Northside of the city of Laredo or those returning to the downtown area.• Circulator pilot program will alternate on areas of the City of Laredo following El Metro (5) Year Transit Plan; plan includes recommendations approved and adopted both MPO and City Council.

Newly Identified Needs, Gaps, Inefficiencies

Count: 2

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">• Zapata County is in need of transportation services to surrounding colleges	<ul style="list-style-type: none">• Discussion with transportation college/transit providers
<ul style="list-style-type: none">• Webb County is in need of making appropriate improvements to the infrastructure and for passenger amenities such as shelters and benches for Bruni and Mirando routes.	<ul style="list-style-type: none">• Seek grant funding for replacement/improvements

Supporting Documents

- Collaboration-Active, Formal Partnership
- Collaboration-Received Information about Planning Activities
- Planning Phase to Implementation Phase
- Fully archived Goals, Objectives, or Strategies

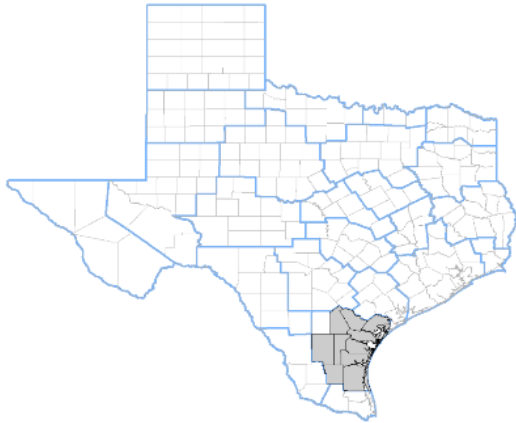
20. COASTAL BEND

LEAD AGENCY

No Lead Agency

COUNTIES

Aransas	Jim Wells	Nueces
Bee	Kennedy	Refugio
Brooks	Kleberg	San Patricio
Duval	Live Oak	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	N/A
Organizations or individuals that received information about regional transportation planning activities	N/A
Organizations or individuals that actively participated in regional transportation planning activities	N/A
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	N/A
Fully achieved strategies, goals, or objectives	N/A
Newly identified needs, gaps, inefficiencies	N/A

Active, Formal Partnerships

Count: N/A

Not Available

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: N/A

Not Available

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: N/A

Not Available

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: N/A

Not Available

Fully Achieved Strategies, Goals, or Objectives

Count: N/A

Not Available

Newly Identified Needs, Gaps, Inefficiencies

Count: N/A

Not Available

Supporting Documents

- No Documents

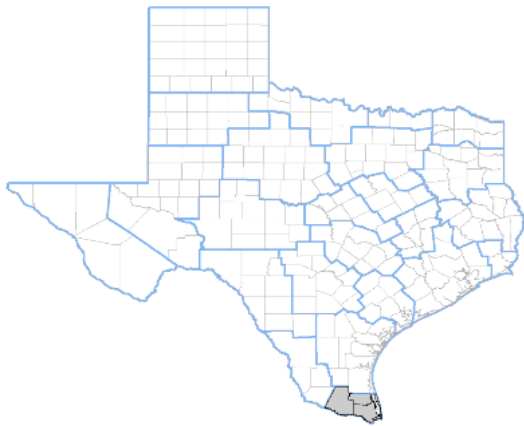
21. LOWER RIO GRANDE

LEAD AGENCY

Lower Rio Grande Valley Development Council
(LRGVDC)

COUNTIES

Cameron Hidalgo Willacy



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	5
Organizations or individuals that received information about regional transportation planning activities	3
Organizations or individuals that actively participated in regional transportation planning activities	18
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	2
Fully achieved strategies, goals, or objectives	4
Newly identified needs, gaps, inefficiencies	1

Active, Formal Partnerships**Count: 5**

Partners	Contact Person	Priority Population	Type of Agreement
City of Brownsville (RGV Metro Express)	Norma amora	• General public	Contract
City of McAllen (RGV Metro Express)	Mario Delgado	• General public	Contract
South Texas College	Alina Cantu	• General public, students	Contract
University of Texas Rio Grande Valley	Rodney Gomez	• General public, students	Contract
UTRGV (RGV Metro Express)	Rodney Gomez	• General public	Contract

Organizations or Individuals that Received Information about Regional Transportation Planning Activities**Count: 3**

Name	Contact Person	Priority Population	Contact Method
La Union del Pueblo Entero (LUPE)	Martha Sanchez	• Low income	
Proyecto Azteca	Ann Williams Cass	• Low income	
South Texas College	Alina Cantu	• General public	

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 18

Name	Description	Contact Person	Participation Method
Brownsville Metro	Transit Agency	Norma Zamora	Attended/Participated in RTAP Meetings
Catholic Charities of RGV	Low Income Community Advocacy	Norma Pimentel	Attended/Participated in RTAP Meetings
City of Harlingen		Joel Garza	Attended/Participated in RTAP Meetings
Hidalgo County Health and Human Services		Clarissa Guerrero	Attended/Participated in RTAP Meetings
Island Metro	Transit Agency	Jesse Arriaga	Attended/Participated in RTAP Meetings
La Union del Pueblo Entero	Low Income Community Advocacy	Martha Sanchez	Attended/Participated in RTAP Meetings
LRGVDC-Area Agency on Aging	Elder Advocacy	Jose L. Gonzalez	Attended/Participated in RTAP Meetings
McAllen Metro	Transit Agency	Mario Delgado	Attended/Participated in RTAP Meetings
Proyecto Azteca	Low Income Community Advocacy	Ann Williams Cass	Attended/Participated in RTAP Meetings
RGVMPO	Formerly three separate MPOs (Harlingen/San Benito, Brownsville, and Hidalgo County)	Andrew Canon	Attended/Participated in RTAP Meetings
South Texas College		Alina Cantu	Attended/Participated in RTAP Meetings
Texas Department of State Health Services		Norma Cavazos	Attended/Participated in RTAP Meetings
Texas Department of Transportation		Irma Flores	Attended/Participated in RTAP Meetings
Tropical Texas Behavioral Health		Nancy Ochoa	Attended/Participated in RTAP Meetings
University of Texas Rio Grande Valley	University	Rodney Gomez	Attended/Participated in RTAP Meetings

Name	Description	Contact Person	Participation Method
Valley Association for Independent Living	Elderly Advocacy	Lidia A. Teran Gutierrez	Attended/Participated in RTAP Meetings
Workforce Solutions Cameron		Sally Perez	Attended/Participated in RTAP Meetings
Workforce Solutions Hidalgo, Willacy		Flor Leal	Attended/Participated in RTAP Meetings

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase**Count: 2**

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none">• Improve customer service – Regional call center	<ul style="list-style-type: none">• Moved from planning to grant approval and now we are looking to execute the grant.
<ul style="list-style-type: none">• Identify opportunities for transportation campaigns	<ul style="list-style-type: none">• Networked and promoted Valley Metro services at various large-scale events around the Valley.

Fully Achieved Strategies, Goals, or Objectives**Count: 4**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">• Greatly expand transit in the region	<ul style="list-style-type: none">• The creation of “Metro Connect”, “STC JagExpress” and “UTRGV Vaquero Express” lines. Result: Greater transit opportunities for students across the Valley and higher ridership/visibility.
<ul style="list-style-type: none">• MPO will develop a regional map identifying sidewalks, hike-and-bike trails, bike lanes, bus routes, bus stops and bus shelters	<ul style="list-style-type: none">• Multi-format map system identifying physical structures included in description for the benefit of the public at large.
<ul style="list-style-type: none">• Continue regional training	<ul style="list-style-type: none">• Driver academy was implemented and now TSTC offers those courses on a regular basis, available for all transit systems in the region.
<ul style="list-style-type: none">• Emphasis will be placed on a dedicated funding source for transit	<ul style="list-style-type: none">• At the local level, transit agencies worked with state legislator Armando Martinez to establish legislation to create a regional transit authority for the RGV, which was passed at the last legislative session.

Newly Identified Needs, Gaps, Inefficiencies

Count: 1

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">Financial/Managerial transfer of "Metro Connect" to "RGV Metro Express"	<ul style="list-style-type: none">In the agreement transferring management of "Metro Connect" (now "RGV Metro Express") to LRGVDC/Valley Metro, it was determined that the COG would be the most viable entity to run the service efficiently.

Supporting Documents

- Active formal partnerships
- Received information
- Actively participated
- Planning to implementation
- Fully achieved
- Unmet needs, gaps, inefficiencies

22. TEXOMA

LEAD AGENCY

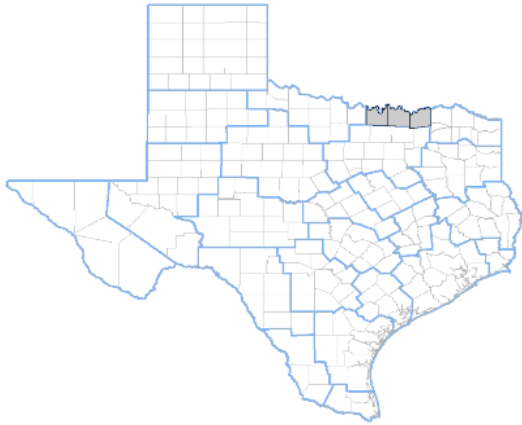
Texoma Council of Governments

COUNTIES

Cooke

Fannin

Grayson



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	1
Organizations or individuals that received information about regional transportation planning activities	23
Organizations or individuals that actively participated in regional transportation planning activities	8
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	7
Fully achieved strategies, goals, or objectives	3
Newly identified needs, gaps, inefficiencies	1

Active, Formal Partnerships**Count: 1**

Partners	Contact Person	Priority Population	Type of Agreement
Town of Road Runner	Tamera Whitlow	• People with low income	EDA Grant

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 23

Name	Contact Person	Priority Population	Contact Method
Aging and Disability Resource Center	Marsha Wilson	• Elderly and disabled Texoma residents	email, meeting minutes, in-person meetings
Area Agency on Aging	Judy Conner	• Elderly Texoma residents	email, meeting minutes, in-person meetings
Cecil Jones	Cecil Jones	• Elderly/Minority community	email, meeting minutes, in-person meetings
City of Pottsboro	Dianne Connery	• Pottsboro residents	email, meeting minutes, in-person meetings
Community First Choice	Brenda Hayward	• People with disabilities	email, meeting minutes, in-person meetings
Cooke County	Jason Brinkley	• Cooke County residents	email, meeting minutes, in-person meetings
Cooke County	Ray Fletcher	• Emergency services-- Cooke County residents	email, meeting minutes, in-person meetings
Denison ISD	Randy Taylor	• Denison ISD transportation	email, meeting minutes, in-person meetings
Energy Services	Judy Fullylove	• Low-income Texoma residents	email, meeting minutes, in-person meetings
Fannin County	Darrell Brewer	• Fannin County residents	email, meeting minutes, in-person meetings
Fannin County	Dean Lackey	• Fannin County residents	email, meeting minutes, in-person meetings
Grayson College	Randy Truxal	• GC Foundation-- Grayson County	email, meeting minutes, in-person meetings
Grayson County	Sarah Somers	• Emergency services-- Grayson County residents	email, meeting minutes, in-person meetings

Name	Contact Person	Priority Population	Contact Method
Meals on Wheels	Greg Pittman	• Elderly Texoma residents	email, meeting minutes, in-person meetings
North Central Texas College	Yvonne Sandmann	• Students with disabilities	email, meeting minutes, in-person meetings
Sherman-Denison MPO	Clay Barnett	• Grayson County residents	email, meeting minutes, in-person meetings
TAPS	Josh Walker	• Texoma residents	email, meeting minutes, in-person meetings
TAPS	Shellie White	• Texoma residents	email, meeting minutes, in-person meetings
Texas Veterans Commission	Kataie Baillio	• Veterans	email, meeting minutes, in-person meetings
Texoma Community Center	Penny Poolaw	• Texoma veterans	email, meeting minutes, in-person meetings
Texoma Health Foundation	Marilyn Bice	• Texoma families	email, meeting minutes, in-person meetings
Vietnam Veterans of America	Charles Holcomb	• Veterans	email, meeting minutes, in-person meetings
Workforce Solutions	Marsha Lindsey	• Texoma residents needing employment and employers	email, meeting minutes, in-person meetings

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 8

Name	Description	Contact Person	Participation Method
Area agency on Aging	Services and case management for elderly residents	Judy Conner	Attended meetings, gave input on needs of elderly population, link to Meals on Wheels
Energy Services/TCOG	Low-income assistance	Judy Fullylove	Attended meetings, assisted with outreach and needs assessment
Sherman-Denison MPO	Regional transportation planning	Clay Barnrtt	Attended meetings, helped with transit market analysis, outreach poster distribution, chaired the outreach subcommittee
TAPS	Public transit	Josh Walker	Attended meetings, worked to identify ways that TAPS could meet regional needs, outreach poster distribution, chaired the expansion subcommittee
TAPS	Shellie White-- public transit		Assisted with coordination and expansion, TxDOT reporting
Texas Veterans Commission	Veteran support and advocacy	Katie Baillio	Attended meetings, assisted with veteran - related questions
Texoma Health Foundation	Marilyn Bice-- works with families at Reba's Ranch		Distributed outreach posters, attended meetings, helped clarify needs of families
Texoma Workforce Solutions	Marsha Lindsey-- employment issues in region		Provided data on employment and industries in the region

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 7

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Coordinate transportation schedules with medical schedulers and transportation providers, considering specific needs of individuals over 65, individuals with a disability, and veterans. 	<ul style="list-style-type: none"> TAPS has increased frequency based on demand of service to the Bonham VA since the revision of the plan. This includes many times per day services from Grayson and it has been extended to periodic service based on demand from Cooke County to Bonham VA. TAPS has created an additional partnership with SPAN (Denton County) to serve veterans. TAPS has applied for a grant in partnership with SPAN for a twice per month route from Aubrey to Bonham VA and back. Should this endeavor be successful, it will create additional connectivity for veterans and the general public.
<ul style="list-style-type: none"> Create partnerships with the VA, hospitals, medical office buildings, rehabilitation centers and a local assisted living facility to identify scheduling needs and coordinate trips to appointments, particularly for underserved patients. 	<ul style="list-style-type: none"> See above response. Until the COVID 19 virus we were servicing multiple assisted living communities and senior centers by taking them on group outings. This included going to eat, shopping and to the movies. These outings were usually scheduled for weekly trips. They are scheduled on a demand response basis. COVID 19 restrictions currently limit visitors to facilities that serve elderly persons. We don't know when/if this will change.
<ul style="list-style-type: none"> Engage in discussion with neighboring transit providers to connect the transportation regions. 	<ul style="list-style-type: none"> We've had discussions with Span about this. We weren't given funding to execute it fully during this period. However, we are in the interview stage for a pilot project funded via TX DOT/RTAP. This process is ongoing from November 2019 to present.
<ul style="list-style-type: none"> Based on tracking data, identify opportunities to provide additional veteran transportation to VA facilities and other facilities of interest in Bonham, Sherman, Dallas, and other areas. 	<ul style="list-style-type: none"> We've met with CBOC coordinators to discuss opportunities to provide additional transportation needs. CBOC is community based outpatient clinic.
<ul style="list-style-type: none"> Track and maintain current ridership data to Sherman Community Based Outpatient Clinic and Bonham VA. Engage in discussion with the Bonham VA transportation provider regarding any gaps that may filled through collaboration. 	<ul style="list-style-type: none"> TAPS' routing software added a function for us to be able to track clients that are veterans. By tracking the data via veteran status, we are able to track trends in population growth in clients served as well as trip purposes, areas etc. TAPS has been using this system since January 2019.

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> • Assist veterans in the region to access VA facilities inside of and outside of the region. Begin tracking veteran ridership to assist in this process via scheduling software. 	<ul style="list-style-type: none"> • TAPS has increased frequency based on demand of service to the Bonham VA since the revision of the plan. This includes many time daily services from Grayson and has been extended to periodic service based on demand from Cooke to Bonham VA. TAPS has created an additional partnership with SPAN who serves Denton County to serve veterans. TAPS has applied for a grant in partnership with SPAN for a twice per month route to and from Aubrey to Bonham VA and back. Should this endeavor be successful, it will create additional connectivity for veterans and the general public. • The Denton to Bonham route is still in implementation. We have achieved multiple other objectives related to veteran service.
<ul style="list-style-type: none"> • Improve connectivity between population centers and rural areas with consideration of specific needs of individuals over 65 and individuals with a disability. 	<ul style="list-style-type: none"> • In summer 2019, a transportation consultant conducted a market analysis of Region 22. The analysis considered employment density, population density, ridership and destinations, among other things. • During the same time period, a volunteer surveyed the transportation alternatives listed in the current plan.

Fully Achieved Strategies, Goals, or Objectives**Count: 3**

Strategy, Goal, or Objective	Impact
<ul style="list-style-type: none">Identify underutilized transportation resources available for public/shared use. Action: Uber will be included in transportation resource lists.	<ul style="list-style-type: none">A volunteer conducted a phone survey with the list of alternate transportation providers identified in the current five year plan. A list was developed, which included cost, restrictions and feasibility. Alternatives that were deemed workable were listed on our transportation posters and distributed by advisory committee members.Most of the alternatives were not deemed useful, due to limitations on who could be transported. Church vans limited to members, school buses to students, etc.
<ul style="list-style-type: none">Create a resource list/brochure for distribution to communities and targeted populations.	<ul style="list-style-type: none">Our outreach subcommittee created pocket cards with TAPS and 211 information. These were made available through county human service groups in public places, and through advisory committee membersCards have been updated to posters, and now include info on alternative transportation options identified through our survey.
<ul style="list-style-type: none">Hold a stakeholder meeting with veterans and advocates to determine where facilities are located to which veterans need access.	<ul style="list-style-type: none">TAPS has information regarding where the facilities are located, and we were told in the meeting where the vets need to go. The biggest need seems to be going to the Dallas VA. Hence we increased frequency to the Bonham VA which runs a route to the Dallas VA.

Newly Identified Needs, Gaps, Inefficiencies

Count: 1

Identified Needs	Steps for Resolution
<ul style="list-style-type: none">• Transportation for groceries	<ul style="list-style-type: none">• The Town of Road Runner has a church that decided to purchase a 15 passenger van to serve citizen needs. They recruited volunteer drivers, and TAPS and TCOG helped write a simple start-up plan

Supporting Documents

- TCOG Market Study Report
- 2017-2021 Texoma Regional Coordinated Transportation Plan, Follow-up, July 2019
- 2017-2021 Texoma Regional Coordinated Transportation Plan follow-up Exhibit A
- Regional Transportation Assistance Resources Brochure
- Authorized Scope of Work
- Transportation for Road Runner
- Regional Transportation Committee Meeting Agenda and Minutes
 - Jun 7, 2019
 - Jan 8, 2020
- Road runner start-up transportation plan
- Texoma Council of Governments, 2019 Transit Market Study
- Regional Transportation Assistance Resources Brochure

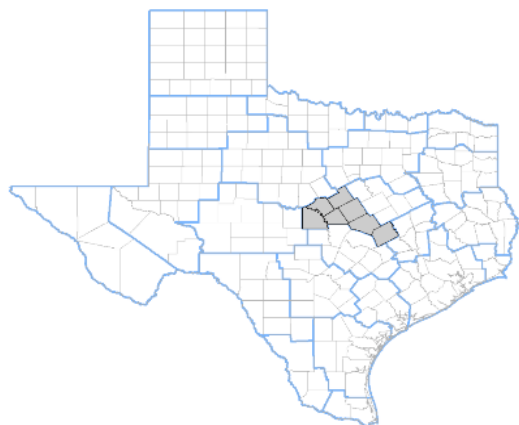
23. CENTRAL TEXAS

LEAD AGENCY

Central Texas Council of Governments

COUNTIES

Bell	Lampasas	Milam
Coryell	Llano	Mills
Hamilton	Mason	San Saba



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	1
Organizations or individuals that received information about regional transportation planning activities	20
Organizations or individuals that actively participated in regional transportation planning activities	20
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	37
Fully achieved strategies, goals, or objectives	0
Newly identified needs, gaps, inefficiencies	10

Active, Formal Partnerships**Count: 1**

Partners	Contact Person	Priority Population	Type of Agreement
Hill Country Transit District	Darrell Burtner	<ul style="list-style-type: none">• Individuals 65 and older• Individuals with disabilities• Individuals with low incomes• People seeking employment• Children• Veterans• General public	MOU

Organizations or Individuals that Received Information about Regional Transportation Planning Activities

Count: 20

Name	Description	Contact Person	Priority Population	Contact Method
Area Agency On Aging	Health & Human Services	Michael Sheffield	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Area Agency On Aging	Health & Human Services	Thomas Wilson	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Area Agency On Aging	Aging & Disability Org.	Grace Deorsam	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • Veterans • General public 	Email and website notifications, newspaper notifications.
Arrow Trailways	Private Transit Provider	Tim Hancock	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.

Name	Description	Contact Person	Priority Population	Contact Method
Bell County Indigent Health Services	Counties	Rita Kelley	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Bring Everyone in Zone	Military and Veterans Org.	Terry Mustapher	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Veterans • General public 	Email and website notifications, newspaper notifications.
Central TX 4C Headstart	Child Advocacy Group	Janell Frazier	<ul style="list-style-type: none"> • Individuals with disabilities • Individuals with low incomes • Children • General public 	Email and website notifications, newspaper notifications.
City of Killeen	Municipalities	Leslie Hinkle	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.

Name	Description	Contact Person	Priority Population	Contact Method
CTCOG Homeland Security	Emergency Assist./Mgmt Ag.	Jesse Hennage	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
CTCOG-Housing Asst.	Health & Human Services	Kathi Wagner	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Heart of Central Texas Independent Living	Aging & Disability Org.	Peggy Cosner	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • Veterans • General public 	Email and website notifications, newspaper notifications.
Hill Country Transit District	Transit District	Carole Warlick	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.

Name	Description	Contact Person	Priority Population	Contact Method
Killeen-Temple Metropolitan Planning Organization	Metropolitan Planning Org	John Weber	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Scott & White Hospitals	Medical Facilities	Kevin Francis	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Texas A&M University Central Texas	Educational Facilities	Walter Murphy	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
The Arc of Bell County	Mental Health Agencies	Nancy Holle	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.

Name	Description	Contact Person	Priority Population	Contact Method
Transit user	Transit User	Deanna DeGraaff	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Transit user	Transit User	Janice Taylor	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Transit User	Individual Stakeholders	Nancie Etzel	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.
Workforce Solutions	Workforce Agencies	Vickie Gideon	<ul style="list-style-type: none"> • Individuals 65 and older • Individuals with disabilities • Individuals with low incomes • People seeking employment • Children • Veterans • General public 	Email and website notifications, newspaper notifications.

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 20

Name	Description	Contact Person	Participation Method
Area Agency On Aging	Health & Human Services	Michael Sheffield	As planning documents were being developed and as planning processes were taking place throughout the period.
Area Agency On Aging	Health & Human Services	Alt:Thomas Wilson	
Area Agency On Aging	Aging & Disability Org.	Grace Deorsam	
Arrow Trailways	Private Transit Provider	Tim Hancock	
Bell County Indigent Health Services	Counties	Rita Kelley	
Bring Everyone in Zone	Military and Veterans Org.	Terry Mustapher	
Central TX 4C Headstart	Child Advocacy Group	Janell Frazier	
City of Killeen	Municipalities	Leslie Hinkle	
CTCOG Homeland Security	Emergency Assist./Mgmt Ag.	Jesse Hennage	
CTCOG-Housing Asst.	Health & Human Services	Kathi Wagner	
Heart of Central Texas Independent Living	Aging & Disability Org.	Peggy Cosner	
Hill Country Transit District	Transit District	Carole Warlick	
Killeen-Temple Metropolitan Planning Organization	Metropolitan Planning Org	John Weber	
Scott & White Hospitals	Medical Facilities	Kevin Francis	
Texas A&M University Central Texas	Educational Facilities	Walter Murphy	
The Arc of Bell County	Mental Health Agencies	Nancy Holle	
Transit user	Transit User	Deanna DeGraaff	

Name	Description	Contact Person	Participation Method
Transit user	Transit User	Janice Taylor	As planning documents were being developed and as planning processes were taking place throughout the period.
Transit User	Individual Stakeholders	Nancie Etzel	
Workforce Solutions	Workforce Agencies	Vickie Gideon	

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 36

Strategy, Goal, or Objective	Status
a) Consolidate data collection/reporting functions through NOVUS	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
a) Determine if Sunday services in select locations are financially feasible	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
a) Remove requirements for vehicle use (urban and non-urban areas)	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
a) Coordinate purchase and acquisition of vehicles	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
Advocate and educate	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
b) Adapt common compatible cost accounting through Novus	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
b) Adopt requirements for drivers and driver training	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
b) Provide up-to-date literature for the rural communities on the services provided by the HOP including versions formatted for use by the elderly, individuals with disabilities and veterans	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
b) Review alternative fuel requirements (based on emissions rather than vehicle type)	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
c) Adopt specific rules of conduct for passengers and post them to vehicles	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
c) Include public transit planning in MPO process	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.

Strategy, Goal, or Objective	Status
c) Obtain funding to increase customer access (expanded service routes, expanded service hours, increase service frequency, purchase additional buses) to benefit the public, including the elderly, individuals with disabilities and veterans	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
c) Provide information about where literature can be obtained for third party organizations in rural communities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Collaborate with leadership committees	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Collaborate with medical facilities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
d) Adopt common or compatible cost accounting system among agencies	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
d) Include public transit planning in local economic development plans	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
d) Inform legislatures on the importance of public transit for the aging population and receive more funds to be able to properly transport them	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
d) Provide training to dispatchers so that services are consistent for all counties	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
e) Consolidate maintenance functions	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
e) Determine if routes/counties require more drivers/buses, focusing on needs of the elderly and individuals with disabilities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.

Strategy, Goal, or Objective	Status
e) Develop comprehensive marketing program	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Expectations of public transit system by local governments, social services agencies clients, and the general public	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
f) Develop and fund standardized or compatible dispatch and scheduling software	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
f) Obtain funding to increase customer access (expanded service routes, expanded service hours, increase service frequency, purchase additional buses) to benefit the public, including the elderly, individuals with disabilities and veterans	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
f) Provide driver training to include provisions specifically for transporting the elderly and individuals with disabilities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
g) Develop comprehensive marketing program	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
g) Include public transit planning at local health facilities (Scott & White, Veterans Hospital, Seton) and others serving the elderly and individuals with disabilities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
h) Include public transit planning in MPO process	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
i) Develop and fund standardized or compatible dispatch and scheduling software	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that local Transit Provider took steps to achieve through effective planning efforts.
Identification statewide of how to share resources and lower costs through group purchase	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.

Strategy, Goal, or Objective	Status
Improve bus stops via collaboration	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Provision of consistent public transit service through and an expanded public transit system that meets the needs of multiple agencies	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Reach out to local communities and entities	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
Seek dedicated funding	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.
System of barriers imposed by federal, state, and local regulations governing the programs from various agencies within the operations of the regional transit service provider	<ul style="list-style-type: none"> • A planned strategy, goal or objective in the 2017 Regionally Coordinated Transportation Plan that Central Texas Regional Transportation Advisory Group or local Transit Provider took steps to achieve through various partnerships, advocacy efforts and planning.

Fully Achieved Strategies, Goals, or Objectives

Count: 0

None

Newly Identified Needs, Gaps, Inefficiencies**Count: 10**

Identified Needs	Steps for Resolution
• Discontinued routes	• Coordinating with local agencies or non-profits,
• Lack of transportation in rural area	• Coordinating with local agencies or non-profits,
• Cost of rides	• Coordinating with local agencies or non-profits, additional subsidies or vouchers, scholarships or sponsorships
• Not meeting requirement for agency transit qualifications	• Coordinating with local agencies or non-profits,
• Gap in paratransit services	• Coordinating with local agencies or non-profits,
• Relocation of workforce	• Coordinating with local agencies or non-profits, working with employers
• Expanded hours to accommodate employment	• Coordinating with local agencies or non-profits, working with employers
• Employer participation to buy in to public transit, working with employers	• Coordinating with local agencies or non-profits,
• Safety harness or infant carrier security system on select seats in buses	• Coordinating with local agencies or non-profits,
• Transport from Killeen to the VA	• Not yet. Will add in June.

Supporting Documents

- Quarterly Reports
 - 2nd Quarter of FY2019
 - 3rd Quarter of FY2019
 - 2nd Quarter of FY2020
- Urban Performance Measure, October 2019
- Central Texas Regional Transportation Advisory Group (CTRTAG) Meeting Packet
 - Apr 03, 2019
 - Jul 17, 2019
 - Nov 20, 2019
 - Feb 18, 2020
- Memorandum of Understanding among MPO, TXDOT, and HCTD
- Revised Bylaws

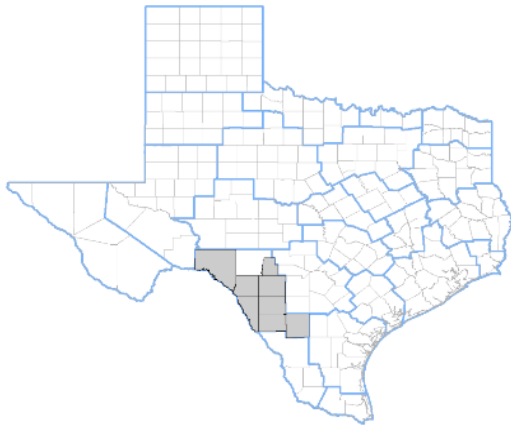
24. MIDDLE RIO GRANDE

LEAD AGENCY

Southwest Area Regional Transit District (SWART)

COUNTIES

Dimmit	La Salle	Uvalde
Edwards	Maverick	Zavala
Kinney	Real	



SNAPSHOT OF PERFORMANCE METRICS

Performance Metric	Count
Active, Formal Partnerships	30
Organizations or individuals that received information about regional transportation planning activities	36
Organizations or individuals that actively participated in regional transportation planning activities	41
Strategies, goals, or objectives that moved from the planning phase to the implementation phase	22
Fully achieved strategies, goals, or objectives	22
Newly identified needs, gaps, inefficiencies	21

Active, Formal Partnerships**Count: 30**

Partners	Contact Person	Priority Population	Type of Agreement
Amistad Rehab Center	Cristina Arizmendi	• Elderly & Disabled	Service Agreement
Avance Head Start	Jose Salinas	• Low Income/General Public	Rental/Referral Agreement
Benavides Elementary	Nelly Cantu	• General Public	Service Agreement
Blanquita's Day Care	Adriana Montiel	• Elderly & Disabled	Service Agreement
Church of Latter Day Saints - Eagle Pass	Napoleon Zamarripa	• General Public	Service Agreement
City of Eagle Pass	Arturo Marquez	• General Public	Transit Services
Community Health Development	Lupe Vela	• Low Income/General Public	Service Agreement
El Progreso Memorial Library	Mendel Morgan	• General Public	Service Agreement
First United Methodist Church	Sandra Cox	• General Public	Service Agreement
Logisticare	Patricia Dash	• General Public	Service Agreement
Lucky Eagle Casino	Gertrude Valdez	• General Public	Service Agreement
Maverick County - Veterans Services	Judge David Saucedo	• Veterans	Service Agreement
Maverick County Hospital - Ryan White Program	Susana Torres	• General Public	Service Agreement
Mesmerize Marketing	Brent Wingert	• General Public	Marketing Agreement
Motivation, Education, & Training Program	Frailan Sendejo	• Students	Service Agreement
New Beginning Adult Day Care	Lena De La Cerda	• Elderly & Disabled	Service Agreement
Our Lady of Refuge Catholic Church	Farther Jim Fee	• General Public	Service Agreement
Sacred Heart Catholic Church	Sonia Belmonte	• General Public	Service Agreement

Partners	Contact Person	Priority Population	Type of Agreement
Safety Ride Services	Chris Stinson	• General Public	Service Agreement
Southwest Texas Junior College	Hector Gonzalez	• General Public	Referral Agreement
St. Joseph's Catholic Church	Anna Montemayor	• General Public	Service Agreement
Texas Hill Country River Region	Alison Withers	• General Public	Service Agreement
TLC Adult Day Care	Maggie Cantu	• Elderly & Disabled	Service Agreement
Tx Workforce Vocational Commission	Monica Gonzalez	• Elderly & Disabled	Service Agreement
United Medical Centers	Mario Pola	• General Public	Referral Agreement
Uvalde Chamber of Commerce	Victoria Dühning	• General Public	Service Agreement
Uvalde County - Immigrants	Judge Bill Mitchell	• General Public	Service Agreement
Uvalde Good Egg Enterprises	Jan Elliott	• General Public	Service Agreement
Uvalde Health Care & Rehabilitation	David Mansour	• Elderly & Disabled	Service Agreement

Organizations or Individuals that Received Information about Regional Transportation Planning Activities
Count: 36

Name	Contact Person	Priority Population	Contact Method
Avance Head Start	Jose Salinas	• Avance Staff	Meeting
City of Eagle Pass	George Antuna	• City Manager	Meeting
City of Eagle Pass - Planning	Arturo Marquez	• Staff	Meeting
City of Eagle Pass & Hotels	Arturo Marquez	• Hotel Managers	Phone Call
Dimmit County Commissioners	Judge Francisco Ponce	• Commissioners	Presentation
Eagle Ford Shale Consortium	Joe Alcala	• General Public	Phone Call
Eagle Pass City Council	George Antuna	• City Council	Presentation
Eagle Pass City Planning	Arturo Marquez	• General Public	Meeting
First State Bank	Josh Haby	• Bank Staff	Presentation
First State Bank	Josh Haby	• Bank Officers	Presentation
LBG Head Start - Eagle Pass		• Low Income	Presentation
Leona Apartments	Cynthia F. Gomez	• Low Income	Meeting
Mission Border Hope	Becky Baxter Ballou	• General Public	Community Event
Mission Border Hope	Becky Baxter Ballou	• Staff	Community Event
MRG Tx. Workforce Board	Richard Zamarripa	• General Public	Presentation
MRGDC Regional Job Fair	Joe Alcala	• General Public	Meeting
Red, White, & You Job Fair	Joe Alcala	• Veterans	Meeting
Rosita Valley Head Start		• Low Income	Meeting
SAFERIDE	Chris Stinson	• General Public	Presentation
Seco Mines Head Start - Eagle Pass		• Low Income	Meeting

Name	Contact Person	Priority Population	Contact Method
Team Uvalde	Lupe Vela	• Local Organizations	Community Event
Team Uvalde	Lupe Vela	• General Public	Community Event
Team Uvalde	Lupe Vela	• Local Organizations	Community Event
Texas Migrant Council - Crystal City		• Staff	Community Event
United Medical Center	Mario Pola	• General Public	Community Event
Uvalde County	Judge Bill Mitchell	• General Public	Phone Call
Uvalde Chamber Board Meeting	Victoria Dühning	• Board of Directors	Meeting
Uvalde Chamber of Commerce	Victoria Dühning	• General Public	Meeting
Uvalde Community Coffee	Lupe Vela	• General Public	Meeting
Uvalde Community Coffee	Lupe Vela	• General Public	Meeting
Uvalde Community Health Fair	Lupe Vela	• General Public	Presentation
Uvalde Complete Count	Ronnie Garza	• Committee	Presentation
Uvalde Granada Apartments		• Low Income	Presentation
Uvalde Housing Authority	Gina Limon	• Low Income	Presentation
Uvalde Housing Authority	Gina Limon	• Low Income	Presentation
Vida Y Salud Health Clinic		• General Public	Community Event

Organizations or Individuals that Actively Participated in Regional Transportation Planning Activities

Count: 41

Name	Description	Contact Person	Participation Method
Amistad Rehab Center	Nursing Home	Cristina Arizmendi	Marketing Agreement
Avance Head Start	Education	Jose Salinas	Regional Advisory Committee Meetings
Camp Wood Elderly Nutrition Center	Nutrition	Judge Bella Rubio	Regional Advisory Committee Meetings
City of Cotulla	Local Government	Larry Dovalina	Regional Advisory Committee Meetings
City of Del Rio Transportation	Rural Transit District	Elsa Reyes	Regional Advisory Committee Meetings
Community Health Development	Health Care	Lupe Vela	Regional Advisory Committee Meetings
County Edwards	Local Government	Judge Souli Shanklin	Promote Services
County of Dimmit	Local Government	Judge Francisco Ponce	Regional Advisory Committee Meetings
County of Kinney	Local Government	Judge Tully Shahan	Promote Services
County of La Salle	Local Government	Judge Joel Rodriguez	Regional Advisory Committee Meetings
County of Maverick	Local Government	Judge David Saucedo	Regional Advisory Committee Meetings
County of Real	Local Government	Judge Bella Rubio	Contributed to meeting regional goals
County of Uvalde	Local Government	Judge Bill Mitchell	Regional Advisory Committee Meetings
County of Zavala	Local Government	Lupe Valerio	Regional Advisory Committee Meetings
Crystal City Elderly Nutrition Center	Nutrition	Janie Rodriguez	Promote Services
Crystal City Housing Authority	Housing		Promote Services
Eagle Pass Housing Authority	Housing	Julio Rodriguez	Financially support with local match
Hill Country MHDD	Mental Health	Carmen Martinez	Service Agreement

Name	Description	Contact Person	Participation Method
Kinney County Elderly Nutrition Center	Nutrition	Judge Tully Shahan	Financially support with local match
La Pryor Elderly Nutrition Center	Nutrition	Lupe Valerio	Financially support with local match
La Salle County Elderly Nutrition Center	Nutrition	Rosie Saucedo	Financially support with local match
Leakey Elderly Nutrition Center	Nutrition	Judge Bella Rubio	Financially support with local match
Maverick County Veterans	Veterans	Diana Cruz Montoya	Promote Services
Mesmerize Marketing	Marketing	Brent Wingert	Financially support with local match
Middle Rio Grand Dev. Council	Council of Governments	Joe Alcala	Promote Services
MRGDC Regional Veterans	Veterans Services	Joe Alcala	Promote Services
Representative of ADA Rider	ADA Rider	Jennifer Gilleland	Promote Services
Representative of Public Rider	Public Rider	Josie Diaz	Financially support with local match
Rio Grande Ambulance	Private Provider	Lupe Moreno	Regional Advisory Committee Meetings
Sabinal Elderly Nutrition Center	Nutrition	Judge William Mitchell	Promote Services
SWART Veterans Focus Group	Veterans Services	Sarah Cook	Financially support with local match
Templo Emanuel	Faith Based	Dino Espinosa	Regional Advisory Committee Meetings
Texas Dept. of Health & Human Services	Nora Aviles	Human Services	Regional Advisory Committee Meetings
Texas Workforce Commission	Workforce/Education	Monica Gonzalez	Regional Advisory Committee Meetings
Texas Workforce Vocational Training	Education	Monica Gonzalez	Referrals & Promote Services
The Veranda Assisted Living	Assisted Living	Tru Lovelace	Regional Advisory Committee Meetings

Name	Description	Contact Person	Participation Method
United Medical Center	Health Care	Mario Pola	Regional Advisory Committee Meetings
Uvalde County	Public Official	Maggie Del Toro	Promote Services
Uvalde County Elderly Nutrition Center	Nutrition	Judge William Mitchell	Contributed to meeting regional goals
Uvalde Housing Authority	Housing	Gina Limon	Service Agreement
Uvalde Police Department	Law Enforcement	Mariano Pargas	Promote Services

Strategies, Goals, or Objectives that Moved from the Planning Phase to the Implementation Phase

Count: 22

Strategy, Goal, or Objective	Status
• Financial Investment: Pilot Project for shuttle services.	• Agreement with city of Eagle Pass
• Financial Investment: Educate public on 2020 Census	• Agreement with Hogg Foundation
• Financial Investment: Fleet enhancements.	• Funding for capital purchases
• Financial Investment: Facility enhancement in Uvalde.	• Funding for capital purchases
• Planning: Develop a new agency plan and update job responsibilities.	• New SWART 5 Year Strategic Plan
• Planning: Implement Mobility Management Program	• Funding for Mobility Management
• Financial Investment: Upgrade technology	• Funding for Capital purchases
• Financial Investment: New local support funds from Maverick County, La Salle County, City of Cotulla, Real County, Edwards County	• Obtain local support
• Financial Investment: Applied for TVC funds for veterans and dependents for transit services	• Applied for TVC Funds
• Financial Investment: To provide specialized services for elderly and disabled	• Applied for AARP Funds
• Financial Investment: To provide specialized services for elderly and disabled	• Applied for Meadows Foundation Funds
• Financial Investment: Fundraising form local vendors	• Champions of SWART and Transit Fundraiser
• Planning: SWART staff person became candidate and graduated from Uvalde Leadership program	• Take part in Uvalde Leadership Program
• Planning: Develop a focus group to meet twice per year for regional renal care facilities.	• Develop Renal Care Focus Group
• Financial Investment: To provide series to immigrants	• Partner with Uvalde County
• Financial Investment: To provide services	• Partner with Hill Country River
• Financial Investment: To provide services	• Partner with Uvalde Chamber of Commerce

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Financial Investment: To provide services to ADA 	<ul style="list-style-type: none"> Partner with Tx Workforce
<ul style="list-style-type: none"> Financial Investment: To provide services to Elderly/Disabled 	<ul style="list-style-type: none"> Partner with Sacred Heart Church in Eagle Pass
<ul style="list-style-type: none"> Financial Investment: To provide services to Elderly/Disabled 	<ul style="list-style-type: none"> Partner with Lady of Refuge Church
<ul style="list-style-type: none"> Financial Investment: To provide services to parents 	<ul style="list-style-type: none"> Partner with Benavides Elementary
<ul style="list-style-type: none"> Financial Investment: To provide services to Elderly/Disabled 	<ul style="list-style-type: none"> Partner with Uvalde Health Care and Rehab

Fully Achieved Strategies, Goals, or Objectives

Count: 22

Strategy, Goal, or Objective	Status
<ul style="list-style-type: none"> Financial Investment: Pilot Project generated 1500 one-way trips in 6 weeks. 	<ul style="list-style-type: none"> Agreement with city of Eagle Pass
<ul style="list-style-type: none"> Financial Investment: \$55,605 funding that could be used for local match. 	<ul style="list-style-type: none"> Agreement with Hogg Foundation
<ul style="list-style-type: none"> Financial Investment: Vehicle Maintenance equipment enhancements 	<ul style="list-style-type: none"> Funding for capital purchases
<ul style="list-style-type: none"> Financial Investment: Facility enhancement in Uvalde 	<ul style="list-style-type: none"> Funding for capital purchases
<ul style="list-style-type: none"> Planning: New agency goals & objectives set for operations and management. 	<ul style="list-style-type: none"> New SWART 5 Year Strategic Plan
<ul style="list-style-type: none"> Planning: Implemented mobility management program for travel training, outreach/education, and mobility initiatives. 	<ul style="list-style-type: none"> Funding for Mobility Management
<ul style="list-style-type: none"> Financial Investment: Upgrade technology and cyber security 	<ul style="list-style-type: none"> Funding for Capital purchases
<ul style="list-style-type: none"> Financial Investment: Increase local support from local governments by over \$60,000 for FY 2020 	<ul style="list-style-type: none"> Obtain local support
<ul style="list-style-type: none"> Financial Investment: Received funding from Ancira Motors and Autozone Parts 	<ul style="list-style-type: none"> Champions of SWART and Transit Fundraiser
<ul style="list-style-type: none"> Planning: SWART staff person graduated from Uvalde Leadership Program 	<ul style="list-style-type: none"> Take part in Uvalde Leadership
<ul style="list-style-type: none"> Planning: Developed and held meetings for Regional Renal Care Focus Group 	<ul style="list-style-type: none"> Develop Renal Care Focus Group
<ul style="list-style-type: none"> Financial Investment: Executed service agreement 	<ul style="list-style-type: none"> Partner with Uvalde County
<ul style="list-style-type: none"> Financial Investment: Executed service agreement 	<ul style="list-style-type: none"> Partner with Hill Country River
<ul style="list-style-type: none"> Financial Investment: Executed service agreement 	<ul style="list-style-type: none"> Partner with Uvalde Chamber of Commerce
<ul style="list-style-type: none"> Financial Investment: Executed service agreement 	<ul style="list-style-type: none"> Partner with Tx Workforce

Strategy, Goal, or Objective	Status
• Financial Investment: Executed service agreement	• Partner with Sacred Heart Church in Eagle Pass
• Financial Investment: Executed service agreement	• Partner with Lady of Refuge Church
• Financial Investment: Executed service agreement	• Partner with Benavides Elementary
• Financial Investment: Executed service agreement	• Partner with Uvalde Health Care and Rehab
• Financial Investment: Executed service agreement	• Partner with City of Cotulla
• Financial Investment: Executed service agreement	• Partner with Blanquita's Adult Day Care
• Financial Investment: Executed service agreement	• Partner with El Progreso Library

Newly Identified Needs, Gaps, Inefficiencies

Count: 21

Identified Needs	Steps for Resolution
• Implement "Find my Ride" app	• Seek funding
• Develop regional committee for Census population changes	• None
• Purchase land for Eagle Pass Services	• Developed feasibility study
• Construct facility in Eagle Pass	• Developed Facility Conceptual Design
• Partner with Intercity Carriers (national and international)	• None
• Implement micro transit services in Eagle Pass	• None
• Analyze service needs in growing Eagle Pass (to become small urban)	• None
• Develop local investment plan for future project	• None
• Develop agency financial reserve plan	• None
• Re-establish partnership with NEMT Broker	• Re-apply for TMHP status
• Upgrade and enhance Uvalde Terminal	• Applied for Call for Project Funds
• continued enhancements of technology equipment	• Applied for Call for Project Funds
• Transition Eagle Pass Flex Route into Fixed Route	• Applied for Call for Project Funds
• Purchase 2 trolleys for Flex Route in Eagle Pass	• Applied for Call for Project Funds
• Purchase 2 micro transit vehicles for Eagle Pass	• Applied for Call for Project Funds
• Purchase shop truck for vehicle maintenance technicians	• Applied for Call for Project Funds
• Seek additional local match from local government no supporting transit	• None
• Seek local financial support from organizations/retail	• None
• Seek legislative support for tax base for rural transit	• None

Identified Needs	Steps for Resolution
<ul style="list-style-type: none"> • Develop focus group for adult day cares and rehab/nursing homes 	<ul style="list-style-type: none"> • None
<ul style="list-style-type: none"> • Develop[e focus group for ADA advocates and transit 	<ul style="list-style-type: none"> • None

Supporting Documents

- Mobility Management Specialist Report
- Southwest Area Regional Transit District Meeting
- Southwest Area Regional Transit District Contract Agreement for Services
- Southwest Area Regional Transit District Planning Activities