Appendix I:

Workshop Evaluation Summary
1. Circle the number that best reflects your interest in this topic before you took this workshop:

1. Not Interested
2
3
4
5 - Extremely Interested

2. Why did you take this workshop? And what were your expectations?

- To learn more about the recent survey; innovative ways transportation is enhanced on a regional level.
- Learn more about East Texas mobility efforts
- Curiosity
- I was asked to attend.
- To learn how to improve the mobility efforts being taken by our group.
- Learn more about transportation considerations
- Member of EasTex Connects; would like practical advice on how to get our folks on the same page and move transportation Forward
- I am interested in improving service for our customers. ; Came away with excellent best practice information and small group “next steps” that will make a difference.
- To learn more about transportation in our area and other areas
- To learn about the successes of other regions. ;I expected to be able to implement an action item right away.
- Move EasTex Connects forward
- To learn more about transit coordination and future projects
- Learn and network with other providers; gain knowledge of coordinated efforts
3. Please indicate the overall quality of this workshop by circling a number:

![3. Overall Quality of Workshop](image)

Comments:
- Could have spent a little more time on rules explanation as a percentage of class
- Very educational and input encouraged

4. Please indicate the quality of each workshop instructor by circling a number:

<table>
<thead>
<tr>
<th>Instructor</th>
<th>Quality</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Linda Cherrington</td>
<td>Not Satisfactory</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td>12</td>
</tr>
<tr>
<td>b. Shawna Russell</td>
<td>Not Satisfactory</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>14</td>
</tr>
<tr>
<td>c. John Overman</td>
<td>Not Satisfactory</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>d. Jonathan Brooks</td>
<td>Not Satisfactory</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
<td>11</td>
</tr>
</tbody>
</table>

Excellent
Using the scale above where “1” is “Not Satisfactory” and “5” is “Excellent,” please indicate the following:

5. Quality of workshop materials

![Bar chart for Quality of workshop materials]

Comments:
- Well thought out, helpful, and easy to understand information
- Professional

6. Usefulness of discussions

![Bar chart for Usefulness of Discussions]

Comments:
- More time, rotating topics would increase this
- Great participation and ideas
7. Workshop facility

Comments:
- Could have been a little bit bigger
- Very nice facility
- Great facility
- Great

8. If you were less than satisfied with the quality of this workshop in terms of items 3 - 7, please explain:

- Too much “high lighting” in the material. Since we are all here, let’s go over it and discuss.
- I was not dissatisfied, but thought the breakout was too short to really develop the ideas; struck through as they clarified.
- I was very satisfied with the quality of this workshop.
9. How appropriate was the level of the workshop content in terms of your background and expertise?

Comments:
- No comments

10. Overall, how relevant is the workshop content to your job?

Comments:
- No comments
11. Overall, how much did you learn in this workshop?

12. Based on your work situation, do you foresee barriers to applying the workshop content?

   Yes: 8    No: 5     Explain:
   • Yes – Possibly
   • Yes – There’s been a turf issue that will be challenging.
   • Yes – Too many politics
   • Yes – Convincing powers to be
   • Yes – Politics may intervene, but barriers can be successfully addressed over time.
   • Yes – Actual coordination in a rural area takes involvement at the grass roots level.
   • Yes – Always barriers to change; to apply these methods all members should have been present. I believe there were a substantial number of people missing.

13. Would you recommend this workshop to others?

   Yes 11    No 2
   • Yes – You have a very smart team.
   • No – Very program specific obviously. The method of presentation, however, was well done.
14. Which portions of the workshop stood out as being especially relevant or irrelevant?

Relevant (11):
- Feedback from the providers
- Case studies; breakout groups
- I really liked the group discussion at the end
- Group discussions
- Best practice review and breakout workgroups were great!
- Breakout sessions (2)
- Success stories
- Group discussion at the end
- Enhancing the customer experience; becoming seamless
- All

Irrelevant (1):
- Breakout sessions

15. Did the workshop meet your expectations?

Yes 15  No 0
- Yes – TxDOT funded propaganda is always great

16. What other training topics would you recommend that TTI develop?

- A follow-up training
- Funding
- Funds/Grants
- Expanded look and fare collection, e.g., smartphone as … in Metroplex, rather than just a card
- Ask Jamal